

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 2 July, 2020 12:08 PM
To: assignments
Cc: Claims Dept of CTI; Cecilia Low; jess.francis@eurokars.com.sg; ronald.yap@eurokars.com.sg
Subject: RE: SNM20D202253/YM6100R/LOWCT - ARRANGE FOR SURVEY / LIABILITY / YOUR REF: YM6100R / OUR REF: SLS2202D

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: ronald.yap@eurokars.com.sg <ronald.yap@eurokars.com.sg>
Sent: Thursday, 2 July 2020 11:49 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>; jess.francis@eurokars.com.sg
Subject: RE: SNM20D202253/YM6100R/LOWCT - ARRANGE FOR SURVEY / LIABILITY / YOUR REF: YM6100R / OUR REF: SLS2202D

Dear Adeline,

Can assign to LKK?

Thank You,

Ronald Yap

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: 26 June 2020 15:13

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: RE: SNM20D202253/YM6100R/LOWCT - ARRANGE FOR SURVEY / LIABILITY / YOUR REF: YM6100R / OUR REF: SLS2202D

Without Prejudice

Our reference: **SNM20D202253C02/ YM6100R/lowct**

Your reference: SLS2202D

Dear Sirs

ACCIDENT INVOLVING YM6100R & SLS2202D ON 06/03/2020

We refer to your email of 26/06/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Cecilia Low at 63896530 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 26 June 2020 12:58 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; ronald.yap@eurokars.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202253/YM6100R/LOWCT - ARRANGE FOR SURVEY / LIABILITY / YOUR REF: YM6100R / OUR REF: SLS2202D

Dear Adeline,

Please assist to conduct PRS for SLS2202D.

Note : officer in charge – Cecilia

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: ronald.yap@eurokars.com.sg <ronald.yap@eurokars.com.sg>

Sent: Friday, June 26, 2020 9:11 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jess.francis@eurokars.com.sg

Subject: ARRANGE FOR SURVEY / LIABILITY / YOUR REF: YM6100R / OUR REF: SLS2202D

Dear Claims Dept,

As attached / subject, kindly arrange the inspection of our client's vehicle.

Please advise liability once established.

Thank You,

Ronald Yap

Mazda – 5 Ubi Close

From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>

Sent: 26 June 2020 09:40

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: Attached Image