

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 14 July 2020 9:33 AM
To: Admin-D (LKKAuto); 'Irene Tay'; SUR
Cc: assignments; 'Claims Dept of CTI'
Subject: RE: SNM20D202332/SMK8779Y/TAYHP / Y/R: SJW8151E / FW: REQUEST FOR DIRECT SETTLEMENT - SJW8151E & SMK8779Y ON 30/06/2020 / BOONSEN
Attachments: PRELI ADVISED SJW 8151Epdf.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SJW 8151E**

Meanwhile please create merimen

Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

Make and model
BMW X1 aDrive18i

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 6 July 2020 9:40 AM
To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: SNM20D202332/SMK8779Y/TAYHP / Y/R: SJW8151E / FW: REQUEST FOR DIRECT SETTLEMENT - SJW8151E & SMK8779Y ON 30/06/2020 / BOONSEN

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Friday, 3 July, 2020 5:49 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: SNM20D202332/SMK8779Y/TAYHP / Y/R: SJW8151E / FW: REQUEST FOR DIRECT SETTLEMENT - SJW8151E & SMK8779Y ON 30/06/2020 / BOONSEN

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Liability is down on our insured.

Therefore, we are prepared to do a direct settlement with you.

Note: Cost of repair is subject to our surveyor's recommendation and our approval)

Aside to LKK;

Please get your surveyor to liaise with PERFORMANCE MOTOR to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, July 3, 2020 2:21 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R:SNM20D202332/SMK8779Y/TAYHP / Y/R: SJW8151E / FW: REQUEST FOR DIRECT SETTLEMENT - SJW8151E & SMK8779Y ON 30/06/2020 / BOONSEN

Dear Irene,

Please conduct PRS for **SJW8151E** .

Note: officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175) . Any inconvenience caused is much regretted

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Friday, July 3, 2020 1:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SJW8151E & SMK8779Y ON 30/06/2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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