

## Jia Le (LKK Auto)

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**From:** Wai Yin Ng <waiyin.ng@transcab.com.sg>  
**Sent:** Tuesday, 27 October 2020 10:37 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Jasmine Tan; Claims  
**Subject:** RE: Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

[Without prejudice](#)

Dear Jia Le

The matter is announce by the government, please see the below announcement by Ministry of Transport.



### Income Relief Scheme (SIRS)

the National Trades Union Congress

9 months for eligible self-employed persons,  
ed drivers  
released at a later date



# Additional \$120mil

More help for taxi and private hire car (PHC) drivers

## Second Tranche of Point-to-Point Support Package (PPSP2)



### For Drivers

#### Extended Special Relief Fund (SRF)



- ✓ **\$10/day** per vehicle from the Government
- ✓ Taxi operators have pledged \$25 million in matching rental rebates for their drivers. PHC operators are encouraged to contribute.
- ✓ From May – Sep 2020
- ✓ More than 40,000 drivers will benefit from the extended SRF
- ✓ Details on eligibility criteria for the extended SRF scheme will be published closer to implementation

#### Waiver of PHC outward conversion fee



- ✓ **One-time waiver of \$100** conversion fee from PHC to private car
- ✓ From Jun – mid Oct 2020
- ✓ PHC owners who convert their vehicles to private cars can enjoy lower insurance premiums

### For Operators

Operators are strongly encouraged to pass on their savings to drivers



#### Extended waiver of operator licence fee

- ✓ Operator licence fee waiver will be extended for an additional 6 months



#### Special relief for unhired taxis

- ✓ Taxi operators to receive up to \$2,200 per unhired taxi to defray taxi operators' business costs

### Self-Employed Person Income Relief Scheme (SIRS)

by Ministry of Manpower and the National Trades Union Congress



- ✓ \$1,000 per month for 9 months for eligible self-employed persons, including self-employed drivers
- ✓ More details will be released at a later date



MINISTRY OF  
TRANSPORT  
CONNECTING SINGAPORE

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Tuesday, 20 October, 2020 1:20 PM  
**To:** Wai Yin Ng <waiyin.ng@transcab.com.sg>  
**Cc:** Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>  
**Subject:** RE: Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

**WITHOUT PREJUDICE**

Dear Wai Yin,

Our principal maintain LOR/I at 5days as there should be no excuse that due to MC (non-bedridden/comatose) that your driver cannot make the report.

For increase LOR, please provide us more evidence such as invoice or account statement to state that during this period of the accident, you are recovering (\$91.27) from the Taxi driver.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wai Yin Ng [mailto:waiyin.ng@transcab.com.sg]  
**Sent:** Friday, 9 October 2020 11:18 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Jasmine Tan; Claims  
**Subject:** RE: Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

Without prejudice

Dear Jia Le

Kenneth survey on 30/6/20.

Cos accident happening on 27/6/20, driver reported on 29/6/20 (after he MC).

We are rental in full cost : \$101.27

Government subsidize : \$10

After the subsidize : \$91.27

LOD submitted : \$810.16 (101.27 x 8 days)

Thank You

Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** Friday, 9 October, 2020 9:56 AM  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Jasmine Tan <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

**WITHOUT PREJUDICE**

Dear Wai Yin,

Can provide the breakdown of number of days? When you arrange for survey?

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Chan Jia Le** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wai Yin Ng [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Thursday, 8 October 2020 5:41 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Jasmine Tan; Claims  
**Subject:** RE: Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

Without prejudice

Dear Jia Le

Please see below attachment.



3. Of the \$120 million announced today, **\$78 million in Government funding will go towards the Special Relief Fund (SRF)**. The SRF helps active taxi and PHC drivers defray business costs through relief of \$300 per vehicle per month (i.e. \$10 per day). The SRF, which was to have ended in end May 2020, will now be extended to end September 2020. Over 40,000 drivers will qualify for the extended SRF. **Taxi operators have also pledged to continue providing matching rental rebates worth an additional \$25 million to their hirers**. Details on the eligibility criteria for the extended SRF and taxi operator rental rebates will be released later.

## Additional \$120mil

More help for taxi and private hire car (PHC) drivers

### Second Tranche of Point-to-Point Support Package (PPSP2)



#### For Drivers

##### Extended Special Relief Fund (SRF)



- ✓ **\$10/day** per vehicle from the Government
- ✓ Taxi operators have pledged \$25 million in matching rental rebates for their drivers. PHC operators are encouraged to contribute.
- ✓ From May – Sep 2020
- ✓ More than 40,000 drivers will benefit from the extended SRF
- ✓ Details on eligibility criteria for the extended SRF scheme will be published closer to implementation

##### Waiver of PHC outward conversion fee



- ✓ **One-time waiver of \$100** conversion fee from PHC to private car
- ✓ From Jun – mid Oct 2020
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#### For Operators

Operators are strongly encouraged to pass on their savings to drivers



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by Ministry of Manpower and the National Trades Union Congress



- ✓ \$1,000 per month for 9 months for eligible self-employed persons, including self-employed drivers
- ✓ More details will be released at a later date

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Jia Le (LKK Auto) [<mailto:Jiale@lkkauto.com>]  
**Sent:** Thursday, 8 October, 2020 3:27 PM  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Jasmine Tan <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

**WITHOUT PREJUDICE**

Dear Wai Yin,

Kindly let us have the documents which shows that the government has pay out \$10/day.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Chan Jia Le** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wai Yin Ng [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Wednesday, 7 October 2020 5:57 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Jasmine Tan; Claims  
**Subject:** RE: Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

Without prejudice

Dear Jia Le

We do not agree to your offer below.

The rental rate is \$101.27 (after GST). During COVID 19 circuit breaker period, the government has a daily payout of \$10.00 only.  
Therefore the rental rate for the Loss of Rental will be \$91.27.

For a quick amicable settlement, we are prepared to settle our claims as follow :-

Cost of Repair : \$7,920.55  
Loss of Rental : \$730.16 (\$91.27 x 8 days –cos accident happening on Sat, repair crossover 2 weekend)  
LTA : \$7.49  
-----  
Total \$8,658.20  
=====

Please proceed to send us the DV if you are agreeable.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** Wednesday, 7 October, 2020 10:14 AM  
**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

#### **WITHOUT PREJUDICE**

Dear Sirs/Mdm,

We propose settlement as follows:-

1. Cost of Repair (w/GST)	\$ 7,920.55
2. Loss of Rental (5days x \$54.77) (covid subsidies)	\$ 273.85
3. LTA/GIA Search Fee	\$ 7.49
<b>TOTAL</b>	<b>\$ 8,201.89</b>

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

**Sent:** Tuesday, 1 September 2020 1:05 PM

**To:** Jia Le (LKK Auto)

**Cc:** 'Jasmine Tan'; 'claims'

**Subject:** RE: Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

[Without prejudice](#)

Dear Jia Le

Enclose is LOD for your action.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

---

**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Tuesday, 1 September, 2020 11:56 AM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>

**Subject:** Your ref: AAD2006-079 [ACCIDENT INVOLVING VEHICLES SML8696Y AND SHD497J ON 27/06/2020]

**WITHOUT PREJUDICE**

Dear Wai Yin,

Kindly let us have a copy of LOD.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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