

Denise Tay (LKKAUTO)

From: Wong, Lorriance <lorriance.wong@sompo.com.sg>
Sent: Thursday, 16 July 2020 12:13 PM
To: Denise Tay (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR
Subject: RE: LKK(MC) \ CMTD2002017/LOR - SLW5992R & SLX3481G ACC on 5 July 2020 at/alongTraffic junction of Bukit Batok East Ave 6 & 3 ; Our ref: LCH.my/AMK10-A10269.20

Your ref: LCH.my/AMK10-A10269.20

Our ref : CMTD2002017

Hi Denise

We acknowledge receipt of your Preliminary report.

Thank you.

Best Regards

Lorriance Wong

Claims Division

D: 63295175 | T: 6461 6555



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Thursday, 16 July 2020 11:56 am

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>

Subject: RE: LKK(MC) \ CMTD2002017/LOR - SLW5992R & SLX3481G ACC on 5 July 2020 at/alongTraffic junction of Bukit Batok East Ave 6 & 3 ; Our ref: LCH.my/AMK10-A10269.20

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SLX 3481G**
Number of days (estimated) : 4 days

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 15 July 2020 3:21 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Wong, Lorriance' <lorriance.wong@sompo.com.sg>; 'Han, Bernard' <Bernard.han@sompo.com.sg>

Subject: RE: LKK(MC) \ CMTD2002017/LOR - SLW5992R & SLX3481G ACC on 5 July 2020 at/alongTraffic junction of Bukit Batok East Ave 6 & 3 ; Our ref: LCH.my/AMK10-A10269.20

Dear Grace,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 15 July, 2020 3:18 PM

To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>

Subject: LKK(MC) \ CMTD2002017/LOR - SLW5992R & SLX3481G ACC on 5 July 2020 at/alongTraffic junction of Bukit Batok East Ave 6 & 3 ; Our ref: LCH.my/AMK10-A10269.20

Hi Summer,

As long as the third party workshop agrees to let Mr. Kenneth conduct survey of their client's vehicle, we have no objections for Mr. Kenneth attending to this assignment.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, July 15, 2020 3:05 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>

Subject: RE: LKK(MC) \ CMTD2002017/LOR - SLW5992R & SLX3481G ACC on 5 July 2020 at/alongTraffic junction of Bukit Batok East Ave 6 & 3 ; Our ref: LCH.my/AMK10-A10269.20

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Dear Grace,

The Kenneth is around the AMK there,so is allow to let kenneth for survey?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 15 July, 2020 3:01 PM

To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>

Subject: RE: LKK(MC) \ CMTD2002017/LOR - SLW5992R & SLX3481G ACC on 5 July 2020 at/alongTraffic junction of Bukit Batok East Ave 6 & 3 ; Our ref: LCH.my/AMK10-A10269.20

Hi Summer,

Unable to get through your phone.

May we know the reason?

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, July 15, 2020 11:45 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: RE: LKK(MC) \ CMTD2002017/LOR - SLW5992R & SLX3481G ACC on 5 July 2020 at/alongTraffic junction of Bukit Batok East Ave 6 & 3 ; Our ref: LCH.my/AMK10-A10269.20

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Dear Grace,

May I arrange Kenneth for survey this veh SLX3481G.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 8 July, 2020 1:15 PM

To: Cheonghoh Law Corporation <mail@cheonghoh.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: LKK(MC) \ CMTD2002017/LOR - SLW5992R & SLX3481G ACC on 5 July 2020 at/alongTraffic junction of Bukit Batok East Ave 6 & 3 ; Our ref: LCH.my/AMK10-A10269.20

Without Prejudice

Our Reference : CMTD2002017/LOR

Your Reference: LCH.my/AMK10-A10269.20

Hi Melody,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SLX3481G** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Lorriance**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Cheonghoh Law Corporation [<mailto:mail@cheonghoh.sg>]

Sent: Wednesday, July 8, 2020 12:52 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Cheong Hoh <mail@cheonghoh.sg>; Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: Re: PRI\ CMTD2002017/LOR - SLW5992R & SLX3481G ACC on 5 July 2020 at/alongTraffic junction of Bukit Batok East Ave 6 & 3 ; Our ref: LCH.my/AMK10-A10269.20

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Hi Grace,

We refer to the above matter and to your email of even date.

Our client hereby nominate surveyor, Marcus Chua LKK Auto Consultants Pte Ltd named in paragraph 2 serial no 2 of your said letter for the pre-repair survey ("PRS") of the damages to our client's vehicle arising out of the above mentioned accident.

Please be informed that our client's vehicle, SLX 3481 G will be at our client's workshop, Ah Chang Motor Service Centre, Blk 10 Ang Mo Kio Industrial Park 2A, Ang Mo kio Point #03-16 Singapore 568047. Kindly proceed to do the needful and you may contact the person in charge Diana at 64835434 before your surveyor attend at the said workshop.

Kindly proceed to do the needful.

Best Regards,

Melody

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05 Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

On 8 Jul 2020, at 9:58 AM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

OUR Email: motorsurvey@sompo.com.sg