

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Monday, 6 July 2020 4:15 PM  
**To:** LEE KATIE  
**Cc:** Yvonne Wong (LKK Auto)  
**Subject:** RE: Our ref: LCH.lg/jp/UB16-90489.19; Your ref: M11D06881904 - Accident involving SBV4067S / GBH9813X (UOI) on 27/3/19 along Yishun St 61 (MC/MC 6677/2020) - WOS/LOD  
**Attachments:** LKKAdjustment1a[3].pdf; LKKInspection[1].pdf

Dear Katie,

Enclosed our report.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LEE KATIE [<mailto:katielee@uoi.com.sg>]  
**Sent:** Wednesday, July 01, 2020 5:26 PM  
**To:** Yvonne Wong (LKK Auto) <[yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com)>  
**Cc:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Subject:** RE: Our ref: LCH.lg/jp/UB16-90489.19; Your ref: M11D06881904 - Accident involving SBV4067S / GBH9813X (UOI) on 27/3/19 along Yishun St 61 (MC/MC 6677/2020) - WOS/LOD  
**Importance:** High

Dear Yvonne,

Did you surveyor come back with the breakdown of the repair items to support the repair costs? Please revert urgently as the Writ has already been issued. We need to protect our legal costs before they served the writ.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Manager  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** Yvonne Wong (LKK Auto) <[yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com)>

**Sent:** Tuesday, 30 June 2020 4:13 PM

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Cc:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Subject:** RE: Our ref: LCH.lg/jp/UB16-90489.19; Your ref: M11D06881904 - Accident involving SBV4067S / GBH9813X (UOI) on 27/3/19 along Yishun St 61 (MC/MC 6677/2020) - WOS/LOD

Dear Katie

Attach for your refer.

Thank you.

Best Regards,

**Yvonne Wong (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** LEE KATIE [<mailto:katielee@uoi.com.sg>]

**Sent:** Sunday, June 28, 2020 12:18 PM

**To:** Yvonne Wong (LKK Auto) <[yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com)>

**Cc:** LKK Paya Ubi <[rspu@lkkauto.com](mailto:rspu@lkkauto.com)>; WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Subject:** RE: Our ref: LCH.lg/jp/UB16-90489.19; Your ref: M11D06881904 - Accident involving SBV4067S / GBH9813X (UOI) on 27/3/19 along Yishun St 61 (MC/MC 6677/2020) - WOS/LOD

**Importance:** High

Dear Yvonne,

We refer to the above claim from the owner of SBV4067S. The workshop Team Work Garage has agreed to finalise the repair costs with your office.

Please check your record if Mr Darren from Team Work Garage had contacted your office to finalise the repair costs urgently.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Manager  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** LEE KATIE  
**Sent:** Friday, 26 June 2020 10:18 AM  
**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Subject:** FW: Our ref: LCH.lg/jp/UB16-90489.19; Your ref: M11D06881904 - Accident involving SBV4067S / GBH9813X (UOI) on 27/3/19 along Yishun St 61 (MC/MC 6677/2020) - WOS/LOD  
**Importance:** High

Josephine,

The claim file is not with me. Please find it as there is a writ and we need to appoint lawyer.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Manager  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Thursday, 25 June 2020 3:44 PM  
**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: Our ref: LCH.lg/jp/UB16-90489.19; Your ref: M11D06881904 - Accident involving SBV4067S / GBH9813X (UOI) on 27/3/19 along Yishun St 61 (MC/MC 6677/2020) - WOS/LOD

Hi Katie

Not sure if file is with you as refer email , writ filed from cheonghoh law .

I try to find the file but cannot find yesterday , not sure if its doing payment .

I will check again on Friday as no file , unable to know if we have make offer at all, accident is 2019.

## Josephine Wong

Executive  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg) <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>  
**Sent:** Wednesday, June 24, 2020 10:58 AM  
**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Subject:** Fwd: Our ref: LCH.lg/jp/UB16-90489.19; Your ref: M11D06881904 - Accident involving SBV4067S / GBH9813X (UOI) on 27/3/19 along Yishun St 61 (MC/MC 6677/2020) - WOS/LOD

## URGENT

Dear Josephine / Claims Officer-In-Charge

We refer to the above matter.

In light of the advisory from the government on Covid-19, our firm is operating on 100% telecommuting.

We note that our e-mail of even date below to both Ms Jenny Lew and your claim department ([claims@uoi.com.sg](mailto:claims@uoi.com.sg)) enclosing a copy of the Writ of Summons and List of Documents were returned undelivered.

We would appreciate if you could kindly assist to re-diirect the aforesaid documents to the Claims Officer-In-Charge for his/her attention or kindly let us know the name/e-mail of the Claims Officer-In-Charge

Thank you.

Regards,  
Jennifer (for Catherine)  
Cheonghoh Law Corporation  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
Tel: 63378700  
Fax: 63373700

Begin forwarded message:

**From:** "[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)" <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>  
**Subject: Re: Our ref: LCH.lg/jp/UB16-90489.19; Your ref: M11D06881904 - Accident involving SBV4067S / GBH9813X (UOI) on 27/3/19 along Yishun St 61 (MC/MC 6677/2020) - WOS/LOD**  
**Date:** 24 June 2020 at 01:38:51 GMT+8  
**To:** LEW JENNY <[jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)>  
**Cc:** [claims@uoi.com.sg](mailto:claims@uoi.com.sg)

Dear Jenny

We refer to the above matter.

In light of the advisory from the government on Covid-19, our firm is operating on 100% telecommuting.

Kindly see attached our letter dated 24 June 2020 enclosing the Writ of Summons and List of Documents for your attention.

Thank you.

Regards,  
Jennifer (for Catherine)  
Cheonghoh Law Corporation  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
Tel: 63378700  
Fax: 63373700

On 30 Apr 2020, at 09:12, Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)> wrote:

re-send

Thanks & regards  
Catherine  
CHEONGHOH LAW CORPORATION  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

Begin forwarded message:

**From:** Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>  
**Subject: Re: 10 days notice - Yr ref: M11D06881904 //**  
**Oref: LCH.lg/UB16-90489.19**  
**Date:** 29 April 2020 at 2:21:59 PM SGT  
**To:** LEW JENNY <[jennylew@uoi.com.sg](mailto:jennylew@uoi.com.sg)>  
**Cc:** Cheong Hoh <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>

<90489 - 10 days.pdf>