

Asher Sng (LKKAuto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Friday, 30 July 2021 11:45 AM
To: Asher Sng (LKKAuto)
Subject: RE: PRI: SURVEY ASSESSMENT - D20002645MFSH/1 // EXPRESS SETTLEMENT - ACC INV SLM9412A AND SHC 654C ON 16.06.2020

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Noted and thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 30 July 2021 11:09 am
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: RE: PRI: SURVEY ASSESSMENT - D20002645MFSH/1 // EXPRESS SETTLEMENT - ACC INV SLM9412A AND SHC 654C ON 16.06.2020

Hi Eric,

We refer to the email below.

Third party have yet to submit the LOD till date.

Shall submit our report and invoice once finalize.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]
Sent: Wednesday, 28 July 2021 6:34 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; 'admin-a@lkkauto.com'
Subject: RE: PRI: SURVEY ASSESSMENT - D20002645MFSH/1 // EXPRESS SETTLEMENT - ACC INV SLM9412A AND SHC 654C ON 16.06.2020

Dear Mei Kwan,

Please advise if there is any follow up on the LOD.

Else please let us have your survey report and survey fee.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 13 July 2020 6:08 pm
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; 'admin-a@lkkauto.com'
Subject: Re: PRI: SURVEY ASSESSMENT - D20002645MFSH/1 // EXPRESS SETTLEMENT - ACC INV SLM9412A AND SHC 654C ON 16.06.2020

YOUR REF: D20002645MFSH
LKK REF: CC4/FCI20007053/R1ea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLM 9412A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claim Workflow System <cwsmotorclaims@m
Sent: Tuesday, 7 July, 2020 11:23 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.
MERINACHIA@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20002645MFSH
Attachments: Jobsheet_D20002645MFSH_TPD1.pdf

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848