

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No.

SKZ8066R

Claimant's Vehicle No.

SMJ 9929B

Accident on

03/07/2022

involving vehicle/s No.

along/at

EAST COAST RD INFRONT 217 KATONG AIRIAN

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$

2239.67

Payable to

Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/

Car Rental S\$

Payable to

BKW

3. Medical and

Search Fees S\$

2

Payable to

Volkswagen Group Singapore Pte Ltd

Remarks :

Service Adviser

Contact No./P.

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Yap Shuran (SXXXX292F) (the third party claimant") of
23 PABIA PO PISE #10-47 S'PORE 578091 (address), owner of SMJ9939B
(vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SMJ9939B that was damaged pursuant to the accident which occurred on
3/7/2020 (date) along East Coast Rd about 227 Katong Drive (location)
involving vehicle no/s SK28066R ("the accident").

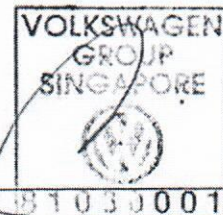
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 04 (day) of 08 (month) 20 20 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

04/08/20

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 2,239.67 (Repair Cost), S\$ 256.80 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SMJ9939B that was damaged pursuant to the accident which occurred on 03/07/2020 (date) along 224 EAST COAST ROAD (location) involving vehicle no/s SKZ8066R. This is pursuant to the inspection conducted on 09/07/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YAP SHARON ("the third party claimant") of vehicle no. SMJ9939B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMJ9939B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 09 (month) 20 20 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

04/08/2020

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2

Document no. 12033011458
Document date 30-07-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2020015553/ 1
Job order date 17-07-2020
Service Advisor CHARMAINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
YAP
SHARON
23 PASIR RIS RISE, SEA HORIZON
#10-47
Singapore 518091

License plate SMJ9939B	Model code 7N24MY	First registration 22-02-2019	VIN WVWZZZ7NZKV006997	Model Sharan Highline 2.0 I TSI 162kW DSG	Mileage 14,259
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7N2857508AC9B9	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Rear View Mirror Housing	1	pcs.	815.28	#1	815.28	872.35
	XR 17/7/2020						
5N0857538 GRU	Mirror Cap Primed	1	pcs.	127.87	#1	127.87	136.82
	RHF SCK A/O 17/7/2020 ARR-22/7/2020						
	LABOUR	0.5	pcs.	840.00	#1	420.00	449.40
	Spray Painting	1	pcs.	250.00	#1	250.00	267.50
	AIG DIRECT SETTLEMENT						
	DOA : 03/07/2020						
	TP VEH : SKZ8066R						
	SURVEY BY :RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	1,613.15	7%	146.52	2,093.15	2,239.67
Total	480.00	1,613.15		146.52	2,093.15	2,239.67

Signature



Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12033011458
Document date	30-07-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2020015553/ 1
Job order date	17-07-2020
Service Advisor	CHARMAINE KONG

Company	Customer Details:
AIG ASIA PACIFIC INSURANCE P/L	Ms.
78 Shenton Way	YAP
#07-16 AIG Building	SHARON
Singapore 079120	23 PASIR RIS RISE, SEA HORIZON
	#10-47
	Singapore 518091

License plate	Model code	First registration	VIN	Model	Mileage
SMJ9939B	7N24MY	22-02-2019	WVWZZZ7NZKV006997	Sharan Highline 2.0 I TSI 162kW DSG	14,259

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
07-Aug-2020	P 3317

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
	P 3317	07-Aug-2020	SJW 1432 R
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 28 JULY 2020 TO 30 JULY 2020 YOUR REF: SMJ9939B & SKZ8066R (VOLKSWAGEN)	2	120.00	240.00
GST @ 7%			\$16.80
TOTAL			\$256.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg

A subsidiary of **BKW Automobile Pte Ltd**



bizSAFE

HIRER'S PARTICULARS

Name (as in I/C) YAP SHARON
 NRIC/Passport No: 57968292F Date of Birth: 22/3/1979
 Address: 23 Pasir Ris #10-47 Age: 40
 S(518691)
 Name & Address of Employer _____
 Occupation _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: 12/12/2015
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP 9648 7148

DRIVER'S PARTICULARS

Name (as in I/C) _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S()
 Occupation _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____

Hirer's Own Vehicle No: SMJ 9939B Replace Veh No: _____
 Loan Vehicle No: SW 1432R VR No: _____
 Make & Model: T. Premio Auto/Manual Group: Auto
 CHARGES : \$ cts
 Daily 2 day @\$ 120 Per day 240 00
 Weekly/Monthly week @\$ Per week/Monthly
 Others
 CDW/PAI @\$ Per day/Monthly
 Delivery/Collection Svc
 GST
 OR No: (A) SUB-TOTAL
 Petrol Level & Surchage OUT IN E 1/4 1/2 3/4 F
 First _____ km FREE per day GST 7% 16 80
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES 256 80

Security Deposit : \$ Bank: UOB
 CASH/NETS/MIS/AMC/AMX/CHQ No: 4265 8840 3412 3835
 Expiry Date: 09/23 Card ID No: 867
 Name as in Card: YAP SHARON

NON WAIVER EXCESS (Subject to GST): \$ 3000

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For Instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - Understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>28/7/2020</u>	<u>1630</u>	<u>231951</u>	<u>Sharon</u>	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>30/07/20</u>	<u>1515</u>	<u>232025</u>	<u>Sharon</u>	

Hirer's/Driver Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-078442

Date of Request: 04/07/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 04/07/2020
Enquiry By Chee Tiow Chuan
TP Vehicle No. SKZ8066R
Accident Date 03/07/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKZ8066R	AIG Asia Pacific Insurance Pte. Ltd.	22/03/2020-21/03/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-20-078442

Date of Request: 04/07/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 04/07/2020
Enquiry By Chee Tiow Chuan
TP Vehicle No. SKZ8066R
Accident Date 03/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 16 July 2020 3:56 PM
To: AQRAM87@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SMJ 9939B & SKZ 8066R ON 03/07/2020 ALONG/AT EAST COAST ROAD

Our ref: CC3/AIG20007057/R1ka3

AISHA BEEVE D/O HANIFFA

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMJ 9939B & SKZ 8066R ON 03/07/2020 ALONG/AT EAST COAST ROAD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)