



JACK CARS
DRIVE WITH ASSURANCE

Our Ref : JC / 20200707 / SFY8321T

Your Ref : SGY6575D

Lonpac Insurance Bhd
300, Beach Road,
07 The Concourse, #17-04,
Singapore 199555
Attn: Motor Claims Dept

WITHOUT PREJUDICE

Dear Sir/Madam,

CLAIMANT: GOH MAO MAY (WU MAOMEI)

ACCIDENT INVOLVING SFY8321T & SGY6575D ON 07TH JULY 2020 AT THE JUNCTION OF FIGARO STREET & TASCO STREET

We act for ***GOH MAO MAY (WU MAOMEI)*** who was involved in the accident mentioned above.

On demand for an amicable settlement, we are pleased to offer as follows:

Cost of Repairs	: S\$ 4,013.78 (Including 7% GST)
Rental Fee	: S\$ 898.80
GIA Search Fee	: S\$ 2
Total (all in)	: S\$ 4,914.58

Kindly revert on the acceptance.

Yours sincerely,

S.Thanaletchumi

Jack Cars Enterprise Pte Ltd

Motor Claims Dept

Tel: 67488824 Fax: 67488834

Email: thana@jackcars.com.sg

ADD : 3007 Ubi Road 1 #01-448/450/452 S(408701) TEL : 67488824 FAX : 67488834

WEB : www.jackcars.com.sg

Jack Cars Enterprise Pte Ltd
Motor Claims
Blk 3007 Ubi Road 1, #01-450
Singapore 408700
Tel: 67488824 Fax: 67488834

LETTER OF AUTHORIZATION

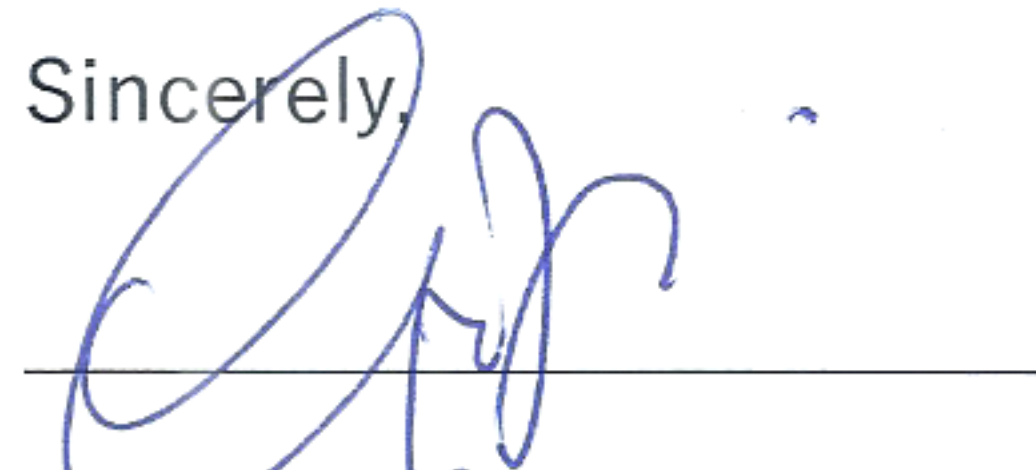
I (Name) GOH Mao May
(NRIC No:) S XXXX 807 D
(Address) B/32 Bedok South Ave 2 #10-315 S(460032)

hereby authorise Jack Cars Enterprise Pte. Ltd to act on my behalf as the repairer
of my vehicle SFY8321T which was involved in an accident on 7/7/2020
along Figaro Street junction of Tosca Street
with SGY 6575D

I hereby state that should I receive any monies/compensation from the 3rd Party
and/or his insured.

Upon receiving, I will reimburse the cost of the repair works for my vehicle to
Jack Cars Enterprise Pte Ltd. Failure to do so, Jack Cars Enterprise Pte Ltd would
commence legal action against me to recover the said sum.

Sincerely,



Name: GOH Mao May

Date: 7/7/2020



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VP05/023450
DATE : 08 SEPT 2021

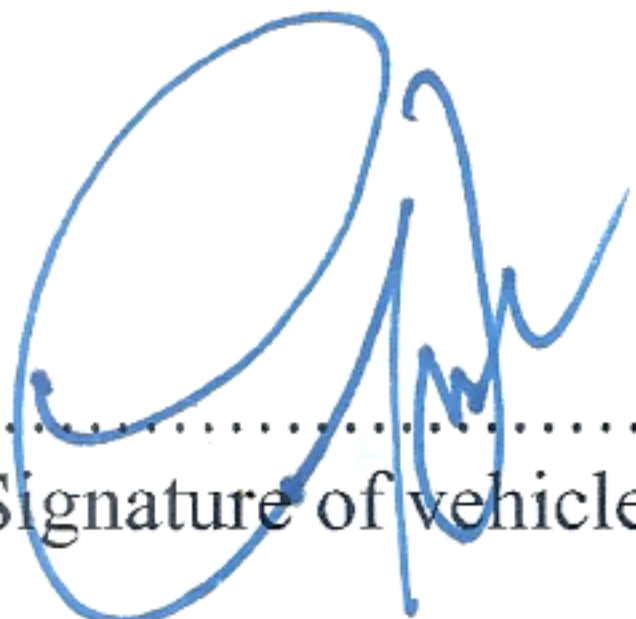
DISCHARGE VOUCHER

I/We, **GOH MAO MAY (WU MAOMED)** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SGY 6575D** the sum of Singapore Dollar **FOUR THOUSAND SEVEN HUNDRED AND SIXTY ONLY (\$4,760.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SFY 8321T** and **SGY 6575D** on **07/07/2020** along **FIGARO STREET X TOSCA STREET**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TEO ENG HENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **JACK CARS ENTERPRISE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date 9/9/2021

Goh mao may 9/9/2021
.....
Name of vehicle owner /Date



JACK CARS

DRIVE WITH ASSURANCE

TAX INVOICE

DATE OF ACCIDENT : 07/07/2020

VEHICLE : SFY8321T

MAKE & MODEL : HONDA VEZEL

INSURANCE : LONPAC INSURANCE

TAX INVOICE : JC / 20200707 / 8321

PARTS		COST
1.	FRONT BUMPER	\$ 880
2.	FRONT FOG LAMP COVER	\$ 45
3.	HEADLAMP - RIGHT	\$ 1784
4.	HEADLAMP BRACKET - RIGHT	\$ 55
5.	WHEEL ARCH – FRONT RIGHT	\$ 120
6.	FRONT BUMPER LOWER LIPS	\$ 290
7.	WIPER TANK	\$ 90
8.		
9.		
10.		

ADD : 3007 Ubi Road 1 #01-448/450/452 S(408701) **TEL :** 67488824 **FAX :** 67488834

WEB : www.jackcars.com.sg



JACK CARS

DRIVE WITH ASSURANCE

	SPECIAL NETT	
1.	BUMPER CLIPS	\$ 30
	LABOUR	
1.	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	\$ 400
2.	TO PANEL BEAT & RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS	\$ 300
3.	TO CHECK LIGHTING SYSTEM ,WIRING & REWIRE	\$ 30
4.	WHEEL BALANCING & ALIGNMENT	\$ 80
5.	PROGRAMMING OF HEADLIGHT	\$ 100
6.	COATING	\$ 200
	PARTS - 20% :	\$ 2,611.20
	SPECIAL NETT :	\$ 30
	LABOUR :	\$ 1,110
	TOTAL :	\$ 3,751.20
	7% GST :	\$ 262.58
	GRAND TOTAL :	\$ 4,013.78

ADD : 3007 Ubi Road 1 #01-448/450/452 S(408701) **TEL :** 67488824 **FAX :** 67488834

WEB : www.jackcars.com.sg



JACK CARS LEASING & RENTAL ENTERPRISE PTE LTD

61 UBI AVENUE 2 #01-20
AUTOMOBILE MEGAMART
SINGAPORE 408898

DATE : 14/07/2020
TAX INVOICE NO : JCLR200714/8321

CO REG : 201505043G
GST REG : 201505043G

BILL TO : GOH MAO MAY (WU MAOMEI)
c/o JACK CARS ENTERPRISE PTE LTD

VEHICLE : SLR9308S (HONDA VEZEL)

NO	DESCRIPTION	DAYS	RATE	AMOUNT
1	RENTAL FROM 7 TH JULY 2020 TILL 14 TH JULY 2020	7	\$120.00	\$840

TOTAL	840.00
GST 7%	58.80
BALANCE	\$ 898.80

Please pay this remaining balance. Thank you.

Please detach the remittance slip below and return it with your payment.



DATE : 14/07/2020
TAX INVOICE NO : JCLR200714/8321

BALANCE DUE \$ 898.80

Please make cheque payable to
JACK CARS LEASING & RENTAL ENTERPRISE PTE LTD

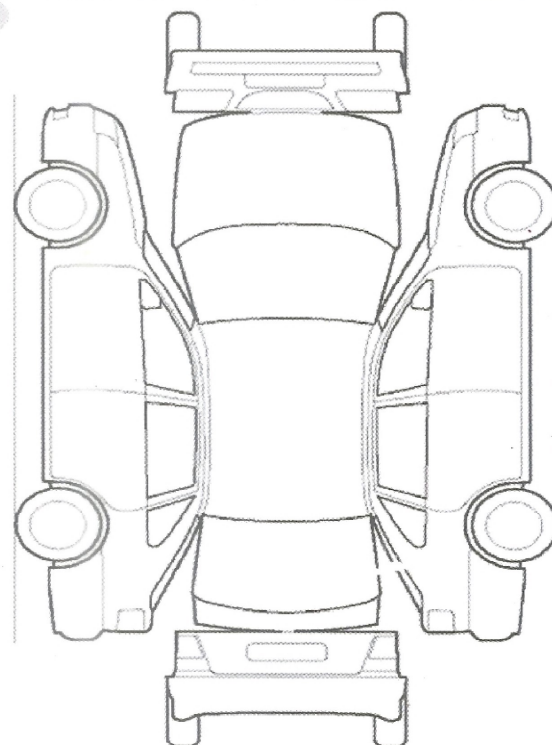
JCE0000277

Engine No:

| V e z e l

Upon Return

Instrument Panel:



Upon Return

Present: Yes / No

Value:

Fuel Level

Remarks:

Replacement FOR SFY 8321T

LEASING AGREEMENT (2)**Section C: Terms & Conditions**

1. This vehicle is restricted to Singapore use only. In the event the Hirer wishes to enter into Malaysia, he/she shall prior to entering Malaysia inform JACK CARS ENTERPRISE PTE LTD and sign up for the appropriate insurance and shall be liable to the terms and conditions set out by JACK CARS ENTERPRISE PTE LTD.
2. This vehicle is restricted to carry passengers only.
3. Hirer's Responsibilities:
 - a. The Hirer shall be responsible to pay for the first \$3,000 to \$10,000 damages or costs of repair for each and every accident the Hirer is involved in with the vehicle.
 - b. The Hirer shall be responsible for any loss of earnings by JACK CARS ENTERPRISE PTE LTD for the duration the damaged vehicle is undergoing repair.
 - c. The Hirer should note that the insurance policy covers only claims from third parties.
 - d. The Hirer shall be liable for all claims and/or damages arising from use of the vehicle involving and illegal activity, driving whilst under the influence of alcohol or any other immoral or illegal activity that is not covered by the motor insurance policy taken by JACK CARS ENTERPRISE PTE LTD.
 - e. The Hirer shall bear all liability if it is found that he/she had hired the vehicle through fraud, or impersonating, or sub-leasing.
 - f. The Hirer shall bear all costs incurred in case of a breakdown for all the parts that are not covered under the insurance wear and tear, eg. flat battery, or flat tyre.
 - g. There shall be no replacement of a vehicle in the event of a breakdown.
4. There should not be a sub-leasing of the vehicle to anyone during the rental as long as the vehicle is rented from JACK CARS ENTERPRISE PTE LTD.
If the hirer is found sub-leasing the vehicle to another person during the rental, the Hirer shall bear full responsibility for all claims and/or damages arising from use of the vehicle involving any illegal activity.
5. The Hirer shall bear all ERP charges, parking fees, and traffic fines. The Hirer shall bear responsibility in the event a traffic offence is committed whilst the vehicle is on hire.
6. Any traffic fines and parking charges or any other fees paid on behalf of the Hirer by JACK CARS ENTERPRISE PTE LTD will have a surcharge of \$30 as a service charge and be claimable from the Hirer.
7. Extension of Leasing Period:
 - a. The Hirer has to give one day's notice prior to the extension of the leasing period and must first sign the extension form.
 - b. Extension of lease is subject to the availability of the vehicle.
8. A surcharge of \$30 per hour shall be levied on any vehicle returned after the stipulated returning time.
9. JACK CARS ENTERPRISE PTE LTD shall not be responsible for any injuries, loss of life or damage of any kind to any person or thing involving the vehicle during the term of the lease. The Hirer alone shall be responsible for all such events.
10. The Hirer admits or has sought parental consent before renting the car from JACK CARS ENTERPRISE PTE LTD should he/she be below 21 years of age.

I/We, hereby undertake to abide by the terms and conditions as per the leasing agreement by JACK CARS ENTERPRISE PTE LTD, as listed above, on the use of the above mentioned vehicle during the leasing terms. All payments made to JACK CARS ENTERPRISE PTE LTD are non-refundable.

Date / Time Out: 7/7/2020

No of Days: Rental Fee per Day:

I hereby acknowledge delivery of the said vehicle and its accessories/options in good order and condition.

Name of Hirer: GOH MAO MAY (WU MAOMEI)

NRIC of Hirer: SXXXX807D

Signature / Company Stamp: Date / Time: Name of Jack Cars Employee: NRIC of Jack Cars Employee: Signature: Date / Time: **Section D: Return of Vehicle**

Date / Time Out: 14/7/2020

No of Days: Rental Fee per Day:

Name of Hirer: GOH MAO MAY (WU MAOMEI)

NRIC of Hirer: SXXXX8507D

Signature / Company Stamp: Date / Time: Name of Jack Cars Employee: NRIC of Jack Cars Employee: Signature: Date / Time: 



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-079634
Date of Request: 07/07/2020

Your Ref No: Online Purchase

Jack Cars Enterprise Pte Ltd
61 Ubi Avenue 2
#01-20 Automobile Megamart
Singapore 408898

Dear Sir/Madam,

Enquiry Date 07/07/2020
Enquiry By Thanaleetchumt Santerashigam
TP Vehicle No. SGY6575D
Accident Date 07/07/2020

Enquiry Result			
TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGY6575D	Lompac Insurance Bhd	04/10/2019-03/10/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

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RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-079634
Date of Request: 07/07/2020

Your Ref No: Online Purchase

Jack Cars Enterprise Pte Ltd
61 Ubi Avenue 2
#01-20 Automobile Megamart
Singapore 408898

Dear Sir/Madam,

Enquiry Date 07/07/2020
Enquiry By Thanaleetchumt Santerashigam
TP Vehicle No. SGY6575D
Accident Date 07/07/2020

DESCRIPTION		AMOUNT (S\$)
TP Insurer Enquiry		1.87
GST Amount		0.13
Total Amount Due (GST Inclusive)		2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
☒ GIRO ☐ Cash ☐ Cheque



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Report No : TP/IP/29229/2020

Date : 24 July 2020

TEO ENG HENG
92 DIDO STREET
SINGAPORE 459508

RECIPIENT'S COPY


STERN WARNING

1. Investigations against you, TEO ENG HENG, NRIC/FIN: S0197009G, into the following offence(s):

ALLEGED OFFENCE(S)				
S/No	Offence	Legislation	Date & time committed	Place
1	Careless Driving Causing Hurt	Section 65(1)(b) of the Road Traffic Act Chapter 276 p/u Section 65(4)(a) of the same Act	07 July 2020, at about 8.30 A.M	Figaro Street

have been completed.

2. After careful consideration of the facts of the case as disclosed by investigations, you are warned to refrain from any criminal conduct. If you commit any offence in future, the same leniency may not be shown towards you.
3. If you have any enquiries, please contact Investigation Officer, Sergeant Sharifah Nor Farizan at telephone no 65476172.


NELSON YIP, DSP
OC ACCIDENT ENQUIRY & INVESTIGATION TEAM
TRAFFIC POLICE
SINGAPORE POLICE FORCE

24 July 2020
Date



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

NOTE

1. This stern warning is issued to you because while an assessment that you have committed the offence(s) listed in paragraph 1 has been made, a decision has been taken not to prosecute you in court for the offence(s).
2. This stern warning:
 - (a) does not amount to a conviction for an offence or a finding of guilt by a court of law;
 - (b) does not mean that you now have a criminal record of the offence(s) listed in paragraph 1;¹
 - (c) will not be raised by the Prosecution as a criminal record against you in any future court matters for purposes of enhancing a sentence; and
 - (d) does not affect any of your legal rights, interests, or liabilities.

¹ As defined in the Registration of Criminals Act (Cap 268, 1985 Rev Ed).

Asher Sng (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 3 September 2021 5:07 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Ref: 19/20/20/VP05/023450 // ACCIDENT INVOLVING SGY 6575D AND SFY 8321T ON 07/07/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - Confidential

Dear Asher

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 31 August 2021 10:30 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [MANDATE REQUEST] Ref: 19/20/20/VP05/023450 // ACCIDENT INVOLVING SGY 6575D AND SFY 8321T ON 07/07/2020

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 09/07/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured turn out from minor road hit third party vehicle, insured charged by traffic police for carless driving causing hurt.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **JACK CARS ENTERPRISE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,550.20	\$ 4,013.78
2. Loss of Rental (7days x \$120)(w/GST)	\$ 898.80	\$ 749.00 (7days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 10,640.28	\$ 4,764.78

**4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 30 June 2021 12:43 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: [MANDATE REQUEST] Ref: 19/20/20/VP05/023450 // ACCIDENT INVOLVING SGY 6575D AND SFY 8321T ON 07/07/2020

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Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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