

Su Li (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 9 July 2020 12:14 PM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)
Subject: RE: SNM20D202316 /SFM5151A/TANKL / FW: Direct Settlement - Accident Involving SFM 5151A (OI : CTI - SNM20D202316/C02/tkl) and SH 6423G (TP : LKK REF - CC6/CTI20007080/Des3) on 01/07/2020
Attachments: SAS report.pdf

Dear Su Li,

We refer to your email below.

Attached is a copy of our insured's GIA report for your necessary action.

Please keep us posted on the status of the claim.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, July 8, 2020 3:36 PM
To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R:SNM20D202316 /SFM5151A/TANKL / FW: Direct Settlement - Accident Involving SFM 5151A (OI : CTI - TBA) and SH 6423G (TP : LKK REF - CC6/CTI20007080/Des3) on 01/07/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong 63896193.

Claim no. SNM20D202316 /SFM5151A/TANKL.

Dear Kah Leong,

Pls revert LKK.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

China Taiping Insurance (Singapore) Pte. Ltd.

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DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, July 8, 2020 2:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SFM 5151A (OI : CTI - TBA) and SH 6423G (TP : LKK REF - CC6/CTI20007080/Des3) on 01/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 6423G at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)