

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKT 442 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0472/2020/NH

From
Telephone +65 -
Telefax +65 -
Mobile +65 -
Our Dept
Email

19-Nov-2020

Date

1

Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SDS 7388 M, Audi A4 SEDAN 1.4 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SDS 7388 M**, claimant, **Ms. Martina Chua Soo Hiang**, please find the related document per attached.

1. A copy of the Original invoice no. 85015651 – S\$ 3,873.83.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 300.00 (S\$ 100.00 x 3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SDS 7388 M

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, MARTINA CHUA SOO HIANG (the third party claimant) of 30A CONWAY GROVE
SINGAPORE 558236 (address), owner of SDS7388M (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SDS7388M that was damaged pursuant to the accident which occurred on 05/07/2020
(date) along ANG MO KIO CENTRAL 2 (location) involving vehicle no/s
SKT442Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 19 (day) of Nov (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3873.83 (Repair Cost), S\$ 300.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SDS7388M that was damaged pursuant to the accident which occurred on 05/07/2020 (date) along ANG MO KIO CENTRAL 2 (location) involving vehicle no/s SKT442Y. This is pursuant to the inspection conducted on 8/7/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MARTINA CHUA SOO HIANG ("the third party claimant") of vehicle no. SDS7388M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDS7388M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of Nov (month) 2020 (year)



LKP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:20

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85015651 Date : 16/11/2020 Order : SDS7388M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SDS7388M (V 34445)	Regn Date: 14/08/2017	Mileage: 35011	WIP No.: 40371
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF42HA178460	Engine: CVN 040770	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W5807067A GRU	COVER	1.00	2079.00	1,663.20
X	A8W0807521K 9B9	SPOILER	1.00	234.00	187.20
X	A8W0807900D	STRIP	1.00	210.00	168.00
		Less 020%			
		Less 020%			
		Less 020%			

Parts 2,018.40
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00



Sub-Total	3,620.40
7% GST	253.43
Grand Total	3,873.83

Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202007-0119

Hirer's Name <i>Martina Chua Soo Hiang</i>		Date of Birth <i>27/3/62</i>	Passport/ Nric No. <i>S1570003C</i>	Nationality
Address <i>30A Conway Grove</i>		Occupation	Driving Licence No.	Date of Expiry
Postal Code <i>538236</i>		Contact No.	Mobile Phone No.	
Joint Hirer's / Guarantor's Name <i>Lim Ket Syn</i>		Date of Birth <i>25/11/55</i>	Passport/ Nric No. <i>S2539625/A</i>	Nationality
Address <i>As Above</i>		Occupation	Driving Licence No. <i>As Above</i>	Date of Expiry <i>Life</i>
Postal Code		Contact No.	Mobile Phone No. <i>97371576</i>	

CHECK OUT

Date <i>27.7.2020</i>	Time <i>9.10am</i>	Mileage KM	E <i>1/4</i> 1/2 3/4 F
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CHECK IN

Date <i>29.7.20</i>	Time <i>6.53pm</i>	Mileage KM	Remarks
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IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				1103357
			202007-0176	
<i>Audi: Tony</i>				
<i>SDS7388M</i>				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature <i>[Signature]</i>	Joint Hirer's/ Guarantor's Signature <i>[Signature]</i>	for CHAN'S & SONS ENTERPRISE <i>[Signature]</i>
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VEHICLE NO. <i>SMR5288E</i>	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

MARTINA CHUA SOO HIANG

NO. 30A
CONWAY GROVE
SINGAPORE 558236

ATTN : MARTINA CHUA SOO HIANG

INVOICE : AR2007-0286
DATE : 30/07/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202007-0119

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No	: SMR5288E	280.37
Make / Model	:	
Rental Dates	: Rental Billing From 27/07/2020 To 29/07/2020 (Inclusive)	
Period	: 3 days	
Rental Rate	: S\$ 100.00 Per Day (Including GST)	
Reference No	: SDS7388M	

AMOUNT : S\$

THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 280.37
GST 7% : 19.63
TOTAL S\$: 300.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 758379

DATE: 30/07/20 TIME: 10:12:19
BTH NUM: 000596 INV NUM: 003357
MID : 000702053084422 IID : 72205400

SALE

Card Num: **** * 1850 Manual

RREF NUM: 101219005576 Card TYPE: VISA
APPR CODE: 780482 TRC NUM: 005576
EXP DATE: **/**

TOTAL: SGD 300.00

NO SIGNATURE REQUIRED

OFFICIAL RECEIPT

DESCRIPTION

Official Receipt No : 202007-0176
Account of : MARTINA CHUA SOO HIANG
Date Issued : 30/07/2020
Vehicle Reg No. : SMR5288E
Rental Dates : 27/07/2020
Amount Received : S\$ 300.00
Payment Type: : VISA
Payment for Invoice : AR2007-0286
Comments :

V103357

S\$

300.00

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL FDMS 1.5.5.AG

TOTAL AMOUNT RECEIVED

S\$

300.00

* This is a computer generated document. No signature is required.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-078736

Date of Request: 06/07/2020

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 06/07/2020
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SKT442Y
Accident Date 05/07/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKT442Y	AIG Asia Pacific Insurance Pte. Ltd.	21/05/2020-20/05/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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6 Raffles Quay #18-00, Singapore 048580
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TAX INVOICE

Our Ref No: GR-20-078736

Date of Request: 06/07/2020

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 06/07/2020
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SKT442Y
Accident Date 05/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20007027/Adv3

13 JULY 2020

TAY KAH SU ANDREW
APT BLK 413 EUNOS ROAD 5
#02-74
SINGAPORE 400413

Dear Sir/Madam,

**ACCIDENT INVOLVING SKT 442Y & SDS 7388M ALONG/AT ANG MO KIO
CENTRAL 2 ON 05/07/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SDS 7388M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)