

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120  
Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SMQ 8591P & SLA 6020E ALONG  
TRAFFIC JUNCTION OF JALAN KEMBANGAN > SIMS AVE EAST ON 06/07/2020**

We understand that you are the insurer of SLA 6020E vehicle.

I/We wish to inform you that my/our vehicle SMQ 8591P have been completed repairs to my/our satisfaction by M/s HOCK WAH MOTOR WORKSHOP PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repairs	S\$ 2,627.87
2.	Loss of Use/ <del>Use</del> /Rental( <u>S\$120</u> x <u>4</u> days)	S\$ 480.00
3.	LTA Search Fee/GIA Reports	S\$ 2.00
<b>TOTAL</b>		<b><u>S\$ 3,109.87</u></b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

  




**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, NASRUL RIZAL YAHYA ("the third party claimant")  
of 43 LENGKONG EMPAT #02-01 S(417659) (address),  
owner of SMQ 8591P (vehicle no.) hereby authorize  
HOCK WAH MOTOR WORKSHOP PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SMQ 8591P that was  
damaged pursuant to the accident which occurred on 06.07.2020 (date) along  
TRAFFIC JUNC OF JALAN KEMBANGAN & SIMS AVE EAST (location)  
involving vehicle no/s SLA 6020 E ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment furtherto settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 07 day of July (month) 20 20 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"

**HOCK WAH MOTOR WORKSHOP PTE LTD**  
Blk 3011 Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977  
Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,627.87** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SMQ 8951P** that was damaged pursuant to the accident which occurred on **06/07/2020** (date) along **TRAFFIC JUNCTION OF JALAN KEMBANGAN TOWARDS SIMS AVE EAST** (location) involving vehicle no/s **SLA 6020E** This is pursuant to the inspection conducted on **03/08/2020** (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner **NASRUL RIZAL YAHYA** (“the third party claimant”) of vehicle no. **SMQ 8951P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMQ 8951P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of FEBRUARY (month) 2021 (year)



Signed by appointed surveyor

*Anysia*  
**HOCK WAH MOTOR WORKSHOP PTE LTD**  
Blk 3011 Bedok Industrial Park E,  
#01-02/20/01/02 (workshop)  
Singapore 489977  
Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg

Signed by “the workshop/with chop)

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXXXX308Z

AIG Asia Pacific Insurance Pte Ltd  
NO 78 Shenton Way  
# 07-16 CHARTIS Building  
SINGAPORE 079120  
TEL : 1800 4193000 FAX : 68357416  
PH :  
ATTN :

## TAX INVOICE

Number : IV00064949  
Date : 13/08/2020  
Case No :  
Vehicle No : SMQ8591P  
Chassis : GK31342709  
Year of Mfr 2018  
Policy No  
Model : HONDA FIT 1.3 GF  
CVT

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	TAILGATE	1.0	420.00	(15)	483.00
2	TAILGATE LOGO - FIT	1.0	18.00	(15)	20.70
3	REAR BUMPER	1.0	200.00	(15)	230.00
4	REAR BUMPER LOWER CENTER SPOILER	1.0	45.00	(15)	51.75
5	TAILGATE WINDSCREEN MOULDING	1.0	70.00	(15)	80.50
Nett Price - Parts Sub Total					865.95
6	REVERSE SENSOR	1.0	200.00	0	200.00
7	WINDSCREEN SEALANT	2.0	20.00	0	40.00
8	REAR FENDER RH - REPAIR	1.0			
9	SPARE TYRE PANEL - REPAIR	1.0			
Special Nett Price - Parts Sub Total					240.00
Parts Total					1,105.95
10	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	550.00	0	550.00
11	SPRAY PAINT ON THE AFFECTED AREAS	1.0	600.00	0	600.00
12	ANTI-RUST COATING	1.0	30.00	0	30.00
13	TO REMOVE & REFIT WINDSCREEN	1.0	120.00	0	120.00
14	TO REMOVE & REFIT REVERSE SENSOR	1.0	50.00	0	50.00
Labour 1 Sub Total					1,350.00
SINGAPORE DOLLARS : TWO THOUSAND SIX HUNDRED TWENTY-SEVEN AND CENTS EIGHTY-SEVEN ONLY			Less Excess		0.00
			SUBTOTAL		2,455.95
			GST 7.00%		171.92
			TOTAL		2,627.87

SERVICE DUE : DATE 30/01/2021 MILEAGE 14,491

Date of accident : 06/07/2020 05:50 PM. Place : TRAFFIC JUNC OF JALAN KEMBANGAN > SIMS AVE EAST

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE



## INVOICE

Refer to Rental Agreement: CRA 200167  
Reference Vehicle: SMA 8591P  
Date: 07.08.2020

### Customer Information

Name: NASRUL RIZAL YAHYA NRIC No.: 872333082  
Address: 43 LENGKONG EMPAT #02-01  
S (417659.) Contact No: 9665 6146

### Rental Car Information

Vehicle No.: SLR 5878P  
Make & Model: TOYOTA VIOS  
Start Date: 03 / 08 / 2020  
End Date: 07 / 08 / 2020

Rent for (No. of Days) 4  
Rate at (Per Day) \$120.00  
Total Amount \$ 480.00

AKG  
Customer Signature

[Signature]  
Authorized Signature



## RENTAL AGREEMENT - CLAIM

### Hirer's Particulars

Name: NASRUL RIZAL YAHYA NRIC No.: S 72333082  
Address: 43 LENGKONG EMPAT #02-01  
S ( 417659 ) Contact No: 96656146  
Licence Date: 26 / 05 / 1995 Birth Date: 14 / 09 / 1972

### Additional Driver's Particulars

Name: \_\_\_\_\_ NRIC No.: \_\_\_\_\_  
Licence Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Contact No: \_\_\_\_\_

### Rental Vehicle

Vehicle No.: SLR 5878P Start Date: 03 / 08 / 2020  
Rate (Per day): \_\_\_\_\_ No. of days: \_\_\_\_\_ End Date: 07 / 08 / 2020  
PL (Out): \_\_\_\_\_ PL (In): OK / Time out/in: 10:05hrs 10:00hrs.

The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.

  
Hirer and Driver Signature

\_\_\_\_\_  
Date & Company Stamp (if any)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-079521

Date of Request: 07/07/2020

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd  
Blk 3011, Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977

Dear Sir/Madam,

Enquiry Date 07/07/2020  
Enquiry By Anysia Foo Mei Yan  
TP Vehicle No. SLA6020E  
Accident Date 06/07/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLA6020E	AIG Asia Pacific Insurance Pte. Ltd.	08/03/2020-07/03/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**TAX INVOICE**

Our Ref No: GR-20-079521

Date of Request: 07/07/2020

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd  
Blk 3011, Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977

Dear Sir/Madam,

Enquiry Date 07/07/2020  
Enquiry By Anyisia Foo Mei Yan  
TP Vehicle No. SLA6020E  
Accident Date 06/07/2020

DESCRIPTION	AMOUNT (\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 13 July 2020 1:20 PM  
**To:** laarni@awfullychocolate.com  
**Subject:** ACCIDENT INVOLVING SLA 6020E & SMQ 8591P ALONG/AT SIMS AVENUE AND KEMBANGAN JUNCTION ON 06/07/2020

Our Ref: CC6/AIG20007079/da3

### AWFULLY CHOCOLATE PTE LTD

Dear Sir/Madam,

#### **ACCIDENT INVOLVING SLA 6020E & SMQ 8591P ALONG/AT SIMS AVENUE AND KEMBANGAN JUNCTION ON 06/07/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMQ 8591P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Jul 2020 16:30	<b>Clm Dtl Modified</b>	Claimant's Name: -> NASRUL RIZAL YAHYA.	[A] HOW MEI KWAN
2	07 Jul 2020 16:30	<b>Clm Veh Model Changed</b>	(205794) HONDA FIT 1.3 GF CVT (A).	[A] HOW MEI KWAN
3	07 Jul 2020 16:30	<b>Clm Created</b>	Reg No: SMQ8591P. Acct Date: 2020/07/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Jul 2020 16:30	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Jul 2020 16:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/07/16	[A] HOW MEI KWAN
6	07 Jul 2020 16:30	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Jul 2020 16:30	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	07 Jul 2020 16:31	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	07 Jul 2020 16:31	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	20 Aug 2020 15:51	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	20 Aug 2020 15:51	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	20 Aug 2020 15:51	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/12/06.	[A] JOANNE LEE KHANG MIN
13	20 Aug 2020 15:51	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	24 Aug 2020 11:26	<b>Adj Mandate Request</b>	Cur.Req:3029.87:Liability: 100% BOLA 27 Quantum: (a)CORw/GST: \$2,627.87 + (b)LOR(4days x \$100.00): \$400.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$3,029.87 4 recommendation repair days For your approval please.	[A] CHAN JIA LE
15	01 Feb 2021 17:15	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/07/16. Mandate Remarks: *Mandate approved subject to all docs in place.	[I] Ler, Bernard-JQ
16	01 Feb 2021 17:15	<b>Adj Mandate Set</b>	Approved:3029.87:*Mandate approved subject to all docs in place.	[I] Ler, Bernard-JQ

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2534692	08 Jul 2020 17:49:44	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ8591P	SLA6020E	11.00
2564945	20 Aug 2020 15:51:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ8591P	SLA6020E	11.00

