

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 February 2021 12:30 PM
To: Khoo, Kay-Eng
Cc: Asher Sng (LKKAuto)
Subject: RE: Accident Involving SLW9655M and SCN2857Y on June 20 2020 // LKK Ref: CC4/AIG20006957/pa3

Hi Mr Khoo,

Contents noted.

We will proceed to close case at our end.

*No bill to AIG as no survey done by LKK.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Monday, 22 February 2021 9:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: Accident Involving SLW9655M and SCN2857Y on June 20 2020 // LKK Ref: CC4/AIG20006957/pa3

Dear Hsiao Tong,

Please close the file temporarily and we will resurface if third party repairer revive the claim.

Khoo Kay Eng

Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, February 19, 2021 12:32 PM
To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: [EXTERNAL] RE: Accident Involving SLW9655M and SCN2857Y on June 20 2020 // LKK Ref: CC4/AIG20006957/pa3

This message is from an external sender; be cautious with links and attachments.

Hi Mr Khoo,

Sorry for late response.

Based on our record, OI is disputing liability as there is no collision. We have requested video/PIR from Third Party on 20/08/2020 but yet receive any response. In addition, Third party did not arrange for survey up-to-date.

Kindly advise if we may proceed to temporarily close this case or else advise further instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Friday, 19 February 2021 8:31 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Accident Involving SLW9655M and SCN2857Y on June 20 2020

Hi Hsiao Tong & Asher,

Please advise status of matter, is it on direct settlement track with the repairer and LOD received?

Khoo Kay Eng

Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

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From: Khoo, Kay-Eng
Sent: Tuesday, February 16, 2021 8:52 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Accident Involving SLW9655M and SCN2857Y on June 20 2020

Our Ref: 8142287662SG

Hi Hsiao Tong/Asher,

Greatly appreciate if you could advise current status of this direct settlement TP claim.

Thank you.

Khoo Kay Eng

Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

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