

Jia Le (LKK Auto)

From: pohkin@kgcworkshop.com.sg
Sent: Monday, 13 July 2020 5:45 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: <URGENT>RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK *** LKK REF NO: CC4/AIG20007124/dv3

Importance: High

WITHOUT PREJUDICE

Your Ref: CC4/AIG20007124/dv3 (AIG Insured SKV 1970Y)
Our Ref: SKV 8508D

Dear Jiale,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK

We refer to the above matter and our tele-conversation.

Please be informed that we noted that your insured is rental company and your side unable to confirm the Liability soonest. Since our customer desperately need to use his car as such our customer decide convert the matter to OD claim and let his insurer proceed recovery against your Insured policy later.

Thank you.

Regards,
Poh Kin, Chong
Claims Executive
KGC WORKSHOP PTE LTD
14 Ang Mo Kio St 63, Block B (Singapore 569116)
Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986
E pohkin@kgcworkshop.com.sg



Like our Facebook page today!
www.facebook.com/kgcworkshop

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 13 July 2020 2:47 PM
To: 'pohkin@kgcworkshop.com.sg' <pohkin@kgcworkshop.COM.SG>
Cc: Admin A <admin-a@lkkauto.com>; Diana (LKK Auto) <diana@lkkauto.com>
Subject: RE: <URGENT>RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK *** LKK REF NO: CC4/AIG20007124/dv3

WITHOUT PREJUDICE

Dear Poh Kin,

Kindly assist to check with your client on date of accident as our insured stated that accident on 07/07/2020.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 13 July 2020 9:51 AM

To: pohkin@kgcworkshop.com.sg

Cc: Admin A; Diana (LKK Auto)

Subject: RE: <URGENT>RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK *** LKK
REF NO: CC4/AIG20007124/dv3

WITHOUT PREJUDICE

Dear Poh Kin,

We are pending our principal to release a copy of GIA report.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: pohkin@kgcworkshop.com.sg [<mailto:pohkin@kgcworkshop.COM.SG>]

Sent: Thursday, 9 July 2020 4:35 PM

To: Jia Le (LKK Auto)

Cc: Admin A; Diana (LKK Auto)

Subject: RE: <URGENT>RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK *** LKK
REF NO: CC4/AIG20007124/dv3

WITHOUT PREJUDICE

Your Ref: CC4/AIG20007124/dv3 (AIG Insured SKV 1970Y)

Our Ref: SKV 8508D

Dear Jiale,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020
AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK**

We refer to the above matter and below e-mail.

Kindly assist advise update on this matter.

Your prompt reply will be very much appreciated.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



Like our Facebook page today!

www.facebook.com/kgcworkshop

From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Wednesday, 8 July 2020 4:50 PM

To: pohkin@kgcworkshop.COM.SG

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: <URGENT>RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK *** LKK REF NO: CC4/AIG20007124/dv3

Dear Sir/Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact **Jia Le** via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: pohkin@kgcworkshop.com.sg <pohkin@kgcworkshop.COM.SG>

Sent: Wednesday, 8 July 2020 4:06 PM

To: Admin A <admin-a@lkkauto.com>

Subject: <URGENT>RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK

Importance: High

WITHOUT PREJUDICE

Your Ref: to be advised(AIG Insured SKV 1970Y)

Our Ref: SKV 8508D

Dear Sirs,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK

We refer to the above matter and below e-mail.

Kindly assist advise case handle and Liability on matter **Urgently**.

Your prompt reply will be very much appreciated.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



Like our Facebook page today!

www.facebook.com/kgcworkshop

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Wednesday, 8 July 2020 3:15 PM

To: pohkin@kgcworkshop.COM.SG

Subject: RE: <Immediate Attention>Direct Settlement - PRE-REPAIR SURVEY (ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK)

Hi Poh Kin,

We'll appoint LKK to handle.

Thanks.

AIG Claims Survey

From: pohkin@kgcworkshop.com.sg [<mailto:pohkin@kgcworkshop.COM.SG>]

Sent: Wednesday, July 08, 2020 2:56 PM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] <Immediate Attention>Direct Settlement - PRE-REPAIR SURVEY (ROAD TRAFFIC ACCIDENT

INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK)

Importance: High

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Your Ref: to be advised(Your Insured SKV 1970Y)

Our Ref: SKV 8508D

Dear Sirs,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKV 8508D AND SKV 1970Y ON 06/07/2020 AT/ALONG 212 TOA PAYOH LORONG 8 CAR PARK

We act for **Verlin Ng Peck Yu**, whose vehicle was registration number **SKV 8508D** was damaged in the above accident.

A copy **SAS report** filed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle.

Kindly advise the Liability on this matter and which officer handling this matter.

Your prompt reply will be very much appreciated.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



Like our Facebook page today!

www.facebook.com/kgcworkshop