



Our Ref : SLQ4759L
Your Ref : SHD3008T (D20002644MFSH)

August 07, 2020

AR. REGISTERED

LKK Auto Consultants Pte Ltd.
51 Ubi Avenue 1
#02-25 Paya Ubi
Industrial Park
Singapore 408933

Attention: Motor Claims

MS FIRST CAPITAL INSURANCE LIMITED
36 ROBINSON ROAD #16-01
CITY HOUSE
SINGAPORE 068877

Dear Sir/Madam,

Repair Services Rendered to Vehicle Reg. No. SLQ4759L – Accident on 02/07/2020
ALONG NEW UPPER CHANGI RD TOWARD BEDOK MRT STATION

We are pleased to enclose our invoice number 77513228 dated 29/07/2020 amounting as follows:

Cost of Repair	S\$ 5467.70
Loss of Rental 05 Days X S\$107.00/Day	S\$ 535.00
LTA Search Fee	S\$ 7.45
Grand Total	S\$ 6010.15

In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Take Notice, the agreed settlement and acceptance for this case is subject to the understanding that we must receive your payment for the agreed sum within 30 days herein.

Thank you.

Yours sincerely



Cycle & Carriage –Fulco Motor Dealer Pte Ltd
Eunos Service Centre

Encs.

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLQ4759L AND SHD3008T ON 2/7/2020
Own Vehicle's Number Other Vehicle's Number Date Of Accident

Along NEW UPPER CHANGI ROAD TOWARD BEDOK MRT STATION
Accident Location

BY THE LETTER OF AUTHORITY, I/We NG SOH SENG SXXXX176C
Name of Policy Holder & NRIC/Passport/Fin #

Of 41 LORONG 4 GEYLANG SINGAPORE 399288
Address of Policy Holder

Owner of Vehicle Registration Number SLQ4759L hereby authorize **Cycle & Carriage-Fulco Motor**
Own Vehicle Number

Dealer Pte Ltd. to act for me with respect to my claim for repair cost and/or Loss of Use ("claim")

for my vehicle SLQ4759L that was damaged.
Own Vehicle Number

I further Authorized **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** To settle my above mentioned claim in a manner that they deem fit and **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** Is further Authorize to Signed on my behalf & receive payment further to settlement cheque/s of my claim with payment being made in favour of **Cycle & Carriage-Fulco Motor Dealer Pte Ltd** I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the vehicle/s is concerned.

Dated this 2 JULY (Month) 2020 (Year)



Signed By Claimant/Policy Holder



Signed by "The Workshop"

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002644MFSH
ACCIDENT DATE : 02/07/2020
ACCIDENT LOCATION : ALONG NEW UPPR CHANGI ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : HENG SENG BONG
INSURED VEHICLE : SHD3008T
INVOLVED PARTY : SLQ4759L
SETTLEMENT SUM : \$6,010.15

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

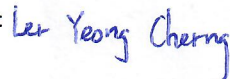
1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : NG SOH SENG

Signature and Date :

 05/12/2020WITNESS : 

Signature and Date :

 05/12/2020



CYCLE & CARRIAGE

CYCLE & CARRIAGE·FULCO MOTOR DEALER PTE LTD
EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

**TAX INVOICE**

Co Reg No : 199707303Z

GST Reg No : 19-9707303-Z

Invoice Name & Address	Owner Name & Vehicle Info	
MS First Capital Insurance Limited 36 Robinson Road #16-01 City House Singapore 068877 Contact No	Cust No/Name	/Mr Ng Soh Seng
	Reg No/Reg Date	SLQ4759L / 12/07/2017
	Date In/Mileage	13/07/2020/ 58248
	Chassis/Package	KNAFX411MH5721032 /KC17P(F)
	Engine No	G4FGGH638296
	Make/Model	KIA/CERATO K3 1.6 A EX BWY
	Colour/Trim	MST / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
F0000034	Credit	29/07/2020/ 08:42	DS	303 / Renemer	47787	77513228		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
S	MIPNT88088	REVERSE SENSOR SET						280.00
M	SUNDRY	C & C LOGO						50.00
S	MIPNT88088	DIAGNOSTIC / SCANNING						250.00
S	MIPNT88088	TO CHECK LIGHTING AND WIRING SYSTEM ON REAR ACCIDENT AFFECTED AREAS						80.00
S	MIPNT88088	TO REMOVE AND RE-INSTALL TRIMMING AND CAPERTING TO GIVE WAY ACCESS REPAIR ON REAR ACCIDENT AFFECTED AREAS						300.00
S	MIPNT88088	TO REPLACE REAR BUMPER,ETC -TO REPAIR REAR END PANEL AND LHR OTR QTR PNL AND TRUNK LID STRAIGHTEN,REFORM,ALIGN ON REAR ACCIDENT AFFECTED AREAS						1200.00
S	MIPNT98088	SPRAY PAINTING ON REAR ACCIDENT AFFECTED AREAS						1680.00
M	SUNDRY	KS86695A7800 COVER - REAR BUMPER, CENTER						347.00
M	SUNDRY	KSOG03250037A CLIP - BUMPER						20.00
X	KS 86611 A7 800	COVER - REAR BUMPER		1.00	688.00	0.00		688.00
X	KS 92405 A7 500	LH REFLECTOR REFLEX		1.00	99.00	0.00		99.00
X	KS 86613 A7 001	LH SIDE BRACKET - RE		1.00	29.00	0.00		29.00
X	KS 86310 A7 050	KIA SUB LOGO ASSY		1.00	37.00	0.00		37.00
X	KS 86311 A7 030	EMBLEM - CERATO		1.00	35.00	0.00		35.00
X	WFEMBLEMK3	EMBLEM K3		1.00	15.00	0.00		15.00
Z	NOTES	ACCIDENT ON 02/07/2020 ALONG NEW UPPER CHANGI RD TWD BEDOK MRT STATION OWNER CLAIMING THIRD PARTY REQUIRED REPLACEMENT CAR (R/A-22669) TP # SHD3008T TP INS : MS FIRST CAPITAL						F.O.C.

Parts	903.00	Nett	5,110.00
Labour	0.00	7% GST on	357.70
Standard Menu	0.00		
Specialist Job	3,790.00	Total Payable	5,467.70
Others(Lub,etc)	0.00	Paid	0.00
Sundry	417.00	Total Due	5,467.70
Total(w/o GST)	5,110.00	Balance B/FWD	27,447.64
		Total Payable or C/FWD	32,915.34

Any dispute to the invoice must be made within 3 days.
Cheques should be crossed and made payable to CYCLE & CARRIAGE·FULCO MOTOR DEALER PTE LTD - (SERVICE)
This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE·FULCO MOTOR DEALER PTE LTD
EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

**TAX INVOICE**

Co Reg No : 199707303Z

GST Reg No : 19-9707303-Z

Invoice Name & Address	Owner Name & Vehicle Info
MS First Capital Insurance Limited 36 Robinson Road #16-01 City House Singapore 068877	Cust No/Name /Mr Ng Soh Seng Reg No/Reg Date SLQ4759L / 12/07/2017 Date In/Mileage 13/07/2020/ 58248 Chassis/Package KNAFX411MH5721032 /KC17P(F) Engine No G4FGGH638296 Make/Model KIA/CERATO K3 1.6 A EX BWY Colour/Trim MST / WK
Contact No	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
F0000034	Credit	29/07/2020/ 08:41	DS	303 / Renemer	47787	77513227		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
M	SUNDRY							500.00
Loss of Rental 05 Days x S\$107/Day = S\$535 (R.A 22669)								
								</

Any dispute to the invoice must be made within 3 days.

Cheques should be crossed and made payable to CYCLE & CARRIAGE·FULCO MOTOR DEALER PTE LTD - (SERVICE)

This is a computer generated document, no signature is required.



Reg No: 201021308G GST No: 201021308G

22 Ubi Road 4, Fulco Building S'pore 408617
Tel: (65) 6743 6266 Fax: (65) 6420 6328

RENTAL AGREEMENT No.ST/ 22669

SLQ 4759L

Hirer Particulars -		Vehicle Number SL59602L Replace Veh. No.	
Mr / Mrs / Company (as per Identity Card / Co.Cert) Ng Soh Seng		Make / Model KIA/K3 Auto/Manual	
Contact Person & Designation (for Companies) 41 Lorong 4 Geylang Singapore		Date/Time Out 13/07/2020 KM Out	
Address / Registered Address (& Mailing Address, if different) 399288		Date/Time In 17/07/2020 KM In	
Identity Card / Co. Cert. No.		Estimated Date/Time Return	
Email Address		Rental Charges -	
Mobile		S\$	
Tel (Office)		S\$	
(For Individuals)		Hours @ Per Hour	
Employer		5 Days @ 120.00 Per Day 600.00	
Occupation		Weeks @ Per Week	
		Months @ Per Month	
Authorised Driver's Particulars - same as above		Optional Charges -	
Mr / Mrs / Company (as per Identity Card / Co.Cert)		Delivery @ Per Trip	
Address		Collection @ Per Trip	
Identity Card (NRIC/Passport)		M'sia Surcharge @ Per Day	
Date of Birth		PAI @ Per Day	
D/Licence No.		Others	
Expiry Date			
Mobile			
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES			
		Sub-Total 600.00 Add 7% GST 42.00 (A) Estimated Total Rental 642.00	
Extension -			
Extension Rental		x	
M'sia Surcharge		x	
Others -		x	
Sub-Total			
Add 7% GST			
(B) Extension/others Total			
(A) + (B) Grand Total Rental Charges			
Less Prepayment			
Balance Due			
Mode of Payment Cash / Nets / Cheque / VISA / MC			
Card No/Cheque No.			
Invoice No.			
Deposit Amount			
DN No.			
Remarks:		Deposit Refunded & Received By	
The hirer hereby acknowledges that he / it has read and understood all terms and conditions stated on this page and overleaf:			
for Fulco Leasing Pte.Ltd.			
Hirer Signature/Co's Stamp/Date		Signature & Company Stamp	

IMPORTANT NOTE:

- Only drivers registered with FULCO Leasing Pte. Ltd. (the Owner) are authorised to drive the Vehicle. Should the Vehicle be damaged or stolen while being driven by unauthorised drivers, the Hirer is liable for the full cost of repair or the value of the Vehicle if the Vehicle is being stolen & other losses suffered by the Owner.
- The Hirer shall not permit the Vehicle to be used for purposes which conflict with the Law in connection with theft, drug pedaling or trafficking, smuggling or any other criminal action. Should the Vehicle be confiscated by the Government under such circumstances, the Hirer shall indemnify the Owner for the full value of the Vehicle plus all cost and expenses incurred by the Owner.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jul 2020 / 11:10:12

Receipt Date/Time : 02 Jul 2020 / 11:10:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200702-001121

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD3008T				
As at 02 Jul 2020/07:10:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHD3008T			
	Enquiry Fee	7.00	0.49	7.49
	20200702110824355610			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	526471XXXXXX5905	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: SURVEY ASSESSMENT - D20002644MFSH/CTPL/1 // EXPRESS SETTLEMENT VIA LKK REF NO: CC4/FCI20006946/Akv3

Rachel Wu <RachelWu@msfirstcapital.com.sg>

Tue 17/11/2020 8:44 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Dear Khanchna,

Please offer as per below:

COR : \$5,467.70
 LOR : \$535.00 (\$107 X 05 Days)
 LTA : \$7.45
Total : \$6,010.15

Thank you

Best Regards

Rachel Wu
 Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Sunday, November 1, 2020 9:33 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002644MFSH/CTPL/1 // EXPRESS SETTLEMENT VIA LKK REF NO: CC4/FCI20006946/Akv3

YOUR REF: D20002644MFSH/CTPL/1

LKK REF: CC4/FCI20006946/Akv3

Dear Sir/Madam,

We refer to the above matter.

We seek your approval to offer third party repairer **"CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD "** at **\$6,010.15 (all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount

1. Cost of Repair (w/GST)	\$ 14,663.28	\$ 5,467.70
2. Loss of Rental (5 days x \$100) (w/GST)	\$ 535.00	\$ 535.00 (5 days x \$100) (w/GST)
3.LTA Search	\$ 7.45	\$ 7.45
Total	\$ 15,205.73	\$ 6,010.15

Surveyor recommended 5 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Thursday, July 9, 2020 12:26 PM

To: Diana (LKK Auto) <diana@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002644MFSH/CTPL/1 // EXPRESS SETTLEMENT VIA LKK REF NO: CC4/FCI20006946/Akv3

Dear Diana,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Diana (LKK Auto) <diana@lkkauto.com>
Sent: Wednesday, 8 July 2020 5:21 pm
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20002644MFSH/1 // EXPRESS SETTLEMENT VIA LKK REF NO: CC4/FCI20006946/Akv3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLQ 4759L at M/s CYCLE & CARRIAGE.FULCO MOTOR DEALER PL on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is **Khanchna**.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Diana| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 3 July, 2020 1:47 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20002644MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

