



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI20006917/Kka3

20 JULY 2020

KHAFI TRANSPORTER
408C FERNVALE ROAD
#07-06
CORAL VALE
SINGAPORE 793408

Dear Sir/Madam,

ACCIDENT INVOLVING PC4720Z & YN7429G ON 24/06/2019

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information (for e.g. accident video) to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 30/07/2020, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Khanchua

Case Handler
DID: 6841 2360
FAX: 6741 4108
EMAIL: khanchua@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 14 April 2022 17:05
To: Adeline Chng
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM19D202975/PC4720Z/CHNGPW - Accident Involving PC4720Z (OI : CTI - TBA) and YN7429G (TP : LKK REF - CC6/CTI20006917/Kkv3) on 24/06/2020

Hi Sir,

We refer to the above matter.

We did not received any claims document for the mention case.

In view of the no development to the case till date, we will prepare to submit our wp report and temporary close off the matter and shall reopen if third party return.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: 2 July 2020 11:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Diana (LKK Auto) <diana@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM19D202975/PC4720Z/CHNGPW - Accident Involving PC4720Z (OI : CTI - TBA) and YN7429G (TP : LKK REF - CC6/CTI20006917/Kkv3) on 24/06/2020

Dear Khanchna

Attached herewith our insured SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 2 July 2020 5:29 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; diana@lkkauto.com; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM19D202975/PC4720Z/CHNGPW - Accident Involving PC4720Z (OI : CTI - TBA) and YN7429G (TP : LKK REF - CC6/CTI20006917/Kkv3) on 24/06/2020

Dear All,

Please note that DOA should be 24/06/2019.

Officer in charge Adeline Chng.

Dear Adeline,

Fya

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Thursday, July 2, 2020 4:47 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC4720Z (OI : CTI - TBA) and YN7429G (TP : LKK REF - CC6/CTI20006917/Kkv3) on 24/06/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle **YN 7429G** at M/s K KIM HIN AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is **Khanchna**.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)