

Shirley Hiew (LKK Auto)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Friday, 3 July 2020 2:25 pm
To: ERGO Insurance Pte. Ltd. (Claims Department); Admin-D (LKKAuto); Admin A; Mei Kwan (LKKAuto)
Cc: Phoebe Xie
Subject: RE: RIAZ REF: SJK 7905S (D) INIFINITY YOUR REF: SKB 8114L

CDMPG20000892

Dear Pauline,

Please send NR.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 3 July 2020 11:06 am

To: SIA LEE LIAN <riaz@justice.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: RIAZ REF: SJK 7905S (D) INIFINITY YOUR REF: SKB 8114L

Hi Ivy

Please register claim, upload this email and inform LKK our Claims ref no.

Thank you.

Hi Lee Lian

We are not agreeable to your list of surveyors.

Therefore, we will appoint LKK for this case

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: SIA LEE LIAN <riaz@justice.com.sg>

Sent: Friday, 3 July 2020 10:28 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: RIAZ REF: SJK 7905S (D) INIFINITY YOUR REF: SKB 8114L

WITHOUT PREJUDICE

Dear Pauline,

We refer to your below email.

On behalf of our client, we disagree with your appointment and nominates as the surveyor.

Please choose one out of the surveyor from the list below:-

1. Chang Fuh Keong, Dave
2. Ho Joo Loong, Danny
3. Dennis Yap Teck Wee
4. Michael Yap
5. Lee Kok Weng
6. Winson Goh
7. Ong Ah Keng, Kent
8. Ong Poh Meng
9. Seah Kwang Boon
10. Thor Teck Soon, David

Kindly revert within the allotted time pursuant to NIMA protocol.

Best regards,
LeeLian
RIAZ LLC

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 3 July 2020 8:57 AM
To: riaz@justice.com.sg
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: FW: RIAZ REF: SJK 7905S (D) INIFINITY YOUR REF: SKB 8114L

Dear Lee Lian,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd

6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: SIA LEE LIAN <riaz@justice.com.sg>

Sent: Thursday, 2 July 2020 5:38 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RIAZ REF: SJK 7905S (D) INFINITY YOUR REF: SKB 8114L

WITHOUT PREJUDICE

Dear sirs,

We refer to the above captioned matter.

Please find the enclosed notice of accident for your immediate action.

Thank You.

Best regards,
LeeLian
RIAZ LLC

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