

## Admin-B (LKK Auto)

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**From:** Flossie Ang [Flossie.Ang@axa.com.sg]  
**Sent:** Thursday, 15 January, 2015 3:09 PM  
**To:** Admin-B (LKK Auto)  
**Cc:** Jacy Goh Lay Ting; 'Vic'; 'Kathy Lai'  
**Subject:** RE: WP / AUTOEXCEL / C0321240 / OD-GT8992X / TP-SDV9535B / 20.10.2014 / EST-TBA / X'S-\$2300 / FA

Hi Yin Siew,

Your may proceed

**Best Regards**

**Flossie ANG**

Senior Executive-Motor Claims Department

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[flossie.ang@axa.com.sg](mailto:flossie.ang@axa.com.sg)

Contact: 1800 8804741 Option 3

Website: [www.axa.com.sg](http://www.axa.com.sg)

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***From 14 March 2011, AXA Insurance will be located at 8 Shenton Way, #27-01 Singapore 068811. Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.***

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**From:** Admin-B (LKK Auto) [mailto:admin-b@lkkauto.com]  
**Sent:** Thursday, January 15, 2015 3:04 PM  
**To:** Flossie Ang  
**Cc:** Jacy Goh Lay Ting; 'Vic'; 'Kathy Lai'  
**Subject:** RE: WP / AUTOEXCEL / C0321240 / OD-GT8992X / TP-SDV9535B / 20.10.2014 / EST-TBA / X'S-\$2300 / FA

Dear Flossie,

Kindly advise whether we can proceed for direct settlement for this case.

Thanks & Regards,

*YIN SIEW*

LKK Auto Consultants Pte Ltd

DID: 6366 0055

FAX: 6741 4108

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**From:** Flossie Ang [<mailto:Flossie.Ang@axa.com.sg>]  
**Sent:** Tuesday, 16 December, 2014 4:54 PM  
**To:** Admin-B (LKK Auto)  
**Cc:** Jacy Goh Lay Ting; 'Vic'; 'Kathy Lai'  
**Subject:** RE: WP / AUTOEXCEL / C0321240 / OD-GT8992X / TP-SDV9535B / 20.10.2014 / EST-TBA / X'S-\$2300 / FA

Hi Yin Siew,

OSP

**Best Regards**

**Flossie ANG**

Senior Executive-Motor Claims Department

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[flossie.ang@axa.com.sg](mailto:flossie.ang@axa.com.sg)

Contact: 1800 8804741 Option 3

Website: [www.axa.com.sg](http://www.axa.com.sg)

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Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.***

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**From:** Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]  
**Sent:** Monday, December 15, 2014 11:40 AM  
**To:** Flossie Ang  
**Cc:** Jacy Goh Lay Ting; 'Vic'; 'Kathy Lai'  
**Subject:** RE: WP / AUTOEXCEL / C0321240 / OD-GT8992X / TP-SDV9535B / 20.10.2014 / EST-TBA / X'S-\$2300 / FA

Dear Flossie,

Kindly advise whether we can proceed for direct settlement for this case.

***'WISHES YOU A MERRY CHRISTMAS & HAPPY NEW YEAR 2015'***

Thanks & Regards,  
*YIN SIEW*  
LKK Auto Consultants Pte Ltd  
DID: 6366 0055  
FAX: 6741 4108

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**From:** Jacy Goh Lay Ting [<mailto:jacy.goh@axa.com.sg>]  
**Sent:** Monday, 17 November, 2014 5:11 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Flossie Ang; Jeffrey Ng Say Kiat  
**Subject:** WP / AUTOEXCEL / C0321240 / OD-GT8992X / TP-SDV9535B / 20.10.2014 / EST-TBA / X'S-\$2300 / FA

Hi Jeffrey

Please note there is injury involved.

Thank you

**Jacy Goh**  
Executive Assistant - Claims SITF  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[jacy.goh@axa.com.sg](mailto:jacy.goh@axa.com.sg)  
Customer Care: 1800 8804741 (Press 3)  
Website: [www.axa.com.sg](http://www.axa.com.sg)

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**From:** Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]  
**Sent:** Monday, October 27, 2014 12:10 PM  
**To:** Winnie Ho Ping Ping; Tan Tiong Beng; Jacy Goh Lay Ting  
**Cc:** 'Vic'; 'Kathy Lai'; 'KKLau'  
**Subject:** Direct Settlement - Acc Invl GT 8992X (OI : AXA - TBA) & SDV 9535B (TP : LKK - CC6/AXA14020008/Kh2y3) on 20.10.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SDV 9535B AT M/s Autoexcel Engineering Pte Ltd.

Enclosed herewith a copy of TP's GIA and police report for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and she can be contacted at DID 6841 2096.

Thanks & Regards,  
*YIN SIEW*  
LKK Auto Consultants Pte Ltd  
DID: 6366 0055  
FAX: 6741 4108

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