

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 23 February 2022 8:42 AM
To: Khoo, Kay-Eng; Jaslin Kok (LKK Auto)
Cc: Admin A; Mei Kwan (LKKAuto); Ler, Bernard-JQ
Subject: RE: 5292754748SG-003 *** LKK REF: CC4/AIG20006843/Qra3

Hi Kay Eng,

We refer to the email below.

Claimant have yet to send in the vehicle for repair till date.

In view we will submit our wp report and close off the case, shall seek for reopen if claimant return.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Wednesday, 23 February 2022 6:41 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: RE: 5292754748SG-003 *** LKK REF: CC4/AIG20006843/Qra3

Dear Jaslin and Asher,

Following up on the matter as we do not seem to have received your update.

Please review.

Khoo Kay Eng

Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Follow us:



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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, January 28, 2022 3:40 PM
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Subject: [EXTERNAL] RE: 5292754748SG-003 *** LKK REF: CC4/AIG20006843/Qra3

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WITHOUT PREJUDICE

Dear Bernard,

Please be informed that this case is currently handle by Asher.

Hi Asher

Kindly assist.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Friday, 28 January 2022 3:37 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Subject: RE: 5292754748SG-003 *** LKK REF: CC4/AIG20006843/Qra3

Hi Jaslin,

Please update on this 2020 case as we have yet to hear from you since 26/7/2021.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 26 July 2021 15:39

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: 5292754748SG-003 *** LKK REF: CC4/AIG20006843/Qra3

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]
Sent: Monday, 26 July 2021 3:33 PM
To: Admin A <admin-a@lkkauto.com>
Subject: 5292754748SG-003

Hi LKK,

The subject matter refers.

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.
There is no need to notify TP if there is no development.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

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