RE: SURVEY ASSESSMENT - D20002644MFSH/CTPL/1 // EXPRESS SETTLEMENT VIA LKK REF NO: CC4/FCI20006946/Akv3

Rachel Wu < Rachel Wu@msfirstcapital.com.sg >

Tue 17/11/2020 8:44 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Dear Khanchna,

Please offer as per below:

COR : \$5,467.70

LOR : \$535.00 (\$107 X 05 Days)

: \$7.45 LTA Total : \$6,010.15

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3862

| Fax No.: 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Sunday, November 1, 2020 9:33 AM

To: Rachel Wu < Rachel Wu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002644MFSH/CTPL/1 // EXPRESS SETTLEMENT VIA LKK REF NO: CC4/FCI20006946/Akv3

YOUR REF: D20002644MFSH/CTPL/1 LKK REF: CC4/FCI20006946/Akv3

Dear Sir/Madam,

We refer to the above matter.

We seek your approval to offer third party repairer "CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD" at \$6,010.15 (all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
	_	

1. Cost of Repair (w/GST)	\$ 14,663.28	\$ 5,467.70
2. Loss of Rental (5 days x \$100) (w/GST)	\$ 535.00	\$ 535.00 (5 days x \$100) (w/GST)
3.LTA Search	\$ 7.45	\$ 7.45
Total	\$ 15,205.73	<u>\$ 6,010.15</u>

Surveyor recommended 5 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** email: Khanchna@lkkauto.com|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu < Rachel Wu @msfirstcapital.com.sg >

Sent: Thursday, July 9, 2020 12:26 PM

To: Diana (LKK Auto) < diana@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002644MFSH/CTPL/1 // EXPRESS SETTLEMENT VIA LKK REF NO:

CC4/FCI20006946/Akv3

Dear Diana.

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3862 Fax No.: 6507 3849 Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Diana (LKK Auto) < diana@lkkauto.com>

Sent: Wednesday, 8 July 2020 5:21 pm

To: Rachel Wu < Rachel Wu @msfirstcapital.com.sg >

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002644MFSH/1 // EXPRESS SETTLEMENT VIA LKK REF NO:

CC4/FCI20006946/Akv3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLQ 4759L at M/s CYCLE & CARRIAGE.FULCO MOTOR DEALER PL on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Friday, 3 July, 2020 1:47 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20002644MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, **Admin Team** Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.