

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                                           |                           |
|-------------|-------------------|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                                   | By                        |
| 1           | 26 Jun 2020 10:09 | <b>Clm Veh Model Changed</b>     |                                                                                                                                                                                                           | [ ] Merimen Administrator |
| 2           | 26 Jun 2020 10:09 | <b>Clm Created</b>               | Reg No: SKS211C. Policy No: 1800039616-01. Acct Date: 2020/06/20. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA120054588           | [I] Merimen Administrator |
| 3           | 01 Jul 2020 09:13 | <b>Clm Registration Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                        | [ ] LEE SU THING          |
| 4           | 01 Jul 2020 09:13 | <b>Adj Clm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                    | [ ] LEE SU THING          |
| 5           | 01 Jul 2020 09:13 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                        | [A] LEE SU THING          |
| 6           | 01 Jul 2020 09:13 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2020/07/10                                                                                                                                                                    | [A] LEE SU THING          |
| 7           | 01 Jul 2020 09:13 | <b>Adj Mandate Set</b>           | Approved:8000.00.Reinsp:Adj decides.                                                                                                                                                                      | [A] LEE SU THING          |
| 8           | 01 Jul 2020 09:13 | <b>Clm Registration Modified</b> | Rep:1137->200611.                                                                                                                                                                                         | [A] LEE SU THING          |
| 9           | 01 Jul 2020 09:13 | <b>Clm Veh Model Changed</b>     | (201110) AUDI A6 1.8 TMU (A).                                                                                                                                                                             | [A] LEE SU THING          |
| 10          | 01 Jul 2020 09:13 | <b>Adj Adjuster Assigned</b>     | [None] -> ADRIAN LING                                                                                                                                                                                     | [A] LEE SU THING          |
| 11          | 01 Jul 2020 14:02 | <b>Clm Registration Modified</b> | Init.Est.->5,000 - 6,000. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                                    | [I] Azlan, Syazairdina    |
| 12          | 02 Jul 2020 10:46 | <b>Clm Registration Modified</b> | Excess: -> 800.00.                                                                                                                                                                                        | [I] Azlan, Syazairdina    |
| 13          | 02 Jul 2020 10:46 | <b>Label Added</b>               | (20226):Coverage Confirmed.                                                                                                                                                                               | [A] Merimen Administrator |
| 14          | 08 Jul 2020 09:41 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                           | [A] DENISE TAY KWEE CHENG |
| 15          | 08 Jul 2020 09:41 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                                   | [A] DENISE TAY KWEE CHENG |
| 16          | 08 Jul 2020 09:41 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2018/04/16.                                                                                                                                                                             | [A] DENISE TAY KWEE CHENG |
| 17          | 08 Jul 2020 09:41 | <b>Clm Details Notified</b>      |                                                                                                                                                                                                           | [A] DENISE TAY KWEE CHENG |
| 18          | 08 Jul 2020 09:52 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2020/07/10                                                                                                                                                                    | [A] DENISE TAY KWEE CHENG |
| 19          | 08 Jul 2020 10:23 | <b>Adj Mandate Request</b>       | Cur Req:19541.00:DAMAGE CONSISTENT REPAIR CONSISTENT                                                                                                                                                      | [A] DENISE TAY KWEE CHENG |
| 20          | 08 Jul 2020 15:03 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2020/07/10. Mandate Remarks: Damage photos?                                                                                                                                   | [I] Koh, Victor-CK        |
| 21          | 08 Jul 2020 15:03 | <b>Adj Mandate Set</b>           | Maintained:Damage photos?                                                                                                                                                                                 | [I] Koh, Victor-CK        |
| 22          | 09 Jul 2020 08:56 | <b>Adj Mandate Request</b>       | Cur Req:19541.00::DAMAGE CONSISTENT REPAIR CONSISTENT                                                                                                                                                     | [A] DENISE TAY KWEE CHENG |
| 23          | 09 Jul 2020 15:09 | <b>Adj Next Rpt Changed</b>      | Cur Rpt:Final Rpt. Cur Due Date:2020/07/10. Mandate Remarks: Authorise repair. Steering rack damage photos? Re-inspection to be done for damage check and supplementary items / labour with clear photos. | [I] Koh, Victor-CK        |
| 24          | 09 Jul 2020 15:09 | <b>Adj Mandate Set</b>           | Approved:17536.00:Authorise repair. Steering rack damage photos? Re-inspection to be done for damage check and supplementary items / labour with clear photos. Reinsp:Yes.                                | [I] Koh, Victor-CK        |

Date From  
 Date To  
 Audit Type

### ACTIVITY

No record

**Merimen Billing for this case - Transaction History**

| Bill Ref No | Bill Date               | Bill Type                | Acc Type | Acc Name                           | Co Name<br>(Branch)                     | Ref 1   | Ref 2 | Amount |
|-------------|-------------------------|--------------------------|----------|------------------------------------|-----------------------------------------|---------|-------|--------|
| 2534040     | 08 Jul 2020<br>09:41:51 | OD/TP Case<br>(Adjuster) | Motor    | LKK Auto<br>Consultants<br>Pte Ltd | LKK Auto<br>Consultants<br>Pte Ltd (HQ) | SKS211C |       | 11.00  |