

**RE: [SEEK MANDATE] - ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020  
- SNM20D202355/GBH7720T/Chngpw // LKK Ref: CC6/CTI20007072/Kpa3q2**

Adeline Chng <adeline.chng@sg.cntaiping.com>

Fri 5/3/2021 12:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Strictly Confidential]

**Without Prejudice**

Dear Hsiao Tong

Please proceed to resolve TP claim at \$5,308.50(all-in).

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Wednesday, 24 February 2021 1:48 PM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [SEEK MANDATE] - ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw // LKK Ref: CC6/CTI20007072/Kpa3q2

Your ref : **SNM20D202355/GBH7720T/Chngpw**

Our ref : CC6/CTI20007072/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBH7720T(CHINA TAIPING) AND SML2665B(TP) ON 03/07/2020**

We refer to the above matter.

The accident occurred when our insured driver coming out from parking lot and collided with third party who was driving straight on the main driveway. Liability is not in our driver's favour.

We seek your approval to offer repairer "**OPTIMA WERKZ PTE LTD**" at **\$5,308.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,777.54	\$ 4,226.50
2. Loss of Rental (9days x \$150.00)	\$ 1,350.00	\$ 1,080.00 (9days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,129.54	<b>\$ 5,308.50</b>

Surveyor recommended 7 days for repair + 1Sunday + 1PRS = 9days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Friday, 19 February 2021 9:00 PM

**To:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 -  
SNM20D202355/GBH7720T/Chngpw

**[Strictly Confidential]**

Dear Mr Ong

Well received with thanks.

As liability is not in our favour, we shall proceed to settle the third party claim at best to minimise costs incurred.

**NOTICE :**

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>

**Sent:** Friday, 19 February 2021 7:30 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw

Traffic Accident Involving GBH 7720T & SML 2665B Bedok Reservoir Road on 3rd.July 2020

Hi Dear Miss Adeline Chng,

Regret to inform you that the Traffic Police is unable to accede to my Appeal.

I attached the their reply dated 29th. January 2021.

Thank you.

Regards,

Ong Kok Him

HP: 9146 8588.

Enclosed : TP/IP/ 28659 /2020

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Wednesday, February 17, 2021 5:21 PM  
**To:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020 - SNM20D202355/GBH7720T/Chngpw

Dear Mr Ong

We refer to the above matter.

We have tried to call the police officer but he is not available.

Please let us have the update, if any, by next week 22/02/2021 as third party represented workshop and lawyer are chasing for settlement.

As liability is not in our favour, we shall proceed to settle the third party claim at best to minimise costs incurred if there is still no outcome by 22/02/2021.

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**Thank you.**

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Sent:** Monday, 25 January 2021 3:30 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Ms Adeline Chng,

I refer to our earlier tele - conversation with regards to the above subject matter.

Kindly be informed that I had called the Station Inspector - Mohamad Zulfadzli Abdullah, Tel: 6547 6204 & HP: 9622 5084. He told me the case is currently handle by the Appeal Dept. He told me he will bring the case to the Appeal Dept and give them another 2 more weeks.

FYI please.

Thank you.  
Warm Rgds,

Ong Kok Him

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Monday, January 25, 2021 12:04 PM

**To:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>

**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Mr Ong

Any update on your appeal result? Please advise.

**NOTICE :**

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**Thank you.**

**Adeline Chng**

Executive

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**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Sent:** Wednesday, 9 December 2020 8:03 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

I had already called the Traffic Police Officer on 5th.December 2020 to ask them to expediate on their investigation.

He called me yesterday night that he needs more time - 2-4 weeks to reply me.

Once I received a reply from them, I will forward to you.

Thank you.  
Regards,  
Ong KH

Sent from [Outlook](#)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Tuesday, December 8, 2020 4:12 PM  
**To:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

**Without Prejudice**

Dear Mr ong

We would appreciate that you can follow up closely and update us as soon as possible.

We have requested third-party lawyer to on hold for negotiation.

We hope to settle it before they proceed with further litigation and to avoid incurred further costs.

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>

**Sent:** Friday, 4 December 2020 5:12 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Ms Adeline Chng,

Apologies for the long delay.

I had called the Traffic Police today on 4th. December 2020 and requested the the Supervisor Mr. Nelson Yip to expediate on my outcome of their investigation.

Thank You.

Yours faithfully,

Ong Kok Him.

HP: 9146 8588.

Sent from [Outlook](#)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, December 3, 2020 5:22 PM

**To:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

**Without Prejudice**

**Dear Mr Ong**

We refer to our last email correspondence on 22/10/2020.

Kindly advise whether the traffic police has replied to you?

We appreciate that you can update us by next week to avoid further costs incurred because third party lawyer is still holding on to negotiate.

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Adeline Chng

**Sent:** Thursday, 22 October 2020 4:58 PM

**To:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Mr Ong

Kindly assist to follow up closely and update us again once you got the police investigation appealed result.

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**Thank you.**

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Sent:** Thursday, 22 October 2020 4:37 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Ms Adeline Chng,

RE: Non -Injury Traffic Accident at Open Carpark at Blk.134 Bedok Reservoir Road.  
on 3rd.July 2020 @ 0845 Hrs.- Involving GBH 7720 T & SML 2665 B.

Kindly be informed that I had called the Traffic Police on the 21st. Oct.2020 for their final update on my appeal letter on 12th.August 2020.

the Lady Officer Ms. Annie Ang return my call to inform me that DSP - Mr.Nelson Yip is on leave.She will inform the Station Inspector - Mohamed Zulfadzli Abdullah accordingly. You may like to contact Traffic Police - Ms Annie Ang @ Tel: 6547 2079 directly.

Thank you.  
Best Rgds,  
Ong Kok Him

Sent from [Outlook](#)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Tuesday, October 20, 2020 10:14 AM  
**To:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

**Without Prejudice**

Dear Mr Ong

We refer to your email of 12/08/2020.

Please advice any update from traffic police for your appeal letter? Kindly update us urgently as third party is chasing for offer.

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Thank you.

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 13 August 2020 11:20 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** FW: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Both

Please note on the attached appeal letter from Mr Ong to traffic police.

Thank you.

**Adeline Chng**

Executive  
Personal Lines Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Sent:** Wednesday, 12 August 2020 8:11 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Hi Dear Ms Adeline Chng,

As requested, I had written an "Appeal for Traffic Offence" to DSP- Mr.Nelson Yip, Traffic Police.

Enclosed Pls find my attached Letter for your easy reference.

Thank You.  
Best Regds,  
Ong Kok Him

Sent from [Outlook](#)

---

**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Sent:** Wednesday, July 29, 2020 10:38 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** Fwd: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

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**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Sent:** Wednesday, July 29, 2020 10:35:52 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

I had spoken to the Traffic Police Officer ,  
He requested me to write in to appeal my case.Traffic Police will then assign an independant officer to reveal & look into my incident .

For your info pls.

Thank you.  
Warm Rgds.

Ong KH.

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**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Sent:** Friday, July 24, 2020 10:12:03 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

I had made an appointment with the Traffic Police officer he will contact me on Monday.

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Friday, July 24, 2020 3:22:01 PM  
**To:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Our Ref: [CC6/CTI20007072/Kka3](#)

**M/S ABUNDANTBUILD**  
[POLICY HOLDER]

Dear Mr. Ong,

**ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020**

We refer to the above matter.

According to the traffic police investigation result (as attached), the liability is not in our favour.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please call us if you have further queries.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG KOK HIM <[kokhim@hotmail.com](mailto:kokhim@hotmail.com)>  
**Sent:** Wednesday, 22 July 2020 7:25 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** Re: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Sure.I will update you soonest , once I received from the Traffic Police.

Thank you.  
Best Rgds,  
Ong Kok Him  
Abundantbuild

Sent from [Outlook](#)

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Wednesday, July 22, 2020 5:21 PM  
**To:** [KOKHIM@HOTMAIL.COM](mailto:KOKHIM@HOTMAIL.COM) <[KOKHIM@HOTMAIL.COM](mailto:KOKHIM@HOTMAIL.COM)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Dear Mr. Ong,

As spoken today, please update us once traffic police has informed you the outcome of their investigations.

We will wait for your update.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 20 July 2020 6:03 PM  
**To:** 'KOKHIM@HOTMAIL.COM' <[KOKHIM@HOTMAIL.COM](mailto:KOKHIM@HOTMAIL.COM)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020

Our Ref: [CC6/CTI20007072/Kka3](#)

**M/S ABUNDANTBUILD**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SML 2665B & GBH 7720T ON 03/07/2020**

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)