

## Mei Kwan (LKKAuto)

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Monday, 17 August, 2020 9:00 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Jia Le (LKK Auto)  
**Subject:** RE: O/R : SNM20D202340/GBG3779G/LOWCT - Accident Involving GBG3779G (OI : CTI - TBA) and GBE6488L (TP : LKK REF - CC6/CTI20006998/Uda3) on 03/07/2020  
**Attachments:** SAS - GBG3779G.PDF  
**Categories:** DIANA

Dear All

Please refer to attached.  
Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

### **Cecilia Low (Ms)**

Senior Executive  
Claims

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Monday, 17 August 2020 8:54 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Subject:** RE: O/R : SNM20D202340/GBG3779G/LOWCT - Accident Involving GBG3779G (OI : CTI - TBA) and GBE6488L (TP : LKK REF - CC6/CTI20006998/Uda3) on 03/07/2020

**YOUR REF: SNM20D202340**

**LKK REF: CC6/CTI20006998/Uda3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6841 2157.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Diana (LKK Auto) <[diana@lkkauto.com](mailto:diana@lkkauto.com)>

**Sent:** Wednesday, 15 July, 2020 4:27 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** RE: O/R : SNM20D202340/GBG3779G/LOWCT - Accident Involving GBG3779G (OI : CTI - TBA) and GBE6488L (TP : LKK REF - CC6/CTI20006998/Uda3) on 03/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

**Diana** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [Diana@lkkauto.com](mailto:Diana@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 7 July 2020 10:50 AM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; Diana (LKK Auto) <[diana@lkkauto.com](mailto:diana@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R : SNM20D202340/GBG3779G/LOWCT - Accident Involving GBG3779G (OI : CTI - TBA) and GBE6488L (TP : LKK REF - CC6/CTI20006998/Udv3) on 03/07/2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530.

\*\*\* Kindly quote our reference number when replying.

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Thank you  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Diana (LKK Auto) <[diana@lkkauto.com](mailto:diana@lkkauto.com)>  
**Sent:** Tuesday, July 7, 2020 9:05 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG3779G (OI : CTI - TBA) and GBE6488L (TP : LKK REF - CC6/CTI20006998/Udv3) on 03/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBE 6488L at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly provide us your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is **Jia Le**.

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,  
**Diana Admin**  
**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [Diana@lkkauto.com](mailto:Diana@lkkauto.com) | fax: 6741-4108

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