



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20007028/Kra3

30 DECEMBER 2020

BTC CLOTHIER PTE LTD
6 TEMASEK BOULEVARD
#09-05
SUNTEC TOWER FOUR
SINGAPORE 038986

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 827L & SHC 5728R ALONG/AT AYE TOWARDS
CLEMENTI AVE 6 ON 03/07/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 5728R against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **7 days** i.e. by **06/01/2021** after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK
Case Handler
DID: 6741 2157
FAX: 6741 4108
Email: Jaslinkok@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

RE: AIG REF : #7869477002SG003#027#

Goh, Jeremy <Jeremy.Goh@aig.com>

Tue 9/7/2021 2:30 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Dear Jaslin,

Please prepare the report and close the file in system.

We will be taking over the case.

Upload all correspondence between TPWS and yourself, so we can better prepare our defense for the case.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy

Sent: Friday, August 27, 2021 2:04 PM

To: 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>

Subject: RE: AIG REF : #7869477002SG003#027#

Dear Jaslin,

I make reference to the case above.

We have received a lawyer LOD for the case above.

Can we check if there will still be direct settlement for the case above?

Otherwise, please close off the file in merimen and submit invoice.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy
Sent: Thursday, August 5, 2021 11:51 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF : #7869477002SG003#027#

Hi Jaslin,

Noted. Please chase for TP video, to ascertain LOB.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, August 4, 2021 7:57 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re: AIG REF : #7869477002SG003#027#

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

Please be informed that TP vehicle has been surveyed and received LOD.

Workshop last email to us was asking for an offer.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Tuesday, August 3, 2021 11:05 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF : #7869477002SG003#027#

Hi Jaslin,

Has TP vehicle been surveyed? Or even independent surveyed?

I noted that TP vehicle has been involved in 2 more accidents in 18 Dec 2020 and 18 Jul 2020.

When was the last correspondence with TP?

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, April 26, 2021 10:25 AM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF : #7869477002SG003#027#

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy

Please be informed that TP do not have any video footage as well.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Monday, 26 April 2021 10:17 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF : #7869477002SG003#027#

Hi Jaslin,

Checks in GEARS showed that, TP may have a video available.

Do request the video from them to proof that OI is at fault for the incident.

Note that OI statements and scene photos, suggest that TP vehicle was coming out from a minor road, so TP vehicle should be aware of the main road situation and site.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, April 23, 2021 2:11 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] AIG REF : 7869477002SG

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy

We refer to the above matter.

TP reported that he was travelling straight, OI swerved to his lane and collided.

OI reported that TP was filtering to his lane.

We have checked with OI and he does not have any video footage.

In view of both parties giving conflict version, we suggest to resolve at equal liability.

Kindly let us have your comments / Instructions.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Jia Le (LKK Auto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 1 September 2020 1:14 PM
To: Jia Le (LKK Auto)
Cc: 'Jasmine Tan'; 'claims'
Subject: RE: Your ref: AAD2007-012 [ACCIDENT INVOLVING VEHICLES GBD827L AND SHC5728R ON 03/07/2020]

Without prejudice

Dear Jia Le

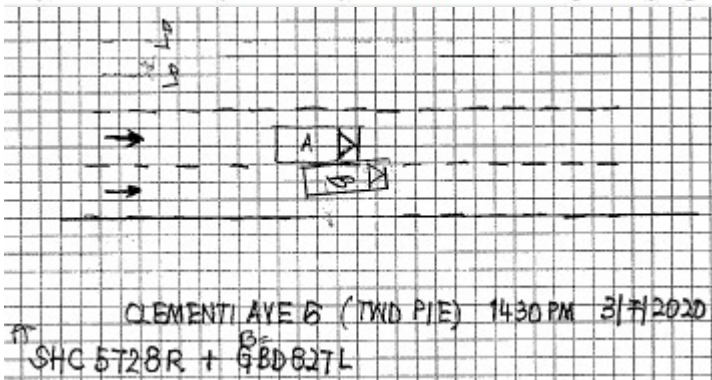
We regret to inform that we do not have video or photo for this case.

However we enclose our driver statement report for your investigation. Our taxi was travelling straight on his lane, your client which was swerved lane from the right and hit onto our taxi right side portion.

Hope you can review our claim with your best offer.

Circumstances of Accident

On 03.07.2020 at about 1430hours, I was travelling straight on the second lane along Clementi Avenue 6. Suddenly I felt impact. Vehicle B (GBD827L) which was travelling on my right swerved into my lane and hit onto my taxi's right side portion.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, 1 September, 2020 11:22 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Jasmine Tan' <jasminetan@transcab.com.sg>

Subject: Your ref: AAD2007-012 [ACCIDENT INVOLVING VEHICLES GBD827L AND SHC5728R ON 03/07/2020]

WITHOUT PREJUDICE

Dear Wai Yin,

Kindly let us have a copy of video footage.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)