

Jia Le (LKK Auto)

From: Zhuang Tianming <zhuangtianming@hotmail.com>
Sent: Monday, 2 November 2020 2:42 PM
To: Jia Le (LKK Auto)
Subject: Accident between SGS3396E & SJG1808A

Hi Jia Le,

I tried calling you today at 1425hrs but you are out of office. I have received your registered mail on settlement of 3rd party claims against me for accident involving my car and SJG1808A.

To clarify, I had made a report in July and submitted to AIG. I had called AIG several times to clarify on the procedure for 3rd party claims against me. The 1st time, I was told what I reported is sufficient. But then subsequently I was told to submit an addendum as I am claiming against my own policy but 3rd party is claiming against me. I have attached the addendum in the latest report which I made again today. I spoke to your side and was told that I no need to do anymore submission.

But I receive your letter say I did not submit a report again?? I have submitted a fresh online report to AIG today. My car is OK and I do not wish to waste time going to any reporting centre. Can u just help to process the 3rd party claims and dun inconvenience me again? Appreciate it. Thank

you.

RECORDS MANAGEMENT CENTRE

ne Authorised Reporting Centre

Regards,
Thiam Meng

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