

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SLX 7618D & SMH 2234H ALONG
CARPARK DRIVEWAY OF NEPTUNE COURT ON 29/06/2020**

We understand that you are the insurer of SMH 2234H vehicle.

We are instructed by the owner of motor vehicle SLX 7618D to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Cost of Repairs	S\$ 4,226.50
2.	Loss of Use/ Rental (S\$100 x 4 days)	S\$ 600.00
3.	LTA Search Fee/GIA Reports	S\$ 2.00
TOTAL		<u>S\$ 4,828.50</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully





AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

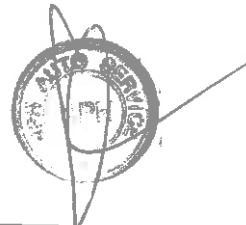
I, Ong Soo Beng ("the third party claimant")
of _____ (address),
owner of SLX 7618D (vehicle no.) hereby authorize
NPH AUTO SERVICE
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLX 7618D that was
damaged pursuant to the accident which occurred on 29/6/20 (date) along
Carpark Driveway of Neptune Court (location)
involving vehicle no/s 8MH 2234H ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 30 day of 06 (month) 20 20 (year)

Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, NPH AUTO SERVICE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,113.25 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLX 7618D that was damaged pursuant to the accident which occurred on 29/06/2020 (date) along CARPARK DRIVEWAY OF NEPTUNE COURT (location) involving vehicle no/s SMH 2234H. This is pursuant to the inspection conducted on 02/07/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner ONG SOO BENG (the third party claimant”) of vehicle no. SLX 7618D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLX 7618D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

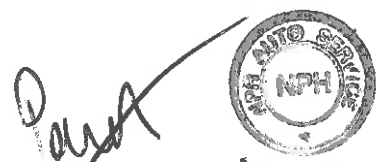
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of 06 (month) 20 21 (year)



CKS

Signed by appointed surveyor



Signed by “the workshop” (with chop)



NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-NO Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg



Our Ref : TP0022/07/20

TAX INVOICE NO. : 5664

ONG SOO BENG
3 MARINE VISTA
#18-61 NEPTUNE COURT S449027

Date of
Accident Date : 29/06/2020
Policy Number : 5099736950-01
Model : MERCEDES BENZ S200
KOMPRESSOR
Veh Reg No : SLX7618D
Date : 09/07/2020

LABOUR CHARGES

DEAR SIR

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO
REPAIR THE ABOVE VEHICLE AT:

LUM SUM

\$3,950.00

Nett Total Before GST

\$3,950.00

Add GST @ 7%

\$276.50

Nett Total After GST

\$4,226.50

(Four Thousand and Two Hundred Twenty Six Only Fifty Cents)

**NPH AUTO SERVICE
(MANAGER)**

Third Party Insurer Enquiry

Our Ref No: GR-20-077647

Date of Request: 02/07/2020

Your Ref No:

Online Purchase

NPH Auto Service
Blk 9005 Tampines Street 93
#01-246/254
Singapore 528839

Dear Sir/Madam,

Enquiry Date 02/07/2020
Enquiry By Mark Ng Yong Xiang
TP Vehicle No. SMH2234H
Accident Date 29/06/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMH2234H	AIG Asia Pacific Insurance Pte. Ltd.	16/01/2019-15/01/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20006904/Ura3

15 MARCH 2021

PANG SZE CHONG
7 MARINE VISTA
#17-15
SINGAPORE 449031

Dear Sir/Madam,

**ACCIDENT INVOLVING SMH 2234H & SLX 7618D ALONG/AT 7 MARINE
VISTA NEPTUNE COURT ON 29/06/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLX 7618D against your motor insurance policy.

Based on the information on hand, we are of the view that liability is not in your favor as your vehicle was coming out from the parking lot and collided with Third Party who was stationary. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK
Case Handler
DID: 6841 2157
FAX: 6741 4108
Email: Jaslinkok@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	02 Jul 2020 13:46	Clim Dtl Modified	Claimant's Name: -> -.	[A] Diana Bte Raimy
2	02 Jul 2020 13:46	Clim Veh Model Changed	(202321) MERCEDES-BENZ E200K 1.8 (A).	[A] Diana Bte Raimy
3	02 Jul 2020 13:46	Clim Created	Reg No: SLX7618D. Acct Date: 2020/06/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: NPH Auto Service (HQ)	[A] Diana Bte Raimy
4	02 Jul 2020 13:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	02 Jul 2020 13:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/13	[A] Diana Bte Raimy
6	02 Jul 2020 13:46	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	02 Jul 2020 13:46	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	02 Jul 2020 13:47	Label Added	(19):Fastlane.	[A] Diana Bte Raimy
9	02 Jul 2020 13:47	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Diana Bte Raimy
10	02 Jul 2020 17:10	Clim Dtl Modified	Claimant's Name: - -> ONG SOO BENG.	[A] Diana Bte Raimy
11	06 Jul 2020 09:42	Clim Registration Modified	Acct Time:00:00:00->14:00:00.	[I] AIG OneClaim Integration User
12	24 Mar 2021 12:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	24 Mar 2021 12:57	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	24 Mar 2021 12:57	Clim Dtl Modified	JPJ Reg. Date: -> 2008/07/10.	[A] JOANNE LEE KHANG MIN
15	24 Mar 2021 12:57	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	01 Jun 2021 10:56	Adj Mandate Request	Cur.Req:4708.50:Lia:100%*Quantum:(a)CORw/GST:\$4,226.50+(b)LOU(6days x \$60):\$480+(c) LTA/GIA search fee:\$2.00 =Total:\$4,708.50*Vehicle Model:MERC BENZ E200*Recommended 4 repair day s +1 Sun + 1PRS = 6 Days	[A] Jaslin Kok Chin Yi
17	15 Jun 2021 14:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/13. Mandate Remarks: COR= \$4,226.50 + LOU \$480= \$2,353.25 (50%)+ \$2=\$2,355.25 around up \$2,400. Conflicting version	[I] Yong, Joanne
18	15 Jun 2021 14:08	Adj Mandate Set	Approved:2400.00:COR= \$4,226.50 + LOU \$480= \$2,353.25 (50%)+ \$2=\$2,355.25 around up \$2,400. Conflicting version	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2530729	02 Jul 2020 13:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLX7618D	SMH2234H	11.00
2680159	24 Mar 2021 12:57:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX7618D	SMH2234H	11.00