

Summer Lee (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 1 July, 2020 3:54 PM
To: Nabilah; Gnoh, Pau Loong; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com
Cc: 'Mova - Alan (Fan Yoong)'; 'Nitha'; Ye, Yong Kang Melvin
Subject: LKK \ CMTD2001616/GPL - SKE3468H & YL5160D - DOA : 15/05/2020
Attachments: RPT.pdf; EST.pdf

Without Prejudice

Our Reference: CMTD2001616/GPL
Your Reference: YL5160D

Hi Nabilah,

We refer to your email of today.

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange Mr. Marcus Chua to survey **YL5160D** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Nabilah [mailto:nabilah@movs.com.sg]
Sent: Wednesday, July 1, 2020 3:39 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: 'Mova - Alan (Fan Yoong)' <tuckmeng@movs.com.sg>; 'Nitha' <nitha@movs.com.sg>
Subject: RE: Direct Settle ; RE: LIA \ CMTD2001616/GPL - SKE3468H & YL5160D - DOA : 15/05/2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref : SKE3468H

Dear Grace,

Kindly assist to arrange survey on 03/07/2020 (Friday) at 10:30AM at Mova (Fan Yoong).
Our client will be waiting.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Nabilah [mailto:nabilah@movs.com.sg]
Sent: Wednesday, 1 July 2020 3:34 PM
To: 'Gnoh, Pau Loong'
Cc: 'Mova - Alan (Fan Yoong)'; 'Nitha'; 'Teo, Grace'
Subject: RE: Direct Settle ; RE: LIA \ CMTD2001616/GPL - SKE3468H & YL5160D - DOA : 15/05/2020

Your Ref : SKE3468H

Dear Pau Loong,

Thank you for your reply.

We will arrange with Ms Grace once the vehicle is in.
Appreciate your kind assistance.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]
Sent: Wednesday, 1 July 2020 3:27 PM
To: Nabilah
Cc: 'Mova - Alan (Fan Yoong)'; 'Nitha'; Teo, Grace
Subject: Direct Settle ; RE: LIA \ CMTD2001616/GPL - SKE3468H & YL5160D - DOA : 15/05/2020

Dear Nabilah,

Thank you for your email and noted that there is no footage from your client.

As captioned, we would like to Direct Settle and please liaise with Ms Grace for surveyor for this case, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Nabilah <nabilah@movacom.sg>
Sent: Wednesday, July 1, 2020 3:02 PM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: 'Mova - Alan (Fan Yoong)' <tuckmeng@movacom.sg>; 'Nitha' <nitha@movacom.sg>
Subject: RE: Pls forward footage ; RE: LIA \ CMTD2001616/GPL - SKE3468H & YL5160D - DOA : 15/05/2020

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Your Ref : SKE3468H

Dear Pau Loong,

Our client has no accident video footage or scene photos from the accident.
Kindly assist to advise on the liability of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]
Sent: Tuesday, 9 June 2020 1:50 PM
To: Nitha
Cc: 'Nabilah'
Subject: RE: Pls forward footage ; RE: LIA \ CMTD2001616/GPL - SKE3468H & YL5160D - DOA : 15/05/2020

Without Prejudice

Dear Nitha,

Thank you for your email.

Please forward the accident scene photo for this case, thank you.

[Work From Home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Nitha <nitha@nova.com.sg>

Sent: Tuesday, June 9, 2020 1:22 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: 'Nabilah' <nabilah@nova.com.sg>

Subject: RE: Pls forward footage ; RE: LIA \ CMTD2001616/GPL - SKE3468H & YL5160D - DOA : 15/05/2020

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Dear Pau Loong,

Our insured don't have any video footage, kindly please advise us on the liability.

Thank you.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]
Sent: Wednesday, 20 May 2020 4:11 PM
To: Nabilah
Cc: 'Alan Chng'; 'Nitha'; Teo, Grace
Subject: Pls forward footage ; RE: LIA \ CMTD2001616/GPL - SKE3468H & YL5160D - DOA : 15/05/2020

Without Prejudice

Dear Nabilah,

With reference above, please forward us the footage and we will revert for this matter, thank you.

[Work From Home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, May 20, 2020 2:15 PM
To: Nabilah <nabilah@mova.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: 'Alan Chng' <tuckmeng@mova.com.sg>; 'Nitha' <nitha@mova.com.sg>
Subject: LIA \ CMTD2001616/GPL - SKE3468H & YL5160D - DOA : 15/05/2020

Without Prejudice

Our Reference: CMTD2001616/GPL
Your Reference: YL5160D

Hi Nabilah

We acknowledged receipt of your claim documents.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

[Aside to Pau Loong,](#)

[Please assist on the liability request from Mova Automotive Pte Ltd.](#)

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Nabilah <nabilah@moval.com.sg>

Sent: Wednesday, May 20, 2020 1:37 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'Alan Chng' <tuckmeng@moval.com.sg>; 'Nitha' <nitha@moval.com.sg>

Subject: TP Claim - YL5160D - DOA : 15/05/2020

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Your Ref : SKE3468H

Dear Sir/Mdm,

Kindly assist to assign survey for YL5160D at Mova (Fan Yoong).
Vehicle is not in at the moment.

Kindly assist to advise on OIC and revert on the liability of accident.

Thank you.

Dear Valued Clients/Partners, I have limited access to my email during Covid-19 period. Will reply as soon as possible. For urgent matters, you may contact our Claims Hotline at 6272 3892. Thank you for your neverending trust, understanding & support. Stay safe everyone!

Best Regards,

Nabilah Senin

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



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