

# N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub,  
2 Kaki Bukit Ave 2  
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27  
Singapore 417921  
Tel No. : +65 6842 0051 / 6744 0510 Fax No. : +65 6741 0510  
Company Reg. No. : 200616038C  
GST Registration No. : 200616038C

05 April 2021

Our Ref : CLM15935 / SJN2360E / JUNE-43/2020

**FWD SINGAPORE PTE LTD**  
6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER FOUR  
SINGAPORE 038986  
**ATTN: MOTOR CLAIMS DEPARTMENT**

Dear Sir @ Madam,

**Re: Accident involving SJN2360E & SMH1299C on 30/06/2020**  
**Along CTE twds SLE before Ang Mo Kio Ave 1 Exit**

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SMH1299C** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$ 15,515.00	(Include 7% GST)
Loss of rental	\$ 1,080.00	(\$120 X 9 Days)
Additional 2 days loss of use for pre repair	\$ 200.00	(\$100 X 2 Days)
Towing fee	\$ 160.00	
LTA search fee	\$ 7.45	
	<u>\$ 16,962.45</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM15935
- 2) Twincar Rental - Invoice No: 13-3033 , Vha No: 72331
- 3) Autobay Towing - SJN2360E (receipt attached)
- 4) LTA search fee
- 5) Letter of Authorisation
- 6) GIA report of SJN2360E

We look forward to your prompt reply.

Yours faithfully,



**N-51 AUTOMOTIVE PTE LTD**  
S.Y.NEO  
Director



P.I.C - Melody Chin  
Reply to :huixin@n51.com.sg

# LETTER OF AUTHORISATION

To: **M/s N-51 Automotive Pte Ltd**  
**Singapore**

RE: ACCIDENT INVOLVING VEHICLE NOS: SJN 2360E & SMH 1299C  
ALONG CTE TWDS 2E BEFORE ANG MO KIO ON 30/06/2020 @  
AMP IRT

I/We MM2 CREDIT PTE LTD NRIC/Passport No: XXXXXX88W  
of 1 ROCHAN CANAL ROAD

the owner of vehicle no. SJN 2360E hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we underake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

**I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.**

**Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.**

My/Our insurer is/are \_\_\_\_\_  
Policy No. \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Date: 02/07/2020 Excess: \_\_\_\_\_

  
Owner's Signature/Co's stamp (if applicable)

  
Witness Signature/Name

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

**RELEASE**

Claim Reference:	TP / 1202000018799
Surveyor's Reference:	CC4/FWD20006889/Aps3
TP Reference:	SJN2360E

We, N-51 Automotive Pte Ltd ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SJN2360E ("Vehicle") to accept the sum of \$16,500.00 (Global Sum) being the amount claimed as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 30/06/2020 (date of accident) at / along CTE towards SLE before AMK Ave 1 Exit (location) involving vehicle no/s. SJN2360E and SMH1299C.

This is pursuant to the inspection conducted on 02/07/2020 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SMH1299C be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

**This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.**

Dated this 14 day of MAY 2021

CLAIMANT



\_\_\_\_\_  
[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"  
Ltd.



\_\_\_\_\_  
[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte.

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.



# N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub  
 2 Kaki Bukit Ave 2  
 #01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27  
 Singapore 417921  
 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510  
 E-Mail : sales@n51.com.sg  
 Company Reg. No. : 200616038C  
 GST Registration No. : 200616038C

FWD SINGAPORE PTE LTD  
 6 TEMASEK BOULEVARD  
 #18-01 SUNTEC TOWER FOUR  
 SINGAPORE 038986

HHL CREDIT PTE LTD  
 1 ROCHOR CANAL ROAD #01-04  
 SINGAPORE 188504

## TAX INVOICE

Date : 19/09/2020  
 Date in : 30/06/2020  
 Vehicle Num. : SJN2360E  
 Make/Model : TOYOTA COROLLA ALTIS 1.6 AUTO-2009  
 Chassis/Eng# : MR053ZEE106139159/3ZZ4863397  
 Accident Date : 30/06/2020  
 Claim No : CLM15935  
 Reference : JUNE-43/2020  
 Policy No. : 5107438885-01 (09/02/2021)

LUMPSUM REPAIR BILL  
 REF : CLM15935-N51 DATED 02/07/2020  
 BY DIRECT

Amount S\$  
 14,500.00

E. & O.E.	Sub S\$ :	14,500.00
	Add GST ( 7% ) S\$ :	1,015.00
	Total Amount S\$ :	<u>15,515.00</u>



for N-51 AUTOMOTIVE PTE LTD



*bizSAFE<sub>3</sub>*

# TWINCAR RENTAL

Business Registration Number : 53092815M

Blk 2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921

Tel: 68420051 Fax : 67410510 email: sales@n51.com.sg

Invoice To :

HHL CREDIT PTE LTD  
1 ROCHOR CANAL ROAD  
#01-04  
SINGAPORE 188504

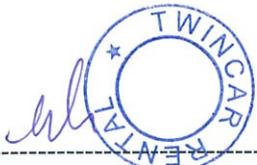
## INVOICE

Invoice No. 13-3033

Date 9/7/2020

		Hirer's Car No.	VHA No.	Terms
		SJN2360E	72331	CASH
No. of Day	Description	Per Day	Amount (S\$)	
9	Car Rental from the period of 30/06/2020 to 09/07/2020. Vehicle no. SLP4051A  Singapore Dollars One Thousand and Eighty Only	120.00	1,080.00	
<b>Total</b>			<b>\$1,080.00</b>	

TWINCAR RENTAL



Authorised Signature



**TWINCAR RENTAL**  
Kaki Bukit Autohub @ 2 Kaki Bukit Ave. 2 #01-18  
Singapore 417921 Tel: 6744 0510 / 6842 0051

VHA No: **72331**

ROC NO. 53092815M

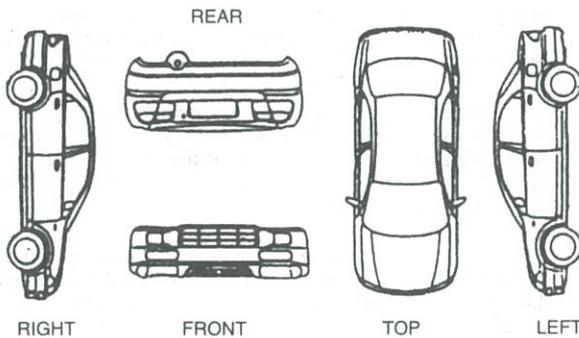
**VEHICLE RENTAL AGREEMENT**

STN 2360E (N51)

<p><b>HIRER'S PARTICULAR</b></p> <p>Name: (as in I/C) <u>HHL CREDIT PTE LTD</u></p> <p>NRIC/PASSPORT No: <u>201718868W</u></p> <p>Address (Res): <u>1 ROCHOR CANAL ROAD</u> <u>#01-04 S(189504)</u></p> <p>Name &amp; Address of Employer: _____</p> <p>Occupation: _____ Driving Exp: _____</p> <p>Driving Licence No: _____ D/L Type: Local / International</p> <p>Pass Date: _____ Date of Birth: _____</p> <p>Tel: (O) _____ (R) _____ HP <u>9828 9990</u></p> <p><b>ADDITIONAL DRIVER'S PARTICULARS</b></p> <p>Name: (as in I/C) <u>CHAN WEN SHAN, ZAC</u></p> <p>NRIC/PASSPORT No: <u>S 8825299C</u></p> <p>Address (Res): <u>BLK 510A YISHUN ST 51</u> <u>#01-537 S(261510)</u></p> <p>Driving Licence No: <u>S8825299C</u> D/L Type: Local / International</p> <p>Pass Date: <u>13/08/2012</u> Date of Birth: <u>16/02/1988</u></p> <p>Occupation: _____ Driving Exp: _____</p>	<p>Vehicle No: <u>SLP4051A</u> Replace Veh No: _____</p> <p>Mileage Out: _____ Mileage Out: _____</p> <p>Make &amp; Model: <u>Toyota Axi</u> Auto / Manual Group: _____</p> <p>OUT: Date <u>20/6/2020</u> Time: <u>1830 HRS</u></p> <p>HIRE/PERIOD EXPIRY _____</p> <p>NON-WAIVER EXCESS : \$ _____</p>
<b>CHARGES</b>	
Daily @ \$ <u>120</u> per day <u>9</u>	\$ <u>1,080</u> <u>00</u>
Weekly @ \$ _____ per week	
Monthly @ \$ _____ per month	
Hours @ \$ _____ per hour	
Others @ \$ _____	
CDW @ \$ _____ per day/month	
PAI @ \$ _____ per day/month	
Delivery Service _____	
<b>SUB-TOTAL \$</b>	
<b>PETROL LEVEL</b>	
Out E 1/4 1/2 3/4 F	
In E 1/4 1/2 3/4 F	
<b>EXTENSION</b>	
Collection Service _____	
Misc. _____	
<b>TOTAL CHARGE \$</b> <u>1,080</u> <u>00</u>	
Rented out by: _____	
<p>Hirer's Signature  </p> <p>Addition Driver's Signature </p>	

**VEHICLE CHECKLIST**

INDICATE:  
D - DENTS  
S - SCRATCHES  
A - ACCIDENTS



**ACCESSORIES CHECK**

- |                                       |                                      |                                    |
|---------------------------------------|--------------------------------------|------------------------------------|
| <input type="checkbox"/> Ashtray      | <input type="checkbox"/> Cig Lighter | <input type="checkbox"/> S/Tyre    |
| <input type="checkbox"/> STD Tools    | <input type="checkbox"/> Jack        | <input type="checkbox"/> Hub Caps  |
| <input type="checkbox"/> Radio / Cass | <input type="checkbox"/> CD          | <input type="checkbox"/> Cartidges |

I have read and agree to the terms & condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given TWINCAR RENTAL in connection with this Agreement is true.

**\* IMPORTANT**

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR RENTAL.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO TWINCAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
<u>09/07/2020</u>	<u>16:30 HRS</u>			

SIGNATURE OF HIRER/DRIVER

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Jul 2020 / 13:00:21

Receipt Date/Time : 01 Jul 2020 / 13:00:21

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200701-001425

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMH1299C As at 30 Jun 2020/17:20:00 Insurance Co: FWD SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SMH1299C Enquiry Fee 20200701125941109068	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	411911XXXXXX0379	eNETS Credit Card		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Jul 2020 17:31	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	01 Jul 2020 17:31	<b>Clm Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	01 Jul 2020 17:31	<b>Clm Created</b>	Reg No: SJN2360E. Acct Date: 2020/06/30. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Works hop: N-51 Automotive Pte Ltd (kaki Bukit Autohub) (HQ)	[A] Lee Su Li
4	01 Jul 2020 17:31	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	01 Jul 2020 17:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/07/10	[A] Lee Su Li
6	01 Jul 2020 17:31	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	01 Jul 2020 17:31	<b>Label Added</b>	(20005):Direct Settlement .	[A] Lee Su Li
8	01 Jul 2020 17:31	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
9	01 Jul 2020 18:20	<b>Clm Registration Modified</b>	Pol No:->PNPV2019-00010156-01.	[I] Venessa Chan
10	02 Jul 2020 11:19	<b>Clm Registration Modified</b>	2F: -> 750.00.	[I] Venessa Chan
11	02 Jul 2020 13:38	<b>Clm Registration Modified</b>	Excess: -> 750.00.	[I] Venessa Chan
12	02 Jul 2020 13:38	<b>Clm Registration Modified</b>	Acct Time:00:00:00->17:00:00.	[I] Venessa Chan
13	16 Jul 2020 09:02	<b>Clm Veh Model Changed</b>	(206086) -> (203311) TOYOTA COROLLA ALTIS 1.6 (A).	[A] CHEW HSHIAO TONG
14	16 Jul 2020 09:04	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2020/07/10	[A] CHEW HSHIAO TONG
15	30 Jul 2020 15:53	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	30 Jul 2020 15:53	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	30 Jul 2020 15:53	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2009/02/10.	[A] JOANNE LEE KHANG MIN
18	30 Jul 2020 15:53	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	23 Apr 2021 09:50	<b>Adj Mandate Request</b>	Cur Req:16582.45:LIABILITY: 100%(BOLA 28, Insured was last car)* QUANTUM: (a) COW/GSTR: \$15,515.00 + (b) LOR: \$900.00 (9days x \$100) + (c) DISBURSEMENT: \$167.45 Total: a+b+c = \$16,582.45 *VEH MODEL: Toyota Corolla(1589cc). FOR YOUR APPROVAL/INSTRUCT	[A] CHEW HSHIAO TONG
20	04 May 2021 09:34	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/07/10	[I] Clara Li Zi Rong
21	04 May 2021 09:34	<b>Adj Mandate Set</b>	Approved:16582.45.	[I] Clara Li Zi Rong

Date From  Date To  Audit Type

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2530305	01 Jul 2020 18:20:25	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SJN2360E	LOH KAR LAI	xx.xx
2538767	16 Jul 2020 09:04:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJN2360E	SMH1299C	11.00