

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 6 July 2020 4:11 PM
To: 'Teo, Grace'; assignments; SUR; Hwang, Shiang Yi
Cc: 'Ye, Yong Kang Melvin'
Subject: RE: LKK \ PRI(nr) \ CMTD2001989/SYH - GBE9566A & SGX4962M ACC ON 02.07.20
Attachments: SGX4962M IA.pdf

Dear Shiang Yi,

Enclosed herewith preliminary advice of SGX 4962M.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto)
Sent: Friday, 3 July 2020 12:55 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>
Subject: RE: LKK \ PRI(nr) \ CMTD2001989/SYH - GBE9566A & SGX4962M ACC ON 02.07.20

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 3 July, 2020 12:15 PM
To: Vision Autowork <visionautowork@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: LKK \ PRI(nr) \ CMTD2001989/SYH - GBE9566A & SGX4962M ACC ON 02.07.20

Without Prejudice

Our Reference: CMTD2001989/SYH
Your Reference: SGX4962M

Hi Michelle,

We refer to your email reply of today.

We will appoint **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange Mr. Kenneth or Mr. Marcus to conduct the survey for **SGX4962M** on a without Prejudice and any admission of liability basis.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg.

Please submit with your report upon completion of survey to my colleague, Ms. Shiang Yi.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Vision Autowork [<mailto:visionautowork@gmail.com>]
Sent: Friday, July 3, 2020 12:09 PM
To: Teo, Grace <grace.teo@sompo.com.sg>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: Re: PRI(nr) \ CMTD2001989/SYH - GBE9566A & SGX4962M ACC ON 02.07.20

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Thanks for reply.

Please arrange **LKK Auto Consultants** to survey the above vehicle

Thank You

Yours faithfully,

Michelle
Hp: 9856 4815

8 Kaki Bukit Avenue 4,
#08-09, Premier @ Kaki Bukit,
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Fri, Jul 3, 2020 at 12:02 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2001989/SYH
Your Reference: SGX4962M

Date: 03/07/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S VISION AUTOWORK PTE LTD

Dear Michelle,

ACCIDENT INVOLVING GBE9566A & SGX4962M ON 02.07.2020

We refer to your Notice of Accident dated 03/07/2020.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that we have yet to receive our insured's accident report.

Aside to Shiang Yi,

For your update

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Vision Autowork [mailto:visionautowork@gmail.com]

Sent: Friday, July 3, 2020 10:27 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SGX4962M (Pre-inspection) / Your vehicle :GBE9566A

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY ****

** GIA REPORT WILL EMAIL TO YOUR ONCE RECEIVE FROM MY CLIENT **

--

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4,
#08-09, Premier @ Kaki Bukit,
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778