Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Wednesday, 23 September 2020 4:34 PM

To: Nitha Cc: Suann

Subject: RE: ACCIDENT INVOLVING SLV 2359U AND SLZ 3780H ON 22/07/2019

Attachments: statement.pdf

Dear Nitha,

Based on damage profile, your vehicle was quite bad with dent which suggests that position of your vehicle seemed to be slanting position as tally with third party's statement.

As such, we will proceed to negotiate amicable settlement with third party.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nitha [mailto:nitha@mova.com.sg]
Sent: Wednesday, 20 November 2019 12:52 PM

To: Jia Le (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SLV 2359U AND SLZ 3780H ON 22/07/2019

Dear Jia Le,

Before proceed the settlement with third party, can we check is that any evidence submitted by third party and can I have the third party statement.

Thank you,

Best Regards, Nitha

Claims Officer

Mova Automotive Pte

Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314







From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Wednesday, 20 November 2019 11:42 AM

To: 'Nitha'

Subject: ACCIDENT INVOLVING SLV 2359U AND SLZ 3780H ON 22/07/2019

Our Ref: CC3/AIG19013011/db3

MOVA AUTOMOTIVE PTE LTD

Attn: Nitha

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 2359U & SLZ 3780H ALONG/AT CTE AFTER BRADDLE EXIT TOWARDS CITY ON 22/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLZ 3780H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)