Our Re	f :	CC20070091/ SHA8277R /KS(st	t)
Your Re	ef:		
Date		17-Jul-2020	

COMFORTDELGRO

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

Singapore 508969

Mainline +65 6383 6280 Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell 205 Braddell Road Singapore 579701

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

Pandan 45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

Sungei Kadut 7 Sungei Kadut Way Singapore 728791

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building 78 Shenton Way

#07-16

WITHOUT PREJUDICE

Singapore 079120

Attn: Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA8277R YOUR INSURED

ON 6-Jul-2020 SBR1000A AND OTHER

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHA8277R which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SBR1000A** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,193.50
2	days Loss of Rental @ \$112.67 per day	\$ 338.01
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
	Sub Total :	\$ 2,539.00

HI

IRER	S'S CLAIM				
7	3	days Loss of Income @	\$ 80.00	per day	\$ 240.00
			Tota	l Claims :	\$ 2,779.00

We enclose herewith the following documents to support the claims: -

- Original repair bill: a)
- **SBR1000A** LTA search slip/s of : b) SHA8277R GIA / Police report/s of : c)
- d) Letter of authority from owner / hirer / operator
 - () Certificate of Insur: (x) Rental Rate letter) Witness statement/s

(x) Downtime/Mileage record) Photograph/s of Accident Scene

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel: 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHA8277R , SBR1000A

ON 06-Jul-20 15:55

ALONG

BRAS BASAH RD TOWARDS BEACH RD

I / We

LOH SOON LEONG

(Hirer) NRIC No .:

SXXXX062C

and/or

(Relief) NRIC No.: SXXXX062C

Taxi Number

SHA8277R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

07-Jul-2020

Name of Hirer

LOH SOON LEONG

Hirer NRIC

SXXXX062C

Signature:

Address

467 NORTH BRIDGE ROAD #10-5051

190467

Contact No.

91882179

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>COMFORTDELGRO ENGINEERING PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,500.00</u> (Global Sum) for vehicle no. <u>SHA 8277R</u> that was damaged pursuant to the accident which occurred on <u>06/07/2020</u> (date) along <u>BRAS BASAH ROAD</u> <u>TOWARDS BEACH ROAD</u> (location) involving vehicle no/s <u>SBR 1000A</u>.

This is pursuant to the inspection conducted on <u>08/07/2020</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>CITYCAB PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHA 8277R</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SHA 8277R</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this ______19 (day) of _JULY (month) 20_22 (year)

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508060

Signed by "the (workshop" (with chop



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 76873

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE 079120 SINGAPORE

CONTACT NO: 64193000

3225094

VEHCLE NO SHA8277R

NO/DATE 91514625 14.07.2020

MAKE HYUNDAI

305409753

MODEL I - 40

ODOMETER READING

DATE OF REG 25.08.2016

CHASSIS CODE KMHLB41UMGU093531

JOB TYPE

7.000 %

Description: 3P 06.07.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt Add GST @

2,050.00

Total Invoice amount

2,193.50

CHEWBEELENG 14.07.2020 16:57:59

Issued by : CHEWBEELENG 14.0
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

CORRECT AND BINDING

ComfortDelGro Engineering Pte Ltd A member of **COMFORT**DELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC20070091

Date: 14 July 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

06/07/2020

@ 15:55 hrs

ALONG

BRAS BASAH RD TOWARDS BEACH RD

INVOLVING

SBR1000A

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA8277R (the "Taxi"). The Taxi was hired to LOH SOON LEONG IC NO SXXXX062C a registered hirer-operator of CityCab Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Manager, Fleet Safety

This is a computer generated letter. No signature is required.

HOURS OPERATED (TIME) FROM TO	500 1515 17-30 0050 7-00 16-30	1640 0130 500 1605	550 1435	1430 - 1500	
MILEAGE READING (KM)	8525 300	9439 334 9439 334	9760321	mison to some	
SH48277R MILEA	17 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	KCNG 71	KCNG 7	Aceident 3	
DATE	1 120 L	5/7/20	2/4/20	04/07/20	
LOUIRS OPERATED (TIME)		500 1600	1650 0130	17-40 1-30 SOD 1700	17.30 4.30
	MILEAGE TRAVELLED (KM)	465	15 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	3 169	2222

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code

Insurance Company Name

SBR1000A

06 Jul 2020 / 15:55:00 Successful

A04

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK

5HA8>77R

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Friday, 18 December 2020 2:02 PM

To: ali@arplusd.net
Cc: Admin A

Subject: ACCIDENT INVOLVING SBR 1000A & SHA 8277R ALONG/AT BRAS BASAH TOWARDS

BEACH ROAD ON 06/07/2020

Attachments: GIA-addendumform3.pdf

Our Ref: CC4/AIG20007098/T1rs3

ALI REDA- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SBR 1000A & SHA 8277R ALONG/AT BRAS BASAH TOWARDS BEACH ROAD ON 06/07/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 8277R against your motor insurance policy.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **7 days** i.e. by **25/12/2020** after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please be informed that the reported accident Date & Location is incorrect. Kindly assist to fill up attached form.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

No. On Audit Remarks	[A] Lee Su Li [A] Lee Su Li
1 2020	[A] Lee Su Li [I] Merimen Administrator
2 2020	[A] Lee Su Li [A] Lee Su Li [A] Lee Su Li [A] Lee Su Li [I] Merimen Administrator
Clm Created Reg No: SHA8277K. Acct Date: 2020/07/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang) Adj Co Assigned 11:18 08 Jul 5 2020 Rpt Next Rpt:Final Rpt.Due Date:2020/07/17 11:18 Changed 08 Jul 6 2020 Adj Mandate Set Approved:0.00.Reinsp:Adj decides. Clm Ins Co Changed Clm Ins Co Changed (Express) Clm Ins Co Changed (Express)	[A] Lee Su Li [A] Lee Su Li [A] Lee Su Li [I] Merimen Administrator
4 2020	[A] Lee Su Li [A] Lee Su Li [I] Merimen Administrator
5 2020	[A] Lee Su Li [I] Merimen Administrator
6 2020 11:18 08 Jul 7 2020 11:18 08 Jul 7 201 11:18 08 Jul 8 Jul 9 Clm Ins Co Changed (Express) 11:18 Clm Ins Co (Express)	[I] Merimen Administrator
7 2020 11:18 Clim Ins Co [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	Administrator
	[4] Loo Su Li
8 2020 Label Added (23):Express. 11:18	[A] Lee Su Li
08 Jul Adj 9 2020 Adjuster [None] -> MOHD TAUFIKH BIN HAMID 11:18 Assigned	[A] Lee Su Li
20 Jul 10 2020 Registration 8:12 Modified Acct Date:2020/07/06->2020/07/11. Acct Time:15:00:00->20:05:00. Pol No:2100450872->210045 0872-04.	[I] AIG OneClaim Integration User
21 Sep 11 2020 15:34 Video Downloaded Video - Accident (TP)	[I] Yong, Joanne
18 Dec 12 2020 12:05 Video Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
13 2021 15:18 Video Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
02 Feb 14 2021 15:18 Video Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
10 Feb 15 2021 16:56 Video Downloaded OI VIDEO	[A] Jaslin Kok Chin Yi
10 Feb 16 2021 16:56 Video Downloaded OI VIDEO	[A] Jaslin Kok Chin Yi
10 Feb 17 2021 16:56 Video Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
10 Feb 18 2021 16:57 Video Downloaded OI VIDEO	[A] Jaslin Kok Chin Yi
10 Feb 19 2021 16:58 Video Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
19 Mar 20 2021 15:28 Video Downloaded OI VIDEO	[A] Jaslin Kok Chin Yi
19 Mar 2021 Video Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
03 Jun 22 2021 11:25 Video Downloaded Video - Accident (TP)	[I] Yong, Joanne
03 Jun 23 2021 11:26 Video Downloaded OI VIDEO	[I] Yong, Joanne
24 Aug 24 2021 11:20 Video Downloaded OI VIDEO	[I] Yong, Joanne
06 Sep 25 2021 11:06 Video Downloaded OI VIDEO	[I] Low, Xianyu

	AUDIT T	RAIL		
No.		Audit	Remarks	Ву
26	06 Sep 2021 11:30	Video Downloaded	Downloaded Video - Accident (TP)	[I] Subramaniam, Divyashni
27	06 Sep 2021 11:31	Video Downloaded	Downloaded OI VIDEO	[I] Subramaniam, Divyashni
28	06 Sep 2021 11:41	Clm Registration Modified	Acct Date:2020/07/11->2020/07/06. Acct Time:20:05:00->20:00:00. Pol No:2100450872-04->210 0450872.	[I] Low, Xianyu
29	09 Sep 2021 12:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
30	09 Sep 2021 12:01	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
31	09 Sep 2021 12:01	Clm Dtl Modified	JPJ Reg. Date: -> 2016/08/25.	[A] JOANNE LEE KHANG MIN
32	09 Sep 2021 12:01	Clm Details Notified		[A] JOANNE LEE KHANG MIN
33	16 Dec 2021 10:26	Adj Mandate Request	Cur.Req:1348.25:Liability: 100% *Quantum:(a)CORw/GST:\$2,193.50+ (b)LOR(3days x \$112.67):\$33 8.01+ (c)LOI(3days x \$50): \$150 +(d)LTA search fee: \$7.49 = Total: \$1,348.25**Recommended 2 r epair days + 1 PRS=3days	[A] Jaslin Kok Chin Yi
34	20 Dec 2021 11:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/17	[I] Yong, Joanne
35	20 Dec 2021 11:54	Adj Mandate Set	Approved:1348.25.	[I] Yong, Joanne
36	03 Jan 2022 12:40	Video Downloaded	Downloaded Video - Accident (TP)	[I] Yong, Joanne
37	03 Jan 2022 12:41	Video Downloaded	Downloaded OI VIDEO	[I] Yong, Joanne
38	03 Jan 2022 12:55	Video Downloaded	Downloaded OI VIDEO	[I] Yong, Joanne
39	25 Feb 2022 11:00	Video Downloaded	Downloaded OI VIDEO	[I] Yong, Joanne
40	25 Feb 2022 11:01	Video Downloaded	Downloaded Video - Accident (TP)	[I] Yong, Joanne
41	17 Mar 2022 12:04	Video Downloaded	Downloaded Video - Accident (TP)	[A] CHEW HSIAO TONG
	17 Mar 2022 12:04	Video Downloaded	Downloaded OI VIDEO	[A] CHEW HSIAO TONG
43	04 May 2022 17:51	Video Downloaded	Downloaded Video - Accident (TP)	[A] CHEW HSIAO TONG
	04 May 2022 17:51		Downloaded OI VIDEO	[A] CHEW HSIAO TONG
45	17 May 2022 16:04	Adj Mandate Request	Cur.Req:2689.00:Based on video, after turning, OI changed lane and collided with 3rd party. Liability not in OI's favour.	[A] CHEW HSIAO TONG
	19 May 2022 08:54	Video Downloaded	Downloaded OI VIDEO	[I] Yong, Joanne
47	19 May 2022 08:55	Video Downloaded	Downloaded Video - Accident (TP)	[I] Yong, Joanne
48	23 May 2022 15:14	Video Downloaded	Downloaded Video - Accident (TP)	[A] CHEW HSIAO TONG
49	23 May 2022 15:15	Video Downloaded	Downloaded Video - Accident (TP)	[A] CHEW HSIAO TONG
50	15:47	Video Downloaded	Downloaded OI VIDEO	[A] CHEW HSIAO TONG
	25 May 2022 13:46		Downloaded Video - Accident (TP)	[I] Yong, Joanne
52	21 Jun 2022 09:54	Adj Next Rpt Changed	Cur Rpt: Final Rpt. Cur Due Date: $2020/07/17$. Mandate Remarks: Once you have clear OI then re sub mit the mandate thank you	[I] Yong, Joanne
53	21 Jun 2022 09:54	Adj Mandate Set	Approved:0.00:Once you have clear OI then re submit the mandate thank you	[I] Yong, Joanne

	AUDIT 1	RAIL		
No.	On	Audit	Remarks	Ву
54	04 Jul 2022 12:32	Adj Mandate Request	lem:cur.Req:2689.00:Hi, Please refer to my email dated 04/07/22. No response/feedback from insured till date.	[A] CHEW HSIAO TONG
55	14 Jul 2022 11:49	Video Downloaded	Downloaded OI VIDEO	[I] Yong, Joanne
56	14 Jul 2022 11:50	Video Downloaded	Downloaded Video - Accident (TP)	[I] Yong, Joanne
57	14 Jul 2022 11:52	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: $2020/07/17$. Mandate Remarks: Once you have clear OI then re sub mit the mandate thank you	[I] Yong, Joanne
58	14 Jul 2022 11:52	Adj Mandate Set	Approved:2689.00:Once you have clear OI then re submit the mandate thank you	[I] Yong, Joanne
	Date	From	Audit Type None	Go

ACTIVITY

[23/05/2022 15:35] CHEW HSIAO TONG:
OI called back. He is not in SG. Will send him an email with 3rd party video.
[23/05/2022 15:18] CHEW HSIAO TONG:
Called OI, Ali Reda. Not pick up.
[13/07/2020 12:09] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

erimen Billing for this case - Transaction History									
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount	
2534217	08 Jul 2020 11:24:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA8277R	SBR1000A	11.00	
2590759	21 Sep 2020 15:14:17	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA8277R	CHAN JIA LE	xx.xx	
2667239	02 Feb 2021 15:18:07	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA8277R	Jaslin Kok Chin Yi	xx.xx	
2667240	02 Feb 2021 15:18:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA8277R	Jaslin Kok Chin Yi	xx.xx	
2723711	09 Sep 2021 12:01:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA8277R	SBR1000A	11.00	