

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 15 July 2022 4:45 PM  
**To:** Kazali Haji Selahudin  
**Cc:** Admin A; KKLau  
**Subject:** RE: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020] \*\*\* LKK REF: CC4/AIG20007098/Trs3  
**Attachments:** DV\_SHA 8277R.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and **return to us (LKK)** for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Kazali Haji Selahudin <kazali@cdge.com.sg>  
**Sent:** Thursday, 14 July 2022 5:08 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>  
**Subject:** Re: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020] \*\*\* LKK REF: CC4/AIG20007098/Trs3

Dear Hsiao Tong,

Your proposed offer below is **accepted**. Kindly let us have your DV for our execution and early return.  
Thank you.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver or his passenger. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.**

Best Regards

**Kazali Hj Selahudin** (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 14 July 2022 3:53 pm

**To:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>

**Subject:** RE: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020] \*\*\* LKK REF: CC4/AIG20007098/Trs3

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Without Prejudice

Dear Kazali,

Apologised for late response.

We are prepared to revise our offer at a global sum of **\$2,500.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 4 May 2022 3:28 PM  
**To:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Subject:** RE: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020] \*\*\* LKK REF: CC4/AIG20007098/Trs3

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to HT.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Kazali Haji Selahudin [<mailto:kazali@cdge.com.sg>]  
**Sent:** Wednesday, May 4, 2022 1:46 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>  
**Subject:** Re: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020]  
**Importance:** High

**URGENT**

**2<sup>nd</sup> REMINDER**

Dear Jaslin,

We have yet to get a response to our email below to this long outstanding matter. Please assist to let us have your response urgently. Thank you.

Best Regards

**Kazali Hj Selahudin** (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

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**From:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Sent:** Thursday, 24 February 2022 10:10 am

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020]

## **URGENT REMINDER**

Dear Jaslin,

Please assist to revert with your principal's decision urgently. Thank you.

Best Regards

**Kazali Hj Selahudin** (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

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**From:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Sent:** Tuesday, 25 January 2022 11:51 am

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020]

Dear Jaslin,

Kindly assist to let us have your principal's DV at 100%. Thank you.

Best Regards

**Kazali Hj Selahudin** (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

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**From:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Sent:** Friday, 24 December 2021 3:44 pm

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020]

Dear Jaslin,

We regret that we are unable to accept your 50% offer. The VF is clear that the accident took place after the turn as your principal's insured veered into the path of our principal's taxi. We are seeking 100% against your principal's insured as per guideline. Please confirm settlement at **\$2,689.00** (quantum as proposed below). Thank you.

Best Regards

**Kazali Hj Selahudin** (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Friday, 24 December 2021 12:48 pm

**To:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020]

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**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

In view of Both parties turning in same direction . We have our principal instructions resolving at equal liability.

We propose settlement as follows:-

1. Cost of Repair (w/GST)	\$ 2,193.50
2. Loss of Rental (3 days x \$112.67)	\$ 338.01
3. Loss of Income (3 days x \$50.00)	\$ 150.00
@50%	\$ 1,340.76
3. LTA Report fee	\$ 7.49
<b>Total</b>	<b>\$ <u>1,348.24</u></b>

Please confirm acceptance

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Friday, 18 December 2020 12:50 PM  
**To:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020]

***WITHOUT PREJUDICE***

Dear Kazali

We are currently pending video footage from our insured.

We shall proceed after that.

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>  
**Sent:** Thursday, 17 December 2020 2:58 PM  
**To:** Jia Le (LKK Auto) <[jiale@lkkauto.com](mailto:jiale@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020]  
**Importance:** High

**URGENT  
REMINDER**

Dear Jia Le,

We have not heard from you since our email below. Please let us have your proposal towards our claims urgently.

Best Regards

***Kazali Hj Selahudin***

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

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**From:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>  
**Sent:** Monday, 21 September 2020 3:05 PM  
**To:** Jia Le (LKK Auto) <[jiale@lkkauto.com](mailto:jiale@lkkauto.com)>  
**Subject:** Re: Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020]

Dear Jia Le,

We attach the VF as requested. Kindly let us have your proposal towards our claims soon. Thank you.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Best Regards

**Kazali Hj Selahudin**

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

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**From:** Jia Le (LKK Auto) <[Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)>

**Sent:** Monday, 21 September 2020 1:52 PM

**To:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Subject:** Your ref: SHA8277R [ACCIDENT INVOLVING SBR1000A AND SHA8277R ON 06/07/2020]

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**WITHOUT PREJUDICE**

Dear Kazali,

Kindly let us have a copy of video footage for our viewing.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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