

Diana (LKK Auto)

From: Jim Soon <JimSoon@msfirstcapital.com.sg>
Sent: Wednesday, 1 July 2020 3:01 PM
To: Diana (LKK Auto)
Cc: Admin A; Asher Sng (LKKAuto); Merina Chia; Teo Swee Keong; Aini Binte
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7092C (OI : FCI - TBA) and SHD214J (TP : LKK REF -CC3/FCI20006849/Kev3) on 26/06/2020
Attachments: MSK120054969-SHC7092C.pdf

Dear Diana,

The claim reference number D20002593MFSH and a copy of our insured's GIA report for your necessary action.

Thank You

Jim Soon
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3852 | Fax No. : 6507 3849 | Email: JimSoon@msfirstcapital.com.sg | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Diana (LKK Auto) <diana@lkkauto.com>
Sent: Wednesday, July 1, 2020 2:47 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7092C (OI : FCI - TBA) and SHD214J (TP : LKK REF -CC3/FCI20006849/Kev3) on 26/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle **SHD 214J** at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is **Asher**.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

Diana Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

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