

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 14 July 2020 2:05 PM
To: Tan Kah Leong; SUR
Subject: RE: SDX 68G - Our ref: SNM20D202304/C01/TKL

Dear Kah Leong,

We have check with authorise workshop.

- 1) Car City- Not quoting
- 2) Cheng Hoe- Not quoting

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [mailto:KahLeong.Tan@sg.cntaiping.com]
Sent: Tuesday, 14 July 2020 11:14 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SDX 68G - Our ref: SNM20D202304/C01/TKL

Dear Veron,

Any news with the other authorized workshop?

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, July 13, 2020 10:53 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SDX 68G - Our ref: SNM20D202304/C01/TKL

Dear Kah Leong,

We have check with authorise workshop.

- 1) Lai Huat (Meng Kee)-
- 2) S & H Motor-Not quoting

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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 8 July 2020 2:57 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SDX 68G - Our ref: SNM20D202304/C01/TKL

Dear Kah Leong,

Will check and revert.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]
Sent: Wednesday, 8 July 2020 2:22 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SDX 68G - Our ref: SNM20D202304/C01/TKL

Dear Veron,

We refer to your email below.

Please proceed to check with other authorised workshop if they could repair the vehicle.

Meanwhile, please assist to obtain the list of the damaged parts from Jin Auto so we could inform insured.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

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From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Tuesday, July 7, 2020 12:00 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: SDX 68G

This mail is associated with :
SDX68G (SNM20D202304/C01/TANKL)
OD
Jun 30 2020 12:00AM
[CHUA CHENG CHOO]
Jin Auto Services Pte Ltd

Dear Kah Leong,

We have check with Jin Auto and they informed that they are unable to source for parts hence unable to provide a quote for the repair. Do you want us to check with other authorised workshop whether they can repair the insured vehicle?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This is an auto-generated email. Do not reply to this email.

Sent by : VERON CHEN (LKK Auto Consultants Pte Ltd)