

## Jaslin Kok (LKK Auto)

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**From:** Shafawati <shafawati.rabu@premierauto.com.sg>  
**Sent:** Wednesday, 13 January 2021 5:03 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** AccReport; Admin A  
**Subject:** RE: (2ND REMINDER) AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020 \*\*\* LKK REF: CC4/AIG20006914/T1ra3  
**Attachments:** SHC6418D.pdf

WITHOUT PREJUDICE

Dear Jaslin,

We attached the duly signed DV and LOA for your kind attention.

Looking forward to your payment soonest.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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**From:** Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]  
**Sent:** Wednesday, 13 January 2021 4:40 pm  
**To:** Shafawati <shafawati.rabu@premierauto.com.sg>  
**Cc:** AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: (2ND REMINDER) AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020 \*\*\* LKK REF: CC4/AIG20006914/T1ra3

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Release Voucher](#) enclosed and return to **us(LKK)** for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Wednesday, 13 January 2021 4:20 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (2ND REMINDER) AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020 \*\*\* LKK REF: CC4/AIG20006914/T1ra3

WITHOUT PREJUDICE

Dear Jaslin,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHC6418D, our client is agreeable on your offer of \$1,261.88 for the settlement on the above claim.

Kindly let us have your DV soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511**

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**From:** Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

**Sent:** Wednesday, 13 January 2021 3:37 pm

**To:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (2ND REMINDER) AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020 \*\*\* LKK REF: CC4/AIG20006914/T1ra3

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLN 3040Z & SHC 6418D ON 01.07.2020**

We refer to the above matter.

Please find below breakdown.

1. Cost of Repair (w/GST)	\$ 1,070.00
2. Loss of Rental (2 days x \$44.94)	\$ 89.88
3. Loss of Income (2 days x \$50.00)	\$ 100.00
4. LTA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 1,261.88</b>

Please confirm acceptance.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Monday, 7 December 2020 9:33 AM

**To:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (2ND REMINDER) AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020 \*\*\* LKK REF: CC4/AIG20006914/T1ra3

***WITHOUT PREJUDICE***

Dear Vincent

We are currently pending approval from our principal, shall revert to you once our principal approved.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

**Sent:** Saturday, 5 December 2020 1:00 PM

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (2ND REMINDER) AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020 \*\*\* LKK REF: CC4/AIG20006914/T1dv3

**Without Prejudice**

Dear Jia Le,

We refer to the email below, dated 22.09.2020.

Any offer for the case below?

Appreciate your offer soonest.

Thank you.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511  
Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

*NOTE: Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)*

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**From:** Vincent Chua  
**Sent:** Tuesday, 22 September 2020 5:58 pm  
**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: (REMINDER) AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020 \*\*\* LKK REF: CC4/AIG20006914/T1dv3

**Without Prejudice**

Dear Jia Le,

We refer to our email below, dated 21.09.2020.

Re-attached video footage. Your insured failed to keep a proper lookout and hit onto the rear portion of my Client's vehicle, while he was stopping for a passenger.

Any offer for the case below?

Please let us have your reply soonest in an urgent basis.

Thank you.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511  
Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

**NOTE: Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)**

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**From:** Vincent Chua  
**Sent:** Friday, 21 August 2020 5:02 pm  
**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Wong Zhi Xiang <[zhixiang.wong@premierauto.com.sg](mailto:zhixiang.wong@premierauto.com.sg)>  
**Subject:** FW: (REMINDER) AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020 \*\*\* LKK REF: CC4/AIG20006914/T1dv3

**Without Prejudice**

Dear Jia Le,

We refer to our email below, dated 14.07.2020.

Attached video footage. Your insured failed to keep a proper lookout and hit onto the rear portion of my Client's vehicle, while he was stopping for a passenger.

Any offer for the case below?

Please let us have your reply soonest in an urgent basis.

Thank you.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511**  
**Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

**NOTE: Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)**

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Tuesday, 14 July 2020 3:54 pm  
**To:** Goh Wee Dek <[weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020 \*\*\* LKK REF: CC4/AIG20006914/T1dv3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Jia Le,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Goh Wee Dek <[weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)>

**Sent:** Tuesday, 14 July, 2020 3:47 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** AIG LOD/ Accident involving SHC6418D & SLN3040Z on 01.07.2020

Dear Sirs,

**Date of accident: 01.07.2020**

We refer to the above mentioned accident.

Hereby we would like to append our losses from **AIG Asia Pacific Insurance Pte Ltd**, as insurers of vehicle number **SLN3040Z** which driver's negligence driving in the above accident.

Enclosed here with our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Regards

Goh Wee Dek

Assistant Claims Manager

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 068 | DID: 6544 6682 | Fax: 6214 1511

Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

**NOTE: Please be informed that we have changed our email from [Weedek.goh@premiertaxi.com](mailto:Weedek.goh@premiertaxi.com) to [Weedek.goh@premierauto.com.sg](mailto:Weedek.goh@premierauto.com.sg)**

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