

Shirley Hiew (LKK Auto)

From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Sent: Thursday, 9 July 2020 12:19 pm
To: Shirley Hiew (LKK Auto)
Cc: Puan, Mui Hong; Admin-D (LKKAuto); assignments; SUR
Subject: FW: Our Ref:CLMOMVM000000576, Own Damage Claim - FBM3733G
Attachments: PRELI ADVISE - FBM 3733G.pdf

Dear Shirley,

Please proceed to authorize OD repair at S\$2,909.20 (before excess \$600.00), thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 68047845 | F. +65 62353354 | elizabeth.chew@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published December 2018

Standard & Poor's
A+ (Strong)
Affirmed February 23, 2018

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: 09 July 2020 10:16 AM
To: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: FW: Our Ref:CLMOMVM000000576, Own Damage Claim - FBM3733G

Hi Liz,

Kindly assist on the authorization.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Thursday, July 9, 2020 10:14 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: [External] RE: Our Ref:CLMOMVM000000576, Own Damage Claim - FBM3733G

Dear Shery,

Enclosed preliminary revised of vehicle FBM 3733G.

Date of survey: 08/07/2020

Kindly let us have your authorize approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 7 July 2020 5:25 pm
To: 'Motor Claims' <motorclaims@sg.gaig.com>; hasrianah@bhh.com.sg; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: raymond@bhh.com.sg
Subject: RE: Our Ref:CLMOMVM000000576, Own Damage Claim - FBM3733G

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 7 July, 2020 4:14 PM
To: hasrianah@bhh.com.sg; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: raymond@bhh.com.sg
Subject: Our Ref:CLMOMVM000000576, Own Damage Claim - FBM3733G

GAIG ref: CLMOMVM000000576

Hi Hasrianah,

Noted on your email.

Aside to LKK,

Please accept assignment for OD survey.

Thank you.

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For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>

Sent: Tuesday, July 7, 2020 3:32 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: raymond@bhh.com.sg

Subject: [External] Own Damage Claim - FBM3733G

Dear Sir / Madam

We attached the own damage claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thank you.

Thank you.

Best Regards,
Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



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