

020/2593/CC/SS
24/7/2020

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K



Our Ref : AAD2006-083

Your Ref : SHC7092C

Date : 06.July 2020

MS FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0214J AND SHC7092C ON 26/06/20 10:05 PM ALONG RODYK STREET

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,889.00
2.	Loss of Rental for <u>4</u> days @ \$ <u>81.13</u> per day	\$	324.52
3.	Loss of Income for <u>4</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,421.01

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0214J and SHC7092C along RODYK STREET on 26/06/20 10:05 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 6 (day) of July 2020

Yours Faithfully

Trans Cab Services Pte Ltd



Jasmine Tan

General Manager

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002593MFSH
ACCIDENT DATE : 26/06/2020
ACCIDENT LOCATION : RODYK STREET
INSURED : CITYCAB PTE LTD
INSURED DRIVER : NG GEOK HUAT (HUANG YUFA)
INSURED VEHICLE : SHC 7092C
INVOLVED PARTY : SHD 214J
SETTLEMENT SUM : \$3,336.86

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **TRANS-CAB SERVICES PTE LTD**

Signature and Date :

+



25 FEB 2021

WITNESS : *Tan Amanda Tay*

Signature and Date :

Long

25/02/21

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: MS FIRST CAPITAL INSURANCE LIMITED 36 Robinson Road #16-01 City House 068877 Singapore ATTENTION:	INVOICE NO. : INV2007-002 DATE : 2. July 2020 REFERENCE NO : AAD2006-083 TERMS : DUE DATE : 2. July 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0214J; DOA 26.06.20(LUMP SUM-20)	1	2,889.00	2,889.00

Total SGD Excl. GST :	2,700.00
7% GST :	189.00
Total SGD Incl. GST :	2,889.00

****** TWO THOUSAND EIGHT HUNDRED EIGHTY NINE SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

06 July, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 26/06/20 10:05 PM at RODYK STREET

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0214J. The taxi was hired to IBRAHIM ALAVI BIN ABDUL MAJID a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

26-06-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2006-083	Accident Date 26-06-2020
6/29/2020 08:30	7/2/2020 11:30	SHD0214J

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006526-2

Print Date/Time : 30 Jun 2020 / 09:34:44

Receipt Date/Time : 30 Jun 2020 / 09:34:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200630-000542

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHC7092C				
As at 28 Jun 2020/22:05:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC7092C Enquiry Fee 20200630093322435353	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKF848U				
As at 29 Jun 2020/07:10:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SKF848U Enquiry Fee 20200630093322485100	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMP7832G				
As at 28 Jun 2020/13:35:00				
Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - SMP7832G Enquiry Fee 20200630093322558030	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SML8696Y				
As at 27 Jun 2020/15:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
4	Insurance Enquiry - SML8696Y Enquiry Fee 20200630093322605202	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
554827XXXXX5467		eNETS Credit Card		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Monday, 22 February 2021 4:00 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7092C (OI : FCI - D20002593MFSH) and SHD214J (TP : LKK REF - CC3/FCI20006849/Kev3) on 26/06/2020

Dear Asher,

Please proceed to negotiate from **\$3,273.95-\$3,336.86**.

- Loss of rental - \$75.82 x 3-3.5 days
- Loss of income - \$50 x 3-3.5 days

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 1 February 2021 12:21 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7092C (OI : FCI - D20002593MFSH) and SHD214J (TP : LKK REF -CC3/FCI20006849/Kev3) on 26/06/2020

Your ref : **D20002593MFSH**

Our ref : CC3/FCI20006849/Kes3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 7092C (OI) AND SHD 214J (TP) ON 26/06/2020

We refer to the above matter.

The accident occurred when our insured turn right into the main road hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD** " at **\$ 3,355.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 38,273.19	\$ 2,889.00
2. Loss of Rental (4days x \$81.13)	\$ 324.52	\$ 283.96 (3.5days x \$81.13)
3. Loss of Income (4days x \$50)	\$ 200.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 38,805.20	<u>\$ 3,355.45</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Tuesday, 5 January 2021 10:59 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7092C (OI : FCI - D20002593MFSH) and SHD214J (TP : LKK REF -CC3/FCI20006849/Kev3) on 26/06/2020

Importance: High

Dear Asher,

Attached LOD for your perusal.

We are agreeable with your proposal on liability.

Please let us have your proposal on mandate the soonest.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.**

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 15 December 2020 11:00 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7092C (OI : FCI - D20002593MFSH) and SHD214J (TP : LKK REF -CC3/FCI20006849/Kev3) on 26/06/2020

Claim No:D20002593MFSH
LKK Ref:CC3/FCI20006849/Kes3

Dear Sir/Madam,

-
We refer to the above matter.

Liability: 100%

Remark: B:9 OID TURN RIGHT INTO THE MAIN ROAD HIT TP

Kindly let us have your approval on liability, please forward us the LOD for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Merry Christmas
HAPPY NEW YEAR!



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Thursday, October 29, 2020 11:09 AM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7092C (OI : FCI - D20002593MFSH) and SHD214J (TP : LKK REF -CC3/FCI20006849/Kev3) on 26/06/2020

Dear all,

Any update?

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Merina Chia

Sent: Friday, 24 July 2020 11:04 AM

To: Diana (LKK Auto) <diana@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7092C (OI : FCI - D20002593MFSH) and SHD214J (TP : LKK REF -CC3/FCI20006849/Kev3) on 26/06/2020

Importance: High

Dear Asher,

Any update for this case?

We had received LOD from Trans-cab.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

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From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Wednesday, July 1, 2020 2:47 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7092C (OI : FCI - TBA) and SHD214J (TP : LKK REF -CC3/FCI20006849/Kev3) on 26/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle **SHD 214J** at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is **Asher**.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)