

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6988A/VC
Your Ref: SMP8774J

WITHOUT PREJUDICE

17 August 2020

(By Email only)

Attn: The Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHC6988A AND SMP8774J ALONG SLIP ROAD OF AIRPORT ROAD INTO EUNOS LINK ON 04.07.2020

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6988A**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SMP8774J** at the material time of the accident with the driver of our client's vehicle, **Mr NG TEOW GUAN**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SMP8774J**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of Repair (Include GST)	\$ 3156.50
2. Loss of Rental (8 days x \$44.94 per day)	\$ 359.52
3. GIA Search Fee	\$ 2.00
4. Towing Fee	\$ 50.00
	<u>\$ 3518.02</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, police report & sketch plan of **SHC6988A**
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA Search
- (6) Tow slip

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6988A/VC

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



This is a computer generated letter and no signature is required.

Claims Department – Vincent Chua

Email: vincent.chua@premierauto.com.sg

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

WITHOUT PREJUDICE

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC6988A AND SMP8774J ALONG SLIP ROAD OF
AIRPORT ROAD INTO EUNOS LINK ON 04.07.2020**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHC6988A**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date 16/12/2020

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,156.50** (Repair Cost), **S\$224.70** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 6988A** that was damaged pursuant to the accident which occurred on **04/07/2020** (date) along **SLIP ROAD OF AIPT ROAD INTO EUNOS LINK** (location) involving vehicle no/s **SMP 8774J**.

This is pursuant to the inspection conducted on **06/07/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 6988A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 6988A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of DECEMBER (month) 20 20 (year)



Signed by appointed surveyor



 Vincent Chua 16/12/2020

Signed by "the workshop" (with chop)

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, #08-16
SINGAPORE 079120

TAX INVOICE

DATE 16-Dec-2020
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6988 A			\$ 2,950.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,950.00
GST @ 7%				\$ 206.50
GRAND TOTAL				\$ 3,156.50



for Premier Automotive Services Pte Ltd

This is a computer generated invoice. No signature is required.

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



05 August 2020

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Ng Teow Guan (Huang Chaoyuan) of NRIC Number S7727031J is a registered driver of SHC6988A. Ng Teow Guan (Huang Chaoyuan) is paying a discounted daily rental rate of \$44.94 (Inclusive of GST) on 04 Jul 2020.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

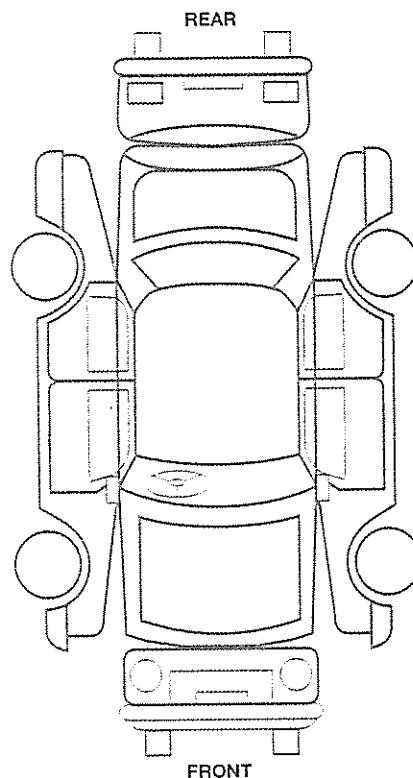
Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Ng Teow Guan</u>		HANDPHONE <u>97666534</u>	
NRIC S <u>7727031J</u>	MAKE / MODEL <u>K02</u>		
TAXI REGN NO. S H <u>C6988A</u>			
DATE IN <u>040720</u>	TIME IN <u>2230</u>	DATE OUT <u>110720</u>	TIME OUT <u>1000</u>
KILOMETRES IN	FUEL IN	KILOMETRES OUT	FUEL OUT
<input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F		<input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN
CHECK OUT
Ng Teow Guan

DRIVER'S NAME



DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

DRIVER'S NAME



DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

☐ SERVICING ☐ OTHERS:

☐ T / BELT

☐ AIRCON SYSTEM

☐ TURBO

☐ BRAKE SYSTEM

☐ CLUTCH SYSTEM

☐ BULB

☐ UNDER CARRIAGE

☐ CPF

☐ BATTERY

☐ ACCIDENT: DATE / TIME of ACCIDENT:

040720 2045
TP/L

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-078664
Date of Request: 06/07/2020

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 06/07/2020
Enquiry By GOH WEE DEK
TP Vehicle No. SMP8774J
Accident Date 04/07/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMP8774J	AIG Asia Pacific Insurance Pte. Ltd.	15/10/2019-14/10/2020	65-6419-3000
SMP8774J	AIG Asia Pacific Insurance Pte. Ltd.	21/10/2019-20/10/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-078664

Date of Request: 06/07/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 06/07/2020

Enquiry By GOH WEE DEK

TP Vehicle No. SMP8774J

Accident Date 04/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



Victory Recovery

2400 W. 10th Ave. Suite 100
Denver, CO 80202
Tel: 303.733.1111 Fax: 303.733.1112

CASH/
W.O. No. 107022

TOW WORK ORDER

Primary Taxi

Svc Date 4/7/20

Kia

Vehicle No. SHC 6988 A

50 / -

Contact No. 97666534

Arrived 22:30

Arrived 22:05

Completed 22:30

Amount Charge \$5

Tow Truck No. 14366

Destination (from)

K. Bakht Driver Center (10)

23 Chngi (L1)

Remark (if any)

Member's Signature

Tow Driver's Signature

☐ Change Tyres & Towing

☐ Using King Drolley

☐ Use Car Carrier

☐ Release Brake / Shaft



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20007010/Eda3

24 JULY 2020

MARIAM BINTI ANANG
APT BLK 436 HOUGANG AVENUE 8
#02-1511
SINGAPORE 530436

Dear Sir/Madam,

**ACCIDENT INVOLVING SMP 8774J & SHC 6988A ALONG/AT EXIT TO EUNOS
LINK OPPOSITE UBI DRIVING CENTRE ON 04/07/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 6988A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.


Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Jul 2020 15:00	Clim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD.	[A] Diana Bte Raimy
2	06 Jul 2020 15:00	Clim Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] Diana Bte Raimy
3	06 Jul 2020 15:00	Clim Created	Reg No: SHC6988A. Acct Date: 2020/07/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Ser vices Pte Ltd (HQ)	[A] Diana Bte Raimy
4	06 Jul 2020 15:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	06 Jul 2020 15:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/15	[A] Diana Bte Raimy
6	06 Jul 2020 15:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	06 Jul 2020 15:00	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	06 Jul 2020 15:00	Label Added	(19):Fastlane.	[A] Diana Bte Raimy
9	06 Jul 2020 15:00	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Diana Bte Raimy
10	07 Jul 2020 13:30	Clim Registration Modified	Init.Est.:4,000 - 5,000->8,000 - 9,000.	[A] Diana Bte Raimy
11	31 Aug 2020 11:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	31 Aug 2020 11:12	Clim Dtl Modified	JPJ Reg. Date: -> 2015/12/04.	[A] JOANNE LEE KHANG MIN
13	31 Aug 2020 11:12	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	04 Sep 2020 12:27	Adj Mandate Request	Cur.Req:3478.14:Liability: 100% BOLA 27 Quantum: (a)CORw/GST: \$3,156.50 + (b)LOR(6days x \$44.9 4): \$269.64 + (c)LTA/GIA search fee: \$2.00 + (d)Towing Fee: \$50.00 = Total: \$3,478.14 4 recommend ation repair days + 1PH + 1PRS = 6days For your approval	[A] CHAN JIA LE
15	06 Oct 2020 11:29	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
16	06 Oct 2020 11:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/15. Mandate Remarks: Mandate approved. COR 3156.50, LOR 4 d ays. GIA \$2. Towing fee, please provide a clearer copy, cannot see the details. justify towing as vehicle i n drivable condition. has OI been informed.	[I] Goh, Jeremy-CX
17	06 Oct 2020 11:51	Adj Mandate Set	Approved:3338.26:Mandate approved. COR 3156.50, LOR 4 days. GIA \$2. Towing fee, please provide a clearer copy, cannot see the details. justify towing as vehicle in drivable condition. has OI been informe d.	[I] Goh, Jeremy-CX
18	16 Dec 2020 15:05	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/07/15. Mandate Remarks: Mandate approved. \$3400.00, LOR ca n be given up to 5 days in lieu of 1 weekend or TPWS can opt for 4 days LOR and the towing fee. towing subjected to legible documentation. Settle at best.	[I] Goh, Jeremy-CX
19	16 Dec 2020 15:05	Adj Mandate Set	Approved:3400.00:Mandate approved. \$3400.00, LOR can be given up to 5 days in lieu of 1 weekend or TPWS can opt for 4 days LOR and the towing fee. towing subjected to legible documentation. Settle at b est.	[I] Goh, Jeremy-CX

Date From    Date To    Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2533931	07 Jul 2020 19:17:39	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific	SHC6988A	SMP8774J	11.00

					Insurance Pte. Ltd. (Express)			
2561778	17 Aug 2020 19:05:48	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6988A	HOW MEI KWAN	xx.xx
2572834	31 Aug 2020 11:12:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6988A	SMP8774J	11.00