

Jia Le (LKK Auto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
<OngHuaYen@smrt.com.sg>
Sent: Monday, 31 August 2020 4:35 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/06/20/1053 - ACCIDENT ON 30/06/20 INVOLVING SG5948X AND GBJ2195G ALONG BUKIT BATOK EAST AVENUE 4-BS:43169 (BLK 254)
Attachments: BUS 06 20 1053 INV.pdf; BUS 06 20 1053 LTA.pdf; BUS 06 20 1053 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5948X. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$5,225.72
Loss of Use	\$1,750.00 (5 days x \$350.00)
LTA Search fee	\$7.00
Total	\$6,982.72

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen



Date: 11.01.2021

Our Ref. No.: BUS/06/20/1053/KC

Letter of Authorisation

We, **SMRT BUSES LTD** (Company Registration No: **198202292D**) the owner of bus registration number **SG5948X** hereby authorise **SMRT Automotive Services Pte Ltd** ("**AutoSvs**") to deal with all matters arising out of the accident between my bus and **GBJ2195G** happened on **30.06.2020** along **BUKIT BATOK EAST AVENUE 4** (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name :.....SMRT BUSES LTD.....

Signature:

Co. Reg. No. :.....198202292D.....

Tel No.:.....65563523.....

Address : 60 Woodlands Ind. Park E4
S(757705)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,225.72** (Repair Cost), **S\$1,500.00** (Loss of ~~Rental~~/Use), **S\$7.00** (Disbursement) for vehicle no. **SG 5948X** that was damaged pursuant to the accident which occurred on **30/06/2020** (date) along **BUKIT BATOK EAST AVENUE 4- BS:43169 (BLK 254)** (location) involving vehicle no/s **GBJ 2195G**. This is pursuant to the inspection conducted on **03/07/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SG 5948X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 5948X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.



This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 01 (month) 2021 (year)



OSP

Signed by appointed surveyor


Signed by "the workshop"  (workshop)



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200800194
Date : 18.08.2020
Vehicle No. : SG5948X
Your Ref No. : BUS/06/20/1053
Our Ref No. : 24107443
Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
O/S FRP REAR LAMP	1.00	\$ 975.00	10.00	\$ 97.50	\$ 877.50
LAMP, STOP: LED (MAN BUS)	1.00	\$1141.70	10.00	\$ 114.17	\$ 1027.53
LAMP, INDICATOR: LED (MAN BUS)	1.00	\$1274.10	10.00	\$ 127.41	\$ 1146.69
REAR LAMP BULB (A95 MAN)	1.00	\$ 245.00	10.00	\$ 24.50	\$ 220.50
REVERSE LAMP BULB (A95 MAN)	1.00	\$ 235.00	10.00	\$ 23.50	\$ 211.50
STICKER SMRT	1.00	\$ 75.00	0.00	\$ 0.00	\$ 75.00
STICKER 60KM/H	1.00	\$ 5.00	0.00	\$ 0.00	\$ 5.00
Sub-Total					\$ 3563.72
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$1060.00	0.00	\$ 0.00	\$ 1060.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 602.00	0.00	\$ 0.00	\$ 602.00
GRAND TOTAL					\$ 5,225.72

Remark :

Make/Model : MAN A95
Accident Date : 30.06.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Aug 18, 2020 11:25 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 03 Jul 2020 / 15:05:48

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBJ2195G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200703150548585995

Search Date / Time: 30 Jun 2020 19:00:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 20 October 2020 1:28 PM
To: sales.ganapathyservice@gmail.com
Subject: ACCIDENT INVOLVING GBJ 2195G & SG 5948X ALONG/AT BUKIT BATOK EAST AVE 4 ON 30/06/2020

Our Ref: CC3/AIG20007013/Qda3

GANAPATHY SERVICES
31 TOH GUAN ROAD EAST
#07-05 LW TECHNOCENTRE
SINGAPORE 608608

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 2195G & SG 5948X ALONG/AT BUKIT BATOK EAST AVE 4 ON 30/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SG 5948X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle collided onto third party stationary bus. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Jul 2020 15:21	Clim Dtl Modified	Claimant's Name: -> SMRT BUSES LTD.	[A] Diana Bte Raimy
2	06 Jul 2020 15:21	Clim Veh Model Changed	(204258) MAN A95 10.5 D (A).	[A] Diana Bte Raimy
3	06 Jul 2020 15:21	Clim Created	Reg No: SG5948X. Acct Date: 2020/06/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woo dlands)	[A] Diana Bte Raimy
4	06 Jul 2020 15:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	06 Jul 2020 15:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/15	[A] Diana Bte Raimy
6	06 Jul 2020 15:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	06 Jul 2020 15:21	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	06 Jul 2020 15:22	Label Added	(23):Express.	[A] Diana Bte Raimy
9	06 Jul 2020 15:22	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] Diana Bte Raimy
10	25 Nov 2020 10:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	25 Nov 2020 10:35	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	25 Nov 2020 10:35	Clim Dtl Modified	JPJ Reg. Date: -> 2018/08/14.	[A] JOANNE LEE KHANG MIN
13	25 Nov 2020 10:35	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	21 Dec 2020 14:34	Adj Mandate Request	Cur.Req:6732.72:Liab:100%(OI HIT TP STATIONARY CAR)*Quantum:(a)COR:\$5,225.72+(b)LOU(5days x \$300):\$1,500+(c)LTA/ GIA search fee:\$7=Total:\$6,732.72*Vehicle Model:MAN A95*Recommended 3repair days+1Sunday+1 PRS=5 Day	[A] Jaslin Kok Chin Yi
15	29 Dec 2020 11:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/15	[I] Yong, Joanne
16	29 Dec 2020 11:04	Adj Mandate Set	Approved:6732.72.	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2533923	07 Jul 2020 19:10:20	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SG5948X	GBJ2195G	11.00
2646605	25 Nov 2020 10:35:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SG5948X	GBJ2195G	11.00