

BLOCK 9 SIN MING INDUSTRIAL ESTATE #01-32, SINGAPORE 575644.

TEL: 6456 9830 • FAX: 6458 0128 • EMAIL: weileemotorworks@gmail.com Business Regn No: 269436/00J

06,AUG 2020

China Taiping Insurance (S)Ltd

Attn: Motor claim dept-3rd party claim

Claiming against your insured vehicle no: SLM9408M

Accident involving vehicle no:SKD8681E/SLM9408M

ON 03/07/2020 AT Along PIE twds CTE

Dear officer incharge

We are the workshop for the owner of vehicle no: SKD8681E

Regarding the claim for the case above, this is a liability clear case considering that your client's vehicle collided into the rear portion of our client's vehicle.

The claim for vehicle No: SKD8681E as follow:-

Cost of repair to SKD8681E

\$ 3,000.00 finalised with your surveyor

GST 7%

\$ 210.00

Loss of use

\$ 400.00 \$80x05d

LTA search fee

\$ 7.45

\$ 3,617.45

Enclosed with all the necessary document for your reference.

Kindly let us have your reply soonest possible.

Thank you.

<u>AUTHORIZATION TO ACT</u>

KH leasing Relta ("the third party claimant")
(address).
SKO SCS F (vehicle no.) hereby authorize
Mei les motor worles
("the workshop") to act for me with respect to my claim for repair costs and/or
tractal and/or loss of use ("claim") for my vehicle no.
damaged pursuant to the accident which occurred on
VIE TWOS CE
involving vehicle no/s SLM 9468 M ("the accident").
<u>.</u>
I further authorize the workshop to settle-the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment furtherto settlement of my claim with payment cheque/s being made in
favour of the workshop.
I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insolar
as the driver/owner/insurers of the other vehicle/s is concerned.
T
Date this 6 day of Jul (month) 20 0 (year)
Leasi ₂
TOR WOR
Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00000391900

Claim No: SNM20D202364

Claimant : KH LEASING PTE LTD

: S\$3,617.45

DOLLARS THREE THOUSAND SIX HUNDRED SEVENTEEN AND CENTS

FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKD 8681E Insured Vehicle No. : SLM 9408M

Date of Loss

: 03/07/2020

Place of Accident

: ALONG PIE TOWADRS CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: ALLSWELL MOTOR TRADERS

Driver Name

: ONG JIAN HAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$	
	Cost of Repair/ Excess	S\$	3,210.00
	Loss of Use/Rental/Earning	S\$	400.00
	GIA/Police Reports/		
	Investigation Results/Search Fees	S\$	7.45
(5)	Medical Reports/Expenses	S\$	
	Survey Fees/P.T. Fees	S\$	
	Cost including Disbursement	S\$	
	TOTAL	 ===== S\$	3,617.45
		====	==========

Claimant Name:

Signature

威利摩哆 WEI LEE MOTOR WORKS

BLOCK 9 SIN MING INSDUSTRIAL ESTATE #01-28, SINGAPORE 575644.

TEL: 6459 9830 FAX: 6458 0128

Business Regn No: 269436/00J GST Regn No: 26-943600-J

TAX INVOICE

NO

: WL03995

M/S

China Taiping Insurance (Singapore) Pte Ltd

Vehicle No

: SKD8681E

Date

: 06-AUG-2020

Quantity	<u>Particulars</u>	<u>Unit Price</u>	Amount Incl. GST
SKD8681E			
1.00	Accident involving vehicle no: SKD8681E/SLM9408M DOA: 03/07/2020		
1.00	Cost of repair for vehicle no: SKD8681E Lump sum repaired as recommended by your surveyor,LKK Auto Consultants	\$3,000.00	\$3,000.00
1.00	GST 7%	\$210.00	\$210.00
Total Amoun	t Incl. GST		\$3,210.00
Standard Rate	GST Amount (7.00%)	\$210.00	
Total Amount E		\$3,000.00	



karen Seah <weileemotorworks@gmail.com>

Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-200706-000886

1 message

LTA <LTA-VTL@lta.gov.sg>
To: weileemotorworks@gmail.com

Mon, Jul 6, 2020 at 10:55 AM



Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-200706-000886

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 06 Jul 2020 was successful and the Receipt No. is ITNET-00000-200706-000886.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
SLM9408M	03 Jul 2020	14:30:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

- 3. Please contact our customer service officers at tel: 1800-CALL LTA (1800-2255 582) should you require further assistance.
- 4. Visit www.onemotoring.com.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.
- 5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

Jia Le (LKK Auto)

From:	OOI, Ben <ben@allswellmotor.com.sg></ben@allswellmotor.com.sg>
Sent:	Wednesday, 19 August 2020 1:52 PM
To:	Jia Le (LKK Auto)

To: Jia Le (LKK Auto)
Cc: account5 leasing

Subject: Re: ACCIDENT INVOLVING SLM 9408M AND SKD 8681E ON 03/07/2020

Jia Le,

Thank you for your email..

Please do your bestest... much appreciated

Thanks

Truly

OOI, Ben

Allswell Motor Traders 25, Defu Lane 9 Singapore 539266 Office: +65 6679 1146 Mobile: +65 9147 8545 Email: ben@allswellmotor.com.sg

On Tue, Aug 18, 2020 at 11:45 AM Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>> wrote:

Our Ref: CC6/CTI20007082/Kda3

ALLSWELL MOTOR TRADERS

Dear Sir/Madam,

ACCIDENT INVOLVING SLM 9408M AND SKD 8681E ON 03/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 3 September 2020 9:57 AM

To: Jia Le (LKK Auto); Admin A
Cc: Claims Dept of CTI; Ben Tang

Subject: RE: SNM20D202364/SLM9408M/tanghl2 / Direct Settlement - Accident Involving

SLM9408M (OI: CTI - TBA) and SKD8681E (TP: LKK REF - CC6/CTI20007082/Kda3)

on 03.07.2020

LKK REF - CC6/CTI20007082/Kda3

CTI REF - SNM20D202364/SLM9408M/tanghl2

Section II Excess: \$2,000.00

Dear Sirs

Policy No as follow:

DMHCSNA00000391900

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com> Sent: Thursday, September 3, 2020 9:37 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Subject: RE: SNM20D202364/SLM9408M/tanghl2 / Direct Settlement - Accident Involving SLM9408M (OI : CTI - TBA)

and SKD8681E (TP: LKK REF - CC6/CTI20007082/Kda3) on 03.07.2020

Dear Alfred,

Kindly advise the policy number of insured's vehicle (SLM9408M) as the GIA report did not shows the number.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]

Sent: Wednesday, 2 September 2020 5:46 PM

To: Jia Le (LKK Auto); Admin A

Cc: Claims Dept of CTI; Ben Tang; Alfred Toh

Subject: RE: SNM20D202364/SLM9408M/tanghl2 / Direct Settlement - Accident Involving SLM9408M (OI: CTI - TBA)

and SKD8681E (TP: LKK REF - CC6/CTI20007082/Kda3) on 03.07.2020

LKK REF - CC6/CTI20007082/Kda3

CTI REF - SNM20D202364/SLM9408M/tanghl2

Section II Excess: \$2,000.00

Dear Sirs

Please proceed to resolve the property damage claim at \$3,617.45.

We await your payment advice to enable our Ben Tang to act accordingly.

Aside to Ben, please assist to follow up on the recovery.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>
Sent: Wednesday, September 2, 2020 4:59 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI < com; Ben Tang Ben.Tang@sg.cntaiping.com

Subject: RE: SNM20D202364/SLM9408M/tanghl2 / Direct Settlement - Accident Involving SLM9408M (OI : CTI - TBA)

and SKD8681E (TP: LKK REF - CC6/CTI20007082/Kda3) on 03.07.2020

Your ref: SNM20D202364

Our ref: CC6/CTI20007082/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLM 9408M(OI) & SKD 8681E(TP) ON 03/07/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "WEI LEE MOTOR WORKS" at \$3,617.45(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,601.99	\$ 3,210.00
2. Loss of Use (5days x \$80.00)	\$ 560.00	\$ 560.00 (5days x \$80.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6.169.44	\$ 3.617.45

^{**05} days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]

Sent: Tuesday, 18 August 2020 11:02 AM

To: Jia Le (LKK Auto); Admin A

Cc: Claims Dept of CTI; Ben Tang; mkhquotation

Subject: RE: SNM20D202364/SLM9408M/tanghl2 / Direct Settlement - Accident Involving SLM9408M (OI: CTI - TBA)

and SKD8681E (TP: LKK REF - CC6/CTI20007082/Kda3) on 03.07.2020

LKK REF - CC6/CTI20007082/Kda3

CTI REF - SNM20D202364/SLM9408M/tanghl2

Dear Sirs

We refer to your emails pertaining to the above matter.

Attach herewith report of SLM9408M for your attention and necessary action.

Aside to Ben, please keep track on the matter.

NOTICE:

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taining Insur

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: <u>claimsdept@sg.cntaiping.com</u> <u>alfred.toh@sg.cntaiping.com</u>

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>
Sent: Monday, August 17, 2020 5:36 PM
To: Ben Tang < <u>Ben.Tang@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; Alfred Toh

<alfred.toh@sg.cntaiping.com>

Subject: RE: SNM20D202364/SLM9408M/tanghl2 / FW: Direct Settlement - Accident Involving SLM9408M (OI: CTI-TBA) and SKD8681E (TP: LKK REF - CC6/CTI20007082/Kda3) on 03.07.2020

Dear Ben,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 30 July 2020 11:43 AM

To: Ben Tang

Cc: Claims Dept of CTI; Admin A

Subject: RE: SNM20D202364/SLM9408M/tanghl2 / FW: Direct Settlement - Accident Involving SLM9408M (OI : CTI - TPA) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (TP - LVV PS5 - GGG/GT120007082 (Vd-2) and SVP06045 (Vd-2) and SVP06045

TBA) and SKD8681E (TP : LKK REF - CC6/CTI20007082/Kda3) on 03.07.2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Tuesday, 21 July 2020 5:05 PM

To: Ben Tang

Cc: Claims Dept of CTI; Admin A

Subject: RE: SNM20D202364/SLM9408M/tanghl2 / FW: Direct Settlement - Accident Involving SLM9408M (OI: CTI -

TBA) and SKD8681E (TP: LKK REF - CC6/CTI20007082/Kda3) on 03.07.2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Wednesday, 8 July 2020 1:23 PM

To: Mei Kwan (LKKAuto); Jia Le (LKK Auto); Admin A; Ben Tang

Cc: Claims Dept of CTI

Subject: O/R: SNM20D202364/SLM9408M/tanghl2 / FW: Direct Settlement - Accident Involving SLM9408M (OI : CTI - TBA) and SKD8681E (TP : LKK REF - CC6/CTI20007082/Kda3) on 03.07.2020

Dear all,

Please note that officer in charge for this case is Ben Tang 63896175.

Claim no. SNM20D202364/SLM9408M/tanghl2.

Dear Ben,

Pls revert LKK.

response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | **FB**: www.facebook.com/chinataipingsg/ | **WeChat**: 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, July 8, 2020 11:25 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) < JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLM9408M (OI: CTI - TBA) and SKD8681E (TP: LKK REF -

CC6/CTI20007082/Kda3) on 03.07.2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SKD 8681E at M/s Wei Lee Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted