



Proforma Inv : CAS/20/PI0102

FAX: 6509 9501
Email: contact@casgarage.sg

02.11.2020

Our Ref : SMQ 2585Y

Your Ref : SLX 2044S

M/s AIG Asia Pacific Insurance Pte Ltd

AIG Building
78 Shenton Way
#07-16
Singapore 079120

Dear Sir/Mdm

**ACCIDENT INVOLVING SMQ 2585Y AND SLX 2044S ALONG SLIP RD OF STEVEN RD TWRDS
SCOTTS RD ON 23.06.2020**

Please refer to the above mentioned accident.

We are writing in on the behalf of **SOUDAL N.V SG BRANCH** the registered owner of motor vehicle number **SMQ 2585Y** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **SLX 2044S** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1.	Cost of Repair (Recommended By LKK Adrian)	\$ 3,049.50 (W/GST)
2.	Loss of Rental (3 days x \$120)	\$ 360.00
3.	GIA Fees	\$ 29.00

TOTAL AMOUNT \$ 3,438.50

We enclsod hereby the following documents for your consideration :

- (A) Proforma Invoice
- (B) Letter of Authority
- (C) GIA Search Invoice
- (D) Rental Agreement
- (E) Rental Receipt

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

Ms Nicole Chong
Administrator
Mobile: 65 97916119
Email: nicole@casgarage.sg





FAX: 6509 9501

Email: contact@casgarage.sg

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SMU 2585X AND SLX 200PS
AT/ALONG 8UP Rd of Steven Rd finds Scotts Rd
ON 23 DAY JUNE MONTH 2020 YEAR

- a) I/We, the owner of vehicle no. SMU 2585X hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- g) I/we have read and understand the above statement and agreed.

Dated this 07 day 07 month 2020 year

Signature : [Signature]
Name : SOUDAL N.V SG BRANCH
NRIC/ROC No. : _____
Address : _____

Company Stamp

SOUDAL N.V. SINGAPORE BRANCH
(T19FC0069J)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CAS GARAGE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,370.00** (Global Sum) for vehicle no. **SMQ 2585Y** that was damaged pursuant to the accident which occurred on **23/06/2020** (date) along **SLIP RD OF STEVEN RD TWDS SCOTTS RD** (location) involving vehicle no/s **SLX 2044S**.

This is pursuant to the inspection conducted on **07/07/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SOUDAL NV. SINGAPORE BRANCH** (the third party claimant”) of vehicle no. **SMQ 2585Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMQ 2585Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9 (day) of MARCH (month) 2021 (year)



Signed by appointed surveyor


CAS GARAGE PTE LTD
UEN 201828067M
1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,
SINGAPORE 417883

Signed by “the workshop” (with chop)



TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD

Invoice Date
8 Mar 2021

Invoice Number
TI-21-0025-1275TP

Reference
SMQ 2585Y
HYUNDAI SANTAFE

Tax Reference
Number
201828067M

CAS GARAGE PTE
LTD
1 KAKI BUKIT
AVENUE 6
#02-22 AUTOBAY
SINGAPORE 417883

Description	Quantity	Unit Price	Tax	Amount SGD
LUMP SUM REPAIR COST	1.00	2,850.00	7%	2,850.00
Subtotal				2,850.00
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%				199.50
TOTAL SGD				3,049.50

Due Date: 15 Mar 2021

PAYMENT ADVICE

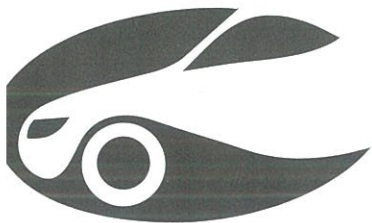
To: CAS GARAGE PTE LTD
1 KAKI BUKIT AVENUE 6
#02-22 AUTOBAY
SINGAPORE 417883

Customer
AIG ASIA PACIFIC
INSURANCE PTE LTD
Invoice
Number
TI-21-0025-1275TP

Amount Due
Due Date
3,049.50
15 Mar 2021

Amount
Enclosed

Enter the amount you are paying above



CS CAR RENTAL

1 KAKI BUKIT AVENUE 6

#02-38, AUTOBAY

SINGAPORE (417883)

TEL: 6484 2220 H/P: 9692 2220

UEN NO.: 53394623M

NO. **10069**

Date: 9/7/2020

OFFICIAL RECEIPT

Received from

SOUDEL N.V SG BRANCH (SMK 2585X)

The sum of Dollars

Three hundred eighty only.

Being Payment Of

SMK 4064C C 3 days X 120

CS CAR RENTAL

3800

Cash/Cheque No.



CS CAR RENTAL

1 KAKI BUKIT AVENUE 6
#02-38, AUTOBAY
SINGAPORE (417883)
TEL:6484 2220 H/P:9692 2220

smk 25851

NO: 10092

UEN.: 53394623M

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) SOUDAL N.V SG BRANCH
NRIC/PASSPORT No: _____
Address (Res): _____

Name & Address of Employer: _____

Occupation: _____ Driving Exp: _____
Driving Licence No: _____ D/L Type: Local / International
Issue Date: _____ Date of Birth: _____
Tel: (O) _____ (R) _____ HP 83489106

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) Vbe berghen Edward Louis J
NRIC/PASSPORT No: G3883716N
Address (Res): No 3, Anthony Rd #02-05 S20513

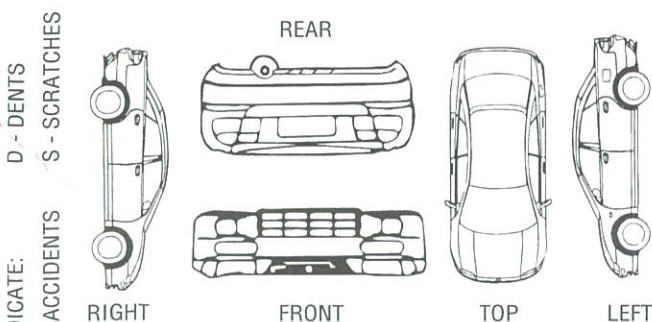
Driving License No: _____ D/L Type: Local / International
Issue Date: _____ Date of Birth: 30/09/1982
Occupation: _____ Driving Exp: 5/13/1964

Vehicle No: smk 4064 C Replace Veh No: _____
Mileage Out: 27020 Mileage Out: _____
Make & Model: Hyundai Avante Auto/Manual _____
Group: _____
Out : Date 06-07-20 Time: 1400
HIRE / PERIOD EXPIRY Time: _____
NON-WAIVER EXCESS=\$ _____

CHARGES

Daily	3	@ \$ 120	per day	360	00
Weekly		@ \$	per week		
Monthly		@ \$	per month		
Hours		@ \$	per hour		
Others		@ \$			
CDW		@ \$	per day/month		
PAI		@ \$	per day/month		
Delivery/Collection Service					
SUB-TOTAL \$				360	00

VEHICLE CHECK LIST



ACCESSORIES CHECK

☐ Ashtray ☐ Cig Lighter ☐ S/Tyre
☐ STD Tools ☐ Jack ☐ Hub Caps
☐ Radio/Cass ☐ CD ☐ Cartridges

PETROL LEVEL

Out	E	1/4	1/2	3/4	F	
In	E	1/4	1/2	3/4	F	

EXTENSION

Misc. _____

TOTAL CHARGES \$ _____

SOUDAL N.V. SINGAPORE BRANCH
(T19FC0069J)

Hire's Signature _____

Additional Driver's Signature _____

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CS CAR RENTAL in connection with this agreement is true.

*IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CS CAR RENTAL.

RETURN OF VEHICLE. THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SINGAPORE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CS CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
9/7/20	1500			

SOUDAL N.V. SINGAPORE BRANCH
(T19FC0069J)

SIGNATURE OF HIRER/DRIVER _____



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-079026

Date of Request: 06/07/2020

Your Ref No:

PURCHASE BY EMAIL

CAS GARAGE PTE LTD
NO.1, KAKI BUKIT AVE 6, #02-22 AUTOBAY
SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No: SMQ2585Y

Date of Accident: 23/06/2020

Place of Accident: STEVEN RD

Involving Vehicle No: SLX2044S

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-079028

Date of Request: 06/07/2020

Your Ref No: PURCHASE BY EMAIL

CAS GARAGE PTE LTD
NO.1, KAKI BUKIT AVE 6, #02-22 AUTOBAY
SINGAPORE 417883

Dear Sir/Madam,

Date of Accident: 23/06/2020

Vehicle No: SMQ2585Y

Place of Accident: SLIP RD OF STEVEN RD TWDS SCOTTS RD

Involving Vehicle No: SLX2044S

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLX2044S	SLIP RD OF STEVEN RD TWDS SCOTTS RD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20007017/Aka3

24 AUGUST 2020

KOH GEOK LIEN JOYCE (GAO YULIAN)

426 BUKIT BATOK WEST AVENUE 2

#10-123

SINGAPORE 650426

Dear Sir/Madam,

ACCIDENT INVOLVING SLX2044S & SMQ2585Y ALONG/AT FILTER LANE FROM STEVEN ROAD TO SCOTTS ROAD ON 23/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841-2360

FAX: 6741 4108

Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Jul 2020 16:15	Clm Dtl Modified	Claimant's Name: -> SOUDAL N.V. SINGAPORE BRANCH.	[A] HOW MEI KWAN
2	06 Jul 2020 16:15	Clm Veh Model Changed	(205113) HYUNDAI SANTA FE 2.4 (A).	[A] HOW MEI KWAN
3	06 Jul 2020 16:15	Clm Created	Reg No: SMQ2585Y. Acct Date: 2020/06/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cas Garage Pte Ltd (HQ)	[A] HOW MEI KWAN
4	06 Jul 2020 16:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	06 Jul 2020 16:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/15	[A] HOW MEI KWAN
6	06 Jul 2020 16:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Jul 2020 16:15	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	06 Jul 2020 16:16	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	06 Jul 2020 16:16	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	27 Jan 2021 13:53	Adj Rpt Initiated		[A] HUEY YON
11	27 Jan 2021 13:53	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
12	27 Jan 2021 13:53	Clm Dtl Modified	JPJ Reg. Date: -> 2019/11/05.	[A] HUEY YON
13	27 Jan 2021 13:53	Clm Details Notified		[A] HUEY YON
14	30 Jan 2021 14:21	Adj Mandate Request	Cur.Req:3438.50:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,049.50 + (b)LOR(3days x \$120.00): \$360.00 + (c)LTA/GIA search fee: \$29.00 = Total: \$3,438.50 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
15	02 Feb 2021 17:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/15	[I] Loh, Chee-Heng
16	02 Feb 2021 17:41	Adj Mandate Set	Approved:3438.50.	[I] Loh, Chee-Heng

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2533915	07 Jul 2020 19:02:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ2585Y	SLX2044S	11.00
2664777	27 Jan 2021 13:53:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ2585Y	SLX2044S	11.00

