

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SH 6423 G**
Your Ref : **SFM 5151 A**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 01.07.2020 @ 12:45 hours along ECP TWDS Airport Beside KPE Exit involving vehicles SH 6423 G and SFM 5151 A

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Part By Part (With GST)	\$	14,443.72
2. Loss of Income for 08 Days x \$80/- per day	\$	640.00
3. Loss of Rental for 08 Days x \$128.40 per day (With GST)	\$	1,027.20
4. LTA/GIA Search fee (With GST)	\$	7.49
5. Towing Fee	\$	80.00
TOTAL	\$	16,198.41

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 01.07.2020 @ 12:45 hours along ECP TWDS Airport Beside KPE Exit involving vehicles SH 6423 G and SFM 5151 A

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SH 6423 G** at my request, I/We, **Koh Chin Fong** ("the claimant") of **Blk 169C Punggol Field # 03 - 667 Singapore 823169** (address) bearing NRIC No **S xxxx528A** the owner / hirer of motor vehicle no **SH 6423 G**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

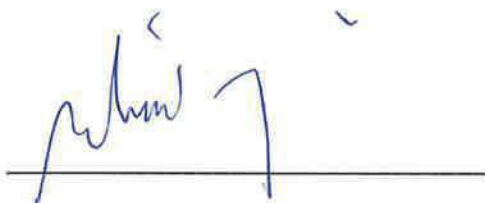
I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

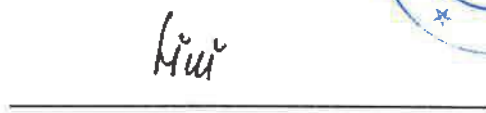
Dated this 08 day of 07 (month) 20 20 (year)



Signed by "the claimant"

Name: **Koh Chin Fong**

NRIC No: **S xxxx528A**



Signed by **Bifrost Auto Pte Ltd**

Name: Regina



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN00007532001

Claim No : SNM20D202316

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$15,950.00

DOLLARS FIFTEEN THOUSAND NINE HUNDRED AND FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 6423G

Insured Vehicle No. : SFM 5151A

Date of Loss : 01/07/2020

Place of Accident : ECP TOWARDS AIRPORT BESIDE KPE EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM KEI HAO, PATRICK (LIN KEHAO, PATRICK)

Driver Name : LIM KEI HAO, PATRICK (LIN KEHAO, PATRICK)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 15,950.00
	=====
TOTAL	S\$ 15,950.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :

24/feb/2021
[Signature]

Date :

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2103001
Inv. Date : 01-03-2021
Ref : 01.07.2020
Terms : 30 Days
Veh. No. : SH 6423 G
Make & Model : Ioniq

#	Description	Qty	Rate	Total	Tax
1	PART BY PART REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$13,498.80	\$13,498.80	\$944.92

Subtotal for invoice : S\$13,498.80
GST (7.0%) : S\$944.92
Total : S\$14,443.72

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT20070013

Date: 07 July 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/07/2020 @ 12:45 hrs
ALONG ECP TOWARDS AIRPORT BESIDE KPE EXIT
INVOLVING SFM5151A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6423G** (the "Taxi"). The Taxi was hired to **KOH CHIN FONG IC NO SXXXX528A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

30 5408664

[illegible]

高 GAO

Express Towing Services

You Call, We Tow - Fast - Secured - Reliable



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpress towing.sg>

CASH SALE/WORK ORDER

寶號

Messrs: LGW

車號

Vehicle No: SA 64236

車型

Model No: _____

時間(日/夜)

Time (day/night): _____

Contact No: _____

由

Location: Longway

到

To: Sin Ning

Cash \$: \$801

其他

Others: _____

經手人

Authorised By: _____

Tow Truck

Driver Name: _____

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdeemeanour to your vehicle whilst being towed.

No.

189923

Date:

1/7/2020

☐ Jump Start/Changing of battery

☐ Tyre Replacement

☒ Accident/Breakdown

☐ Multi/Basement

☐ With Load/Cargo Box

☐ King Dolly

☐ Transport Charge

☐ Low Body Kit

☐ Door Opening Service

☐ Crane Up/Winch Out

☐ Collect Doc/Key

☐ Repo

☐ Woodlands and Tuas Checkpoint



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jul 2020 / 10:52:31

Receipt Date/Time : 02 Jul 2020 / 10:52:31

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200702-001008

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SFM5151A

As at 01 Jul 2020/12:45:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SFM5151A

Enquiry Fee

20200702105041296947

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

411911XXXXXX7094 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SFM 5151A AND SH 6423G ON 01/07/2020

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Thu 1/7/2021 12:10 PM

To: PATRICK_LIMKH@HOTMAIL.COM <PATRICK_LIMKH@HOTMAIL.COM>

Our Ref: CC6/CTI20007080/Des3

07 JAN 2021

LIM KEI HAO, PATRICK (LIN KEHAO, PATRICK)

Dear Sir/Madam,

ACCIDENT INVOLVING SFM 5151A AND SH 6423G ON 01/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 17 February 2021 4:56 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM20D202316 /SFM5151A/TANKL / FW: Direct Settlement - Accident Involving SFM 5151A (OI : CTI - SNM20D202316/C02/tkl) and SH 6423G (TP : LKK REF - CC6/CTI20007080/Des3) on 01/07/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice

Dear Asher,

We refer to your email below.

Please proceed to offer at \$15,958.37(all-in).

Please keep us posted for us to act accordingly.

Note: LTA paid at \$7.45.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, February 1, 2021 6:33 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: SNM20D202316 /SFM5151A/TANKL / FW: Direct Settlement -

Accident Involving SFM 5151A (OI : CTI - SNM20D202316/C02/tkl) and SH 6423G (TP : LKK REF - CC6/CTI20007080/Des3) on 01/07/2020

Your ref : SNM20D202316

Our ref : CC6/CTI20007080/Des3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**BIFROST AUTO PTE LTD**" at **\$15,958.41 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 23,817.69	\$ 14,443.72
2. Loss of Rental (8days x \$128.40)	\$ 1,027.20	\$ 1,027.20 (8days x \$128.40)
3. Loss of Income (8days x \$80)	\$ 640.00	\$ 400.00 (8days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 25,572.38	\$ 15,958.41

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 9 July 2020 12:14 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D202316 /SFM5151A/TANKL / FW: Direct Settlement - Accident Involving SFM

5151A (OI : CTI - SNM20D202316/C02/tkl) and SH 6423G (TP : LKK REF - CC6/CTI20007080/Des3) on 01/07/2020

Dear Su Li,

We refer to your email below.

Attached is a copy of our insured's GIA report for your necessary action.

Please keep us posted on the status of the claim.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, July 8, 2020 3:36 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Tan Kah Leong
<KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R:SNM20D202316 /SFM5151A/TANKL / FW: Direct Settlement - Accident Involving SFM 5151A (OI : CTI - TBA) and SH 6423G (TP : LKK REF - CC6/CTI20007080/Des3) on 01/07/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong 63896193.

Claim no. SNM20D202316 /SFM5151A/TANKL.

Dear Kah Leong,

Pls revert LKK.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via

email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, July 8, 2020 2:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SFM 5151A (OI : CTI - TBA) and SH 6423G (TP : LKK REF - CC6/CTI20007080/Des3) on 01/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 6423G at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)