

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 1 July, 2020 1:21 PM
To: 'Ben Tang'; 'Pamela Pamela'
Cc: winnie@yoga-legal.com; 'Claims Dept of CTI'; 'assignments'; 'SUR'
Subject: RE: SNM20D202277/TANGHL2 - PRI for Non Injury Motor Accident Cases Road Traffic AccdT Involving Motor Vehicles SLT3845L, SKR3677C, SMR4788K & SJP9814G on 23.06.2020 @ 09:35hrs along Central Expressway (PIE) towards City towards City before PIE

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 1 July, 2020 12:25 PM
To: Pamela Pamela <pamela@yoga-legal.com>
Cc: winnie@yoga-legal.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: SNM20D202277/TANGHL2 - PRI for Non Injury Motor Accident Cases Road Traffic AccdT Involving Motor Vehicles SLT3845L, SKR3677C, SMR4788K & SJP9814G on 23.06.2020 @ 09:35hrs along Central Expressway (PIE) towards City towards City before PIE

Dear Sirs

We refer to your email below.

We noted that you are not agreeable to our proposed list of surveyors. We will assign our panel surveyor M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the pre repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please arrange for the survey.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Pamela Pamela <pamela@yoga-legal.com>
Sent: Monday, June 29, 2020 11:56 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: winnie@yoga-legal.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D202277/TANGHL2 - PRI for Non Injury Motor Accident Cases Road Traffic AccdT Involving Motor Vehicles SLT3845L, SKR3677C, SMR4788K & SJP9814G on 23.06.2020 @ 09:35hrs along Central Expressway (PIE) towards City towards City before PIE

Dear Ben,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SLT 3845L, SKR 3677C, SMR 4788K & SJP 9814G ON 23.06.2020 @ 09:35HRS ALONG CENTRAL EXPRESSWAY (CTE) TOWARDS CITY BEFORE PAN ISLAND EXPRESSWAY (PIE) EXIT

Thank you for your email and we refer to the matter above.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Winson Goh
2. Amas Ong Poh Meng
3. Ong Ah Keng, Kent
4. Alan Chong

Please be informed that if we do not hear from you **within 2 working days** from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Regards,

Pamela

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

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On Mon, Jun 29, 2020 at 10:46 AM Ben Tang <Ben.Tang@sg.cntaiping.com> wrote:

Dear Sirs

We refer to your email dated 26 June 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua

Gary Soon

Kenneth Kong

Chow Bo Xiong

Adrian Ling

Ben Chua

Mohd Taufikh

Ng You Han

Steve Chen

Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

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From: Claims Dept of CTI

Sent: Monday, June 29, 2020 10:01 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; pamela@yoga-legal.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; winnie@yoga-legal.com

Subject: O/R: SNM20D202277/TANGHL2 - PRI for Non Injury Motor Accident Cases Road Traffic AccdT Involving Motor Vehicles SLT3845L, SKR3677C, SMR4788K & SJP9814G on 23.06.2020 @ 09:35hrs along Central Expressway (PIE) towards City towards City before PIE

Dear Ben,

Please conduct PRS for SLD2690G.

Note: officer in charge – Ben Tang 63896175

*** Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Pamela Pamela <pamela@yoga-legal.com>

Sent: Friday, June 26, 2020 6:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Winnie Phee <winnie@yoga-legal.com>

Subject: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SLT 3845L, SKR 3677C, SMR 4788K & SJP 9814G on 23.06.2020 @ 09:35hrs along Central Expressway (PIE) towards City towards City before Pan Island Exp...

Our Ref : CY.[SLT3845L.20.MW](#)(HW).wp(PT)

Your Ref : Your insured vehicle – SMR 4788K

26 June 2020

China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Department)

3 Anson Rd

#16-00 Springleaf Tower

Singapore 079909

BY EMAIL

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA) ROAD TRAFFIC ACCIDENT INVOLVING SLT 3845L, SKR 3677C, SMR 4788K & SJP 9814G ON 23.06.2020 @ 09:35HRS ALONG CENTRAL EXPRESSWAY (CTE) TOWARDS CITY BEFORE PAN ISLAND EXPRESSWAY (PIE) EXIT

We are instructed by Sg Car Leasing Pte Ltd to notify you of a road traffic accident on 23.06.2020 @ 09:35hrs along Central Expressway (PIE) towards City towards City before Pan Island Expressway (PIE) exit involving our client's vehicle registration number SLT 3845L and vehicle registration number SMR 4788K driven by you at the material time. A copy of the Singapore accident statement is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:-

1. Winson Goh
2. Amas Ong Poh Meng
3. Ong Ah Keng, Kent
4. Alan Chong

Fyi, the correct vehicle number is SMR 4788K instead of SMK 4788K.

Workshop Address : M/s. Miracle Works Pte Ltd

48 Toh Guan Road East

#04 – 126 Enterprise Hub

Singapore 608586

Nicole (82045858 / 96472568 / 64683096)

Fax no : 6515 5434

Regards,

Pamela

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

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