

Our Ref : SML2665B / TP#1118
Your Ref : GBH7720T / CC6/CTI20007072/Kka3

WITHOUT PREJUDICE

Date : 25 August 2020

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SML2665B & GBH7720T ON 03/07/2020
ALONG BLK 134 BEDOK RESERVOIR ROAD (OPEN SPACE CARPARK)**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 4,226.50
- Loss of Rental (incl. of GST)	S\$ 1,350.00 (\$150.00 x 09 Days)
- LTA/GIA search Fees	S\$ 2.00

Grand Total	S\$ 5,578.50 =====
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If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 6481 1522 or email sharon@ow.sg & lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) Jubster pte ltd 201808107N ('the third-party claimant') of
(Address) 2 Venture drive #14-28 vision exchange S(608526) registered owner of
(Vehicle Number) Sml2665B3 hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number Sml2665B3 that was
damaged pursuant to the accident which occurred on 3/7/2020 along Blk 134
bedok reservoir open space carpark involving vehicle number GBH77207.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 04 day of July year 2020.

Signature of Vehicle Registered Owner
Company's stamp (if applicable)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1830111901 Claim No : SNM20D202355/GBH7720T/Chngpw

Claimant : JUBSTAR PTE LTD

Amount : **S\$5,200.00**
Singapore Dollars Five Thousand Two Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SML2665B

Insured Vehicle No. : GBH7720T

Date of Loss : 03/07/2020

Place of Accident : BLK 134 BEDOK RESERVOIR ROAD (OPEN SPACE CARPARK)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABUNDANTBUILD

Driver Name : ONG KOK HIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,200.00
	=====
TOTAL	S\$ 5,200.00
	=====

Claimant Name : Jubstar Pte Ltd NRIC No : 201808107N

Signature : Jubstar Pte Ltd Date : 14/4/2021

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel 63896116
Fax: 62221033

INV NO. : 122004926
INVOICE DATE : 25/08/2020
REF : TP#1118
VEH NO. : SML2665B
CAR MODEL : VOXY HYBRID 1.8V
CURRENT MILEAGE:
ADVISOR : ONG HOCK KONG
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	3,950.00	3,950.00

Remarks: DOA: 03/07/2020 @ 08:45 HRS
CLAIMANT: JUBSTAR PTE LTD/ TEO THIAM SOON
TP VEHICLE: GBH7720T

Singapore Dollars: Four Thousand Two Hundred Twenty-Six And Cent Fifty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	3,950.00
GST 7.00%	SGD	276.50
GRAND TOTAL	SGD	<u>4,226.50</u>

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-078191

Date of Request: 03/07/2020

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 03/07/2020

Enquiry By Loi Ya Lee

TP Vehicle No. GBH7720T

Accident Date 03/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-078191

Date of Request: 03/07/2020

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 03/07/2020

Enquiry By Loi Ya Lee

TP Vehicle No. GBH7720T

Accident Date 03/07/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBH7720T	China Taiping Insurance (Singapore) Pte. Ltd.	21/09/2019-20/09/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Hsiao Tong (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 19 February 2021 9:00 PM
To: ONG KOK HIM
Cc: Hsiao Tong (LKKAuto); Claims Dept of CTI
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw
Attachments: Accident GBH 7720T & SMI 2665B - 03-07-20.pdf

[Strictly Confidential]

Dear Mr Ong

Well received with thanks.

As liability is not in our favour, we shall proceed to settle the third party claim at best to minimise costs incurred.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Friday, 19 February 2021 7:30 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw

Traffic Accident Involving GBH 7720T & SML 2665B Bedok Reservoir Road on 3rd.July 2020

Hi Dear Miss Adeline Chng,

Regret to inform you that the Traffic Police is unable to accede to my Appeal.

I attached the their reply dated 29th. January 2021.

Thank you.

Regards,

Ong Kok Him
HP: 9146 8588.

Enclosed : TP/IP/ 28659 /2020

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, February 17, 2021 5:21 PM

To: ONG KOK HIM <kokhim@hotmail.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw

Dear Mr Ong

We refer to the above matter.

We have tried to call the police officer but he is not available.

Please let us have the update, if any, by next week 22/02/2021 as third party represented workshop and lawyer are chasing for settlement.

As liability is not in our favour, we shall proceed to settle the third party claim at best to minimise costs incurred if there is still no outcome by 22/02/2021.

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Thank you.

Adeline Chng

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Monday, 25 January 2021 3:30 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Ms Adeline Chng,

I refer to our earlier tele - conversation with regards to the above subject matter.

Kindly be informed that I had called the Station Inspector - Mohamad Zulfadzli Abdullah, Tel: 6547 6204 & HP: 9622 5084. He told me the case is currently handle by the Appeal Dept. He told me he will bring the case to the Appeal Dept and give them another 2 more weeks.

FYI please.

Thank you.
Warm Rgds,

Ong Kok Him

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, January 25, 2021 12:04 PM
To: ONG KOK HIM <kokhim@hotmail.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Mr Ong

Any update on your appeal result? Please advise.

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Thank you.

Adeline Chng
Executive
Claims Department

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Wednesday, 9 December 2020 8:03 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

I had already called the Traffic Police Officer on 5th.December 2020 to ask them to expediate on their investigation.

He called me yesterday night that he needs more time - 2-4 weeks to reply me.

Once I received a reply from them, I will forward to you.

Thank you.
Regards,
Ong KH

Sent from [Outlook](#)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, December 8, 2020 4:12 PM
To: ONG KOK HIM <kokhim@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Without Prejudice

Dear Mr ong

We would appreciate that you can follow up closely and update us as soon as possible.

We have requested third-party lawyer to on hold for negotiation.

We hope to settle it before they proceed with further litigation and to avoid incurred further costs.

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Thank you.

Adeline Chng

Executive

Claims Department

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From: ONG KOK HIM <kokhim@hotmail.com>**Sent:** Friday, 4 December 2020 5:12 PM**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Ms Adeline Chng,

Apologies for the long delay.

I had called the Traffic Police today on 4th. December 2020 and requested the the Supervisor Mr. Nelson Yip to expediate on my outcome of their investigation.

Thank You.

Yours faithfully,

Ong Kok Him.

HP: 9146 8588.

Sent from [Outlook](#)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>**Sent:** Thursday, December 3, 2020 5:22 PM**To:** ONG KOK HIM <kokhim@hotmail.com>**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020**Without Prejudice**

Dear Mr Ong

We refer to our last email correspondence on 22/10/2020.

Kindly advise whether the traffic police has replied to you?

We appreciate that you can update us by next week to avoid further costs incurred because third party lawyer is still holding on to negotiate.

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Adeline Chng

Sent: Thursday, 22 October 2020 4:58 PM

To: ONG KOK HIM <kokhim@hotmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Mr Ong

Kindly assist to follow up closely and update us again once you got the police investigation appealed result.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Thursday, 22 October 2020 4:37 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Ms Adeline Chng,

RE: Non -Injury Traffic Accident at Open Carpark at Blk.134 Bedok Reservoir Road.
on 3rd.July 2020 @ 0845 Hrs.- Involving GBH 7720 T & SML 2665 B.

Kindly be informed that I had called the Traffic Police on the 21st. Oct.2020 for their final update on my appeal letter on 12th.August 2020.

the Lady Officer Ms. Annie Ang return my call to inform me that DSP - Mr.Nelson Yip is on leave.She will inform the Station Inspector - Mohamed Zulfadzli Abdullah accordingly. You may like to contact Traffic Police - Ms Annie Ang @ Tel: 6547 2079 directly.

Thank you.
Best Rgds,
Ong Kok Him

Sent from [Outlook](#)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, October 20, 2020 10:14 AM
To: ONG KOK HIM <kokhim@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Without Prejudice

Dear Mr Ong

We refer to your email of 12/08/2020.

Please advice any update from traffic police for your appeal letter? Kindly update us urgently as third party is chasing for offer.

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 13 August 2020 11:20 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: ONG KOK HIM <kokhim@hotmail.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Both

Please note on the attached appeal letter from Mr Ong to traffic police.

Thank you.

Adeline Chng

Executive
Personal Lines Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: ONG KOK HIM <kokhim@hotmail.com>

Sent: Wednesday, 12 August 2020 8:11 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Dear Ms Adeline Chng,

As requested, I had written an "Appeal for Traffic Offence" to DSP- Mr.Nelson Yip, Traffic Police.

Enclosed Pls find my attached Letter for your easy reference.

Thank You.

Best Regds,

Ong Kok Him

Sent from [Outlook](#)

From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Wednesday, July 29, 2020 10:38 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Fwd: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Wednesday, July 29, 2020 10:35:52 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

I had spoken to the Traffic Police Officer ,
He requested me to write in to appeal my case.Traffic Police will then assign an independant officer to reveal & look into my incident .

For your info pls.

Thank you.
Warm Rgds.

Ong KH.

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Friday, July 24, 2020 10:12:03 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

I had made an appointment with the Traffic Police officer he will contact me on Monday.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, July 24, 2020 3:22:01 PM
To: ONG KOK HIM <kokhim@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Our Ref: CC6/CTI20007072/Kka3

M/S ABUNDANTBUILD
[POLICY HOLDER]

Dear Mr. Ong,

ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

We refer to the above matter.

According to the traffic police investigation result (as attached), the liability is not in our favour.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Wednesday, 22 July 2020 7:25 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Sure. I will update you soonest, once I received from the Traffic Police.

Thank you.
Best Rgds,
Ong Kok Him
Abundantbuild

Sent from [Outlook](#)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, July 22, 2020 5:21 PM
To: KOKHIM@HOTMAIL.COM <KOKHIM@HOTMAIL.COM>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Mr. Ong,

As spoken today, please update us once traffic police has informed you the outcome of their investigations.

We will wait for your update.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Monday, 20 July 2020 6:03 PM
To: 'KOKHIM@HOTMAIL.COM' <KOKHIM@HOTMAIL.COM>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Our Ref: CC6/CTI20007072/Kka3

M/S ABUNDANTBUILD
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 March 2021 8:13 AM
To: Adeline Chng
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw // LKK Ref: CC6/CTI20007072/Kpa3q2

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$5,200.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 5 March 2021 12:15 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw // LKK Ref: CC6/CTI20007072/Kpa3q2

[Strictly Confidential]

Without Prejudice

Dear Hsiao Tong

Please proceed to resolve TP claim at \$5,308.50(all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 24 February 2021 1:48 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw // LKK Ref: CC6/CTI20007072/Kpa3q2

Your ref : **SNM20D202355/GBH7720T/Chngpw**

Our ref : CC6/CTI20007072/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH7720T(CHINA TAIPING) AND SML2665B(TP) ON 03/07/2020

We refer to the above matter.

The accident occurred when our insured driver coming out from parking lot and collided with third party who was driving straight on the main driveway. Liability is not in our driver's favour.

We seek your approval to offer repairer **"OPTIMA WERKZ PTE LTD"** at **\$5,308.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,777.54	\$ 4,226.50
2. Loss of Rental (9days x \$150.00)	\$ 1,350.00	\$ 1,080.00 (9days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,129.54	\$ 5,308.50

Surveyor recommended 7 days for repair + 1Sunday + 1PRS = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 19 February 2021 9:00 PM

To: ONG KOK HIM <kokhim@hotmail.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw

[Strictly Confidential]

Dear Mr Ong

Well received with thanks.

As liability is not in our favour, we shall proceed to settle the third party claim at best to minimise costs incurred.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: ONG KOK HIM <kokhim@hotmail.com>

Sent: Friday, 19 February 2021 7:30 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw

Traffic Accident Involving GBH 7720T & SML 2665B Bedok Reservoir Road on 3rd July 2020

Hi Dear Miss Adeline Chng,

Regret to inform you that the Traffic Police is unable to accede to my Appeal.

I attached the their reply dated 29th. January 2021.

Thank you.

Regards,

Ong Kok Him
HP: 9146 8588.

Enclosed : TP/IP/ 28659 /2020

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, February 17, 2021 5:21 PM

To: ONG KOK HIM <kokhim@hotmail.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw

Dear Mr Ong

We refer to the above matter.

We have tried to call the police officer but he is not available.

Please let us have the update, if any, by next week 22/02/2021 as third party represented workshop and lawyer are chasing for settlement.

As liability is not in our favour, we shall proceed to settle the third party claim at best to minimise costs incurred if there is still no outcome by 22/02/2021.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Monday, 25 January 2021 3:30 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Ms Adeline Chng,

I refer to our earlier tele - conversation with regards to the above subject matter.

Kindly be informed that I had called the Station Inspector - Mohamad Zulfadzli Abdullah, Tel: 6547 6204 & HP: 9622 5084. He told me the case is currently handle by the Appeal Dept. He told me he will bring the case to the Appeal Dept and give them another 2 more weeks.

FYI please.

Thank you.
Warm Rgds,

Ong Kok Him

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, January 25, 2021 12:04 PM
To: ONG KOK HIM <kokhim@hotmail.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Mr Ong

Any update on your appeal result? Please advise.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Wednesday, 9 December 2020 8:03 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

I had already called the Traffic Police Officer on 5th.December 2020 to ask them to expediate on their investigation.

He called me yesterday night that he needs more time - 2-4 weeks to reply me.

Once I received a reply from them, I will forward to you.

Thank you.

Regards,

Ong KH

Sent from [Outlook](#)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, December 8, 2020 4:12 PM
To: ONG KOK HIM <kokhim@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Without Prejudice

Dear Mr ong

We would appreciate that you can follow up closely and update us as soon as possible.

We have requested third-party lawyer to on hold for negotiation.

We hope to settle it before they proceed with further litigation and to avoid incurred further costs.

NOTICE :

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Friday, 4 December 2020 5:12 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Ms Adeline Chng,

Apologies for the long delay.

I had called the Traffic Police today on 4th. December 2020 and requested the the Supervisor Mr. Nelson Yip to expediate on my outcome of their investigation.

Thank You.
Yours faithfully,

Ong Kok Him.
HP: 9146 8588.

Sent from [Outlook](#)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, December 3, 2020 5:22 PM
To: ONG KOK HIM <kokhim@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Without Prejudice

Dear Mr Ong

We refer to our last email correspondence on 22/10/2020.

Kindly advise whether the traffic police has replied to you?

We appreciate that you can update us by next week to avoid further costs incurred because third party lawyer is still holding on to negotiate.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng

Sent: Thursday, 22 October 2020 4:58 PM

To: ONG KOK HIM <kokhim@hotmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Mr Ong

Kindly assist to follow up closely and update us again once you got the police investigation appealed result.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Thursday, 22 October 2020 4:37 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Ms Adeline Chng,

RE: Non -Injury Traffic Accident at Open Carpark at Blk.134 Bedok Reservoir Road.
on 3rd.July 2020 @ 0845 Hrs.- Involving GBH 7720 T & SML 2665 B.

Kindly be informed that I had called the Traffic Police on the 21st. Oct.2020 for their final update on my appeal letter on 12th.August 2020.

the Lady Officer Ms. Annie Ang return my call to inform me that DSP - Mr.Nelson Yip is on leave.She will inform the Station Inspector - Mohamed Zulfadzli Abdullah accordingly. You may like to contact Traffic Police - Ms Annie Ang @ Tel: 6547 2079 directly.

Thank you.
Best Rgds,
Ong Kok Him

Sent from [Outlook](#)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, October 20, 2020 10:14 AM
To: ONG KOK HIM <kokhim@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Without Prejudice

Dear Mr Ong

We refer to your email of 12/08/2020.

Please advice any update from traffic police for your appeal letter? Kindly update us urgently as third party is chasing for offer.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 13 August 2020 11:20 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: ONG KOK HIM <kokhim@hotmail.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Both

Please note on the attached appeal letter from Mr Ong to traffic police.

Thank you.

Adeline Chng

Executive

Personal Lines Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: ONG KOK HIM <kokhim@hotmail.com>

Sent: Wednesday, 12 August 2020 8:11 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Dear Ms Adeline Chng,

As requested, I had written an "Appeal for Traffic Offence" to DSP- Mr.Nelson Yip, Traffic Police.

Enclosed Pls find my attached Letter for your easy reference.

Thank You.

Best Regds,

Ong Kok Him

Sent from [Outlook](#)

From: ONG KOK HIM <kokhim@hotmail.com>

Sent: Wednesday, July 29, 2020 10:38 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Fwd: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

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From: ONG KOK HIM <kokhim@hotmail.com>

Sent: Wednesday, July 29, 2020 10:35:52 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

I had spoken to the Traffic Police Officer ,
He requested me to write in to appeal my case.Traffic Police will then assign an independant officer to reveal & look into my incident .

For your info pls.

Thank you.

Warm Rgds.

Ong KH.

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From: ONG KOK HIM <kokhim@hotmail.com>

Sent: Friday, July 24, 2020 10:12:03 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

I had made an appointment with the Traffic Police officer he will contact me on Monday.

Get [Outlook for Android](#)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, July 24, 2020 3:22:01 PM
To: ONG KOK HIM <kokhim@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Our Ref: CC6/CT120007072/Kka3

M/S ABUNDANTBUILD
[POLICY HOLDER]

Dear Mr. Ong,

ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

We refer to the above matter.

According to the traffic police investigation result (as attached), the liability is not in our favour.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG KOK HIM <kokhim@hotmail.com>
Sent: Wednesday, 22 July 2020 7:25 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Sure. I will update you soonest, once I received from the Traffic Police.

Thank you.
Best Rgds,
Ong Kok Him
Abundantbuild

Sent from [Outlook](#)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, July 22, 2020 5:21 PM
To: KOKHIM@HOTMAIL.COM <KOKHIM@HOTMAIL.COM>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Mr. Ong,

As spoken today, please update us once traffic police has informed you the outcome of their investigations.

We will wait for your update.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 20 July 2020 6:03 PM

To: 'KOKHIM@HOTMAIL.COM' <KOKHIM@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Our Ref: CC6/CTI20007072/Kka3

M/S ABUNDANTBUILD

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)