

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 19 February 2021 12:32 PM
To: Khoo, Kay-Eng
Cc: Asher Sng (LKKAuto)
Subject: RE: Accident Involving SLW9655M and SCN2857Y on June 20 2020 // LKK Ref: CC4/AIG20006957/pa3
Attachments: Email to TP dd 200820.pdf

Hi Mr Khoo,

Sorry for late response.

Based on our record, OI is disputing liability as there is no collision. We have requested video/PIR from Third Party on 20/08/2020 but yet receive any response. In addition, Third party did not arrange for survey up-to-date.

Kindly advise if we may proceed to temporarily close this case or else advise further instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Friday, 19 February 2021 8:31 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Accident Involving SLW9655M and SCN2857Y on June 20 2020

Hi Hsiao Tong & Asher,

Please advise status of matter, is it on direct settlement track with the repairer and LOD received?

Khoo Kay Eng

Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Khoo, Kay-Eng
Sent: Tuesday, February 16, 2021 8:52 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Accident Involving SLW9655M and SCN2857Y on June 20 2020

Our Ref: 8142287662SG

Hi Hsiao Tong/Asher,

Greatly appreciate if you could advise current status of this direct settlement TP claim.

Thank you.

Khoo Kay Eng
Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.