

Re: Our Ref: D20001236MFSH MANDATE REQUEST - OUR VEH SKX5775H, YOUR VEH SHD8577J ON 21/02/2020 * //EXPRESS SETTLEMENT - LKK REF: CC4/FCI20006901/ka3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 24/11/2020 3:53 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at \$2,500.55(all-in) with third party repairer. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 1,958.10
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 2,500.55

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Thursday, November 19, 2020 11:35 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: D20001236MFSH MANDATE REQUEST - OUR VEH SKX5775H, YOUR VEH SHD8577J ON 21/02/2020 ***
//EXPRESS SETTLEMENT - LKK REF: CC4/FCI20006901/ka3

Without Prejudice

Dear Khanchna,

You have our mandate to settle as follow:

COR : \$1,958.10

LOR : \$400 - \$642

LTA : \$7.45

To offer : \$2,365.55 - \$2,607.55

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company

Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Sunday, 1 November 2020 10:20 am

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST - OUR VEH SKX5775H, YOUR VEH SHD8577J ON 21/02/2020 *** //EXPRESS SETTLEMENT - LKK REF: CC4/FCI20006901/ka3

YOUR REF: Please advice

LKK REF: [CC4/FCI20006901/R1ka3q2](#)

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 23)

Remarks: Insured driver reversed and collided into parked third party vehicle. Police outcome against Insured driver

We seek your approval to offer third party repairer "CYCLE & CARRIAGE KIA PTE LTD " at \$2,393.55 ~ \$2,607.55 (all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,028.10	\$ 1,958.10
2. Loss of Rental (6 days x \$100) (w/GST)	\$ 642.00	\$ 428.00 ~ 642.00 (4 ~6 days x \$100) (w/GST)
3.LTA Search	\$ 7.45	\$ 7.45
Total	\$ 3,677.55	<u>\$ 2,393.55 ~ \$2,607.55</u>

Surveyor recommended 4 days for repair + 2 PRS = 6 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, August 17, 2020 7:42 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: OUR VEH SKX5775H, YOUR VEH SHD8577J ON 21/02/2020 *** //EXPRESS SETTLEMENT - LKK
REF: CC4/FCI20006901/ka3

YOUR REF: TBA
LKK REF: CC4/FCI20006901/R1ka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKX 5775H on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- PIR

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto)

Sent: Thursday, 2 July, 2020 11:49 AM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OUR VEH SKX5775H, YOUR VEH SHD8577J ON 21/02/2020 *** LKK REF: CC4/FCI20006901/ka3

Dear Eric,

We refer to the above matter.

Please email us TP supporting documents and insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Thursday, 2 July, 2020 11:45 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: OUR VEH SKX5775H, YOUR VEH SHD8577J ON 21/02/2020

Without Prejudice

Dear Mei Kwan,

Yes assigned to LKK.

We are agreeable with Express Settlement as per email attached.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company
Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 1 July 2020 5:54 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: FW: OUR VEH SKX5775H, YOUR VEH SHD8577J ON 21/02/2020

Hi eric,

This case will assign to LKK?

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Wednesday, 1 July, 2020 12:39 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR VEH SKX5775H, YOUR VEH SHD8577J ON 21/02/2020

Dear officer in charge,

Please advise us the liability for this case. Thank you

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Coco Lu Ting
Sent: Thursday, 25 June, 2020 6:04 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: OUR VEH SKX5775H, YOUR VEH SHD8577J ON 21/02/2020

Dear officer in charge,

Please advise us the liability for this case, we attached the PIR and video footage for your reference.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

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From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Thursday, 25 June, 2020 5:53 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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