

Jia Le (LKK Auto)

From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Sent: Thursday, 30 July 2020 2:13 PM
To: Mei Kwan (LKKAuto); Jia Le (LKK Auto)
Cc: Admin A; Serene Ler; Novin Siah; Mary Nelson
Subject: Our Ref: D20002590MFSH | ACCIDENT ALONG LORONG CHUAN ON 26.06.20 INVOLVING SKM177A & SHA4047P

Hi Mei Kwan,

Serene has instructed me to inform you that we will not be carrying out a second PRI for now since you have already provided us with a survey report and the survey invoice.

We will wait for the LOD and survey report being provided by their in-house surveyor and tally against their quantum.

Only if the quantum is too far apart, then we will engage your side to conduct a reinspection on our behalf. Thank You.

Good Day,

**Cathan Heng Ding Chao,
Motor Claims Department**

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of  Insurance Group

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 30 July 2020 11:43 AM
To: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Serener@msfirstcapital.com.sg>; Novin Siah <NovinSiah@msfirstcapital.com.sg>; Mary Nelson <marynelson@msfirstcapital.com.sg>
Subject: RE: ACCIDENT ALONG LORONG CHUAN ON 26.06.20 INVOLVING SKM177A & SHA4047P (Our Ref: LWP/EAS/4502/20/wt)

Dear Cathan,

We refer our tele-conversation ago.

Please arrange for the PRI. We survey TP veh at M/s AutoSprint Pte Ltd on 06/07/2020 and we didn't take photo for dismantle parts.

No ES as TP engaged solicitor.

Please advise on next step of action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>

Sent: Thursday, 30 July, 2020 9:01 AM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>; Novin Siah <NovinSiah@msfirstcapital.com.sg>; Mary Nelson <marynelson@msfirstcapital.com.sg>

Subject: FW: ACCIDENT ALONG LORONG CHUAN ON 26.06.20 INVOLVING SKM177A & SHA4047P (Our Ref: LWP/EAS/4502/20/wt)

Sir/Mdm,

Please liaise with the new workshop before TP proceed with repairs based on the survey results from the PRI done with the previous workshop.

Good Day,

Cathan Heng Ding Chao,
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: wanting@lawrencelee.com.sg <wanting@lawrencelee.com.sg>

Sent: Wednesday, 29 July 2020 3:43 pm

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: 'Lawrence Lee' <info@lawrencelee.com.sg>

Subject: ACCIDENT ALONG LORONG CHUAN ON 26.06.20 INVOLVING SKM177A & SHA4047P (Our Ref: LWP/EAS/4502/20/wt)

Dear Sirs,

We are instructed by Vincar Pte. Ltd. to notify you of the abovementioned road traffic accident involving our client's vehicle registration number SKM177A and vehicle registration number SHA4047P owned by your insured and driven by their servant/agent at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

We do hereby notify you that our client's damaged vehicle may be inspected at the workshop at M/s Evergum Auto Services at Blk 3022A Ubi Road 1 #01-51 Singapore 408716 (contact person: Siew Mei, mobile phone: 9382 9991).

Kindly revert within two (2) working days by email to wanting@lawrencelee.com.sg.

Regards,

Tay Wan Ting (wanting@lawrencelee.com.sg)

Paralegal

For and On Behalf of

Lee Wee Peng Lawrence

Lawrence Lee & Co (UEN: 53159236K)

133 New Bridge Road #13-10 Chinatown Point Singapore 059413

tel. 6533 3680 fax. 6533 3689 email. info@lawrencelee.com.sg

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