



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC6/CTI20006885/Kdv3

Our ref: JO202007-0005

24/09/2020

WITHOUT PREJUDICE

Attn: Motor Claim Dept

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir/Mdm,

Accident involving SLC5184L and SLZ6794Z on 29/06/2020

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$13,375.00
Loss of use (15 Days x \$100.00)	:	S\$ 1,500.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$14,877.00</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
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24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: Car Club Pte Ltd NRIC: 200912077G

Address: 60 Paya Lebar Road, Paya Lebar Square #06-43 Singapore 409051

Name of Driver: Kua Boon Teck NRIC: Sxxxx865H

Address: BLK 463 Crawford Lane #16-07 Singapore 190463

Accident on 29/06/2020 Involving SLZ6794Z and SLB6788T

At/along CTE BRADDELL FLYOVER NEAR PIE/UPPER SERANGOON ROAD

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle SLC5184L at my/our request I/We the above owner of Motor Vehicle No: SLC5184L do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

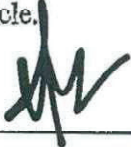
I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: 

Name: f Lee Keng Song

Date: 09/07/2020

Witness Signature: CITY AUTO PTE LTD

Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Name: _____

Date: _____

Jia Le (LKK Auto)

From: City Auto <cityauto@singnet.com.sg>
Sent: Wednesday, 7 October 2020 11:44 AM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: LOD for SLC5184L Your ref: SLZ6794Z Our ref: SLC5184L D.O.A: 29/06/2020 ***
LKK REF: CC6/CTI20006885/Kdv3

Dear Jia Le,

Please refer to attachment below.

City Auto

From: Lee Keng Song <kengsong@carclub.com.sg>
Sent: Thursday, 9 July, 2020 2:27 PM
To: City Auto
Subject: RE: SLC5184L - LOA
Attachments: Letter+Of+Authorization.pdf

Hi Vronica,
Please see attachment for signed copy. Please note our office is closed at the moment, we can only e-sign.

Regards,

Lee Keng Song
Operations Department
Car Club Pte Ltd
60 Paya Lebar Road, #06-43, Paya Lebar Square, Singapore 409051

Tel: +65 9450 0968



Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00047952000

Claim No : SNM20D202306

Claimant : CAR CLUB PTE LTD

Amount : S\$14,577.00

DOLLARS FORTEEN THOUSAND FIVE HUNDRED AND SEVENTY SEVEN
ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLC 5184L

Insured Vehicle No. : SLZ 6794Z

Date of Loss : 29/06/2020

Place of Accident : CTE BRADDELL FLYOVER NEAR PIE/UPPER SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SHUN WAI MUN

Driver Name : SHUN WAI MUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	13,375.00
(3) Loss of Use/Rental/Earning	S\$	1,200.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 14,577.00
		=====

Claimant Name : CAR CLUB PTE LTD

NRIC No : 200912077G

Signature : f



Date : 28/10/2020



CITY AUTO PTE LTD

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BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

Tax Invoice : I202009-000782

Date : 24/09/2020

Vehicle No. : SLC5184L

Make / Model : MITSUBISHI LANCER EX 1.6 AT
LED TAIL LAMP

Mileage (km) : 0

Chassis No. : JMYSRCY1AGU004783

Accident Date : 29/06/2020

Claim No. : CC6/CTI20006885/Kdv3

Reference : JO202007-0005

Policy No. : 5114080031

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Attention: MOTOR CLAIM DEPARTMENT

Contact : 62222366

Fax No. : 62247175

S/No. Particular	Amount
* Lumpsum repair	<u>S\$</u> 12,500.00

Total S\$: 12,500.00

GST @ 7% S\$: 875.00

Grand Total S\$: 13,375.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-076974

Date of Request: 30/06/2020

Your Ref No:

Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 30/06/2020
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SLZ6794Z
Accident Date 29/06/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLZ6794Z	China Taiping Insurance (Singapore) Pte. Ltd.	15/05/2020-14/05/2021	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-076974

Date of Request: 30/06/2020

Your Ref No:

Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 30/06/2020
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SLZ6794Z
Accident Date 29/06/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 20 July 2020 4:39 PM
To: richardshun88899@gmail.com
Subject: ACCIDENT INVOLVING SLZ 6794Z / SLC 5184L / OTHERS ON 29/06/2020

Our Ref: CC6/CTI20006885/Kds3

SHUN WAI MUN
BLK 141 JALAN BUKIT MERAH
#10-1180
SINGAPORE 160141

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 6794Z / SLC 5184L / OTHERS ON 29/06/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jia Le (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 27 October 2020 4:16 PM
To: Jia Le (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM20D202306/SLZ6794Z/THAMYL - Accident Involving SLZ6794Z (OI : CTI - TBA) and SLC5184L (TP : LKK REF - CC6/CTI20006885/Kds3) on 29/06/2020

Dear Jia Le

Please proceed with your proposed offer.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, October 7, 2020 11:39 AM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: FW: SNM20D202306/SLZ6794Z/THAMYL - Accident Involving SLZ6794Z (OI : CTI - TBA) and SLC5184L (TP : LKK REF - CC6/CTI20006885/Kds3) on 29/06/2020

Lod.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, October 7, 2020 11:30 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM20D202306/SLZ6794Z/THAMYL - Accident Involving SLZ6794Z (OI : CTI - TBA) and SLC5184L (TP : LKK REF - CC6/CTI20006885/Kds3) on 29/06/2020

Your ref : **SNM20D202306**
Our ref : CC6/CTI20006885/Kds3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLZ 6794Z(OI) & SLC 5184L(TP) ON 29/06/2020

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**CITY AUTO PTE LTD**" at **\$14,577.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$22,115.40	\$ 13,375.00
2. Loss of Use (15days x \$100)	\$ 1,500.00	\$ 1,200.00 (15days x \$80)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$23,617.40	<u>\$ 14,577.00</u>

**14 days recommendation for repair + 1Sun = 15days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Wednesday, 8 July 2020 4:32 PM

To: Diana (LKK Auto); Claims Dept of CTI

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: SNM20D202306/SLZ6794Z/THAMYL - Accident Involving SLZ6794Z (OI : CTI - TBA) and SLC5184L (TP : LKK REF - CC6/CTI20006885/Kdv3) on 29/06/2020

Hi Diana

This is 3 vehicle chain collision

We will attached first vehicle SLB6788T for your view for assessment of SLC5184L damages.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Diana (LKK Auto) <diana@lkkauto.com>
Sent: Wednesday, July 8, 2020 1:11 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SNM20D202306/SLZ6794Z/THAMYL - Accident Involving SLZ6794Z (OI : CTI - TBA) and SLC5184L (TP : LKK REF - CC6/CTI20006885/Kdv3) on 29/06/2020

Dear Sir/Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 2 July 2020 4:28 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Diana (LKK Auto) <diana@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM20D202306/SLZ6794Z/THAMYL - Accident Involving SLZ6794Z (OI : CTI - TBA) and SLC5184L (TP : LKK REF - CC6/CTI20006885/Kdv3) on 29/06/2020

Dear Pauline,

Please assist LKK.

Note: officer in charge – Pauline 63896541.

***** Kindly quote our reference number when replying.**

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Thursday, July 2, 2020 3:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLZ6794Z (OI : CTI - TBA) and SLC5184L (TP : LKK REF - CC6/CTI20006885/Kdv3) on 29/06/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle **SLC 5184L** at M/s CITY AUTO PTE LTD Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is **Jia Le**.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)