

Our Ref : T 0620 / SHD3177M /KS(st)
Your Ref: _____
Date : 11-Aug-2020

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3177M YOUR INSURED SKC4878L
AND OTHER _____ ON 30.06.20

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHD3177M** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SKC4878L** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,230.50
2	3 days Loss of Rental @ \$ 116.95 per day	\$ 350.85
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ 1,588.84

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,828.84

We enclose herewith the following documents to support the claims: -

- a) Original repair bill : SKC4878L
- b) LTA search slip/s of : SHD3177M
- c) GIA / Police report/s of : _____
- d) Letter of authority from owner / hirer / operator
() Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD3177M , SKC4878L
ALONG UPP THOMSON ROAD TWDS MANDAI X OLD UPP THOMSON ROAD****ON 30-Jun-20 11:55**I / We **LOOI KIEN WOH STEPH...** (Hirer) NRIC No.: **SXXXX579Z**and/or (Relief) NRIC No.: **SXXXX579Z**Taxi Number **SHD3177M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **30-Jun-2020**Name of Hirer **LOOI KIEN WOH STEPHEN**Hirer NRIC **SXXXX579Z**

Signature :

Address **129 ANG MO KIO AVENUE 3 #05-1...
560129**Contact No. **92378278**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$615.25** (Repair Cost), **S\$108.48** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHD 3177M** that was damaged pursuant to the accident which occurred on **30/06/2020** (date) along **OLD UPPER THOMSON ROAD** (location) involving vehicle no/s **SKC 4878L**. This is pursuant to the inspection conducted on **30/06/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3177M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3177M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of September (month) 2021 (year)



MTH

Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
50 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD3177M

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
08.12.2016

CHASSIS CODE
KMHLB41UMHU096733

NO/DATE
91516851 29.07.2020

JOB NO.
305408283

ODOMETER READING

JOB TYPE

Description : 3P 30.06.2020/C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,150.00
Add GST @	7.000 %	80.50
Total Invoice amount		1,230.50

Issued by : KATHERINETAN 29.07.2020 11:05:56
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20060352

Date: 02 July 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	30/06/2020 @ 11:55 hrs
ALONG	UPP THOMSON ROAD TWDS MANDAI X OLD UPP THOMSON ROAD
INVOLVING	SKC4878L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3177M** (the "Taxi"). The Taxi was hired to **LOOI KIEN WOH STEPHEN IC NO SXXXX579Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$116.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

31713 GAB

[illegible][illegible]

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKC4878L	30 Jun 2020 / 11:55:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SHB3177M

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 2 September 2020 1:25 PM
To: ivy.chen@inmarch.co
Subject: ACCIDENT INVOLVING SKC 4878L & SHD 3177M ALONG/AT OLD UPPER THOMSON ROAD UPPER THOMSON ROAD ON 30/06/2020
Attachments: SHD3177M (30062020).mp4

Our Ref: CC4/AIG20006827/T1ds3

DUSOL BEATURY NOVENA PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SKC 4878L & SHD 3177M ALONG/AT OLD UPPER THOMSON ROAD UPPER THOMSON ROAD ON 30/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 3177M against your motor insurance policy.

We have received the video footage from third party, it shows that your vehicle encroached into third party lane resulted damaged to third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jun 2020 15:41	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	30 Jun 2020 15:41	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	30 Jun 2020 15:41	Clm Created	Reg No: SHD3177M. Acct Date: 2020/06/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	30 Jun 2020 15:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	30 Jun 2020 15:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/09	[A] Lee Su Li
6	30 Jun 2020 15:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	30 Jun 2020 15:41	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	30 Jun 2020 15:41	Label Added	(23):Express.	[A] Lee Su Li
9	30 Jun 2020 15:41	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	02 Jul 2020 10:18	Clm Registration Modified	Acct Time:11:00:00->12:00:00. Pol No:1800100056->1800100056-01.	[I] AIG OneClaim Integration User
11	17 Sep 2020 15:55	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	17 Sep 2020 15:55	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	17 Sep 2020 15:55	Clm Dtl Modified	JPJ Reg. Date: -> 2016/12/08.	[A] JOANNE LEE KHANG MIN
14	17 Sep 2020 15:55	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	18 Sep 2020 17:45	Adj Mandate Request	Cur.Req:1571.89:Liability: 100% Quantum: (a)CORw/GST: \$1,230.50 + (b)LOR(2days x \$116.95): \$2 33.90 + (c)LOI(2days x \$50): \$100.00 + (d)LTA/GIA search fee: \$7.49 = Total: \$1,571.89 2 recommen dation repair days For your approval please.	[A] CHAN JIA LE
16	01 Oct 2020 13:06	Video Downloaded	Downloaded Video - Accident (TP)	[I] Tan, Bennie-WZ
17	01 Oct 2020 14:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/09. Mandate Remarks: Based on TP video, this seems like a BOL A20 scenario. [COR: \$1230.50 LOR: \$116.96 (covid less 50%-2days) LOI: \$100]@50% LTA: \$7.49= \$731.22. LOI subj not claimed in injury claim.	[I] Tan, Bennie-WZ
18	01 Oct 2020 14:51	Adj Mandate Set	Approved:731.22:Based on TP video, this seems like a BOLA20 scenario. [COR: \$1230.50 LOR: \$116.9 6 (covid less 50%-2days) LOI: \$100]@50% LTA: \$7.49= \$731.22. LOI subj not claimed in injury clai m.	[I] Tan, Bennie-WZ

Date From Date To Audit Type

ACTIVITY

[01/07/2020 15:54] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2528723	30 Jun 2020 15:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD3177M	SKC4878L	11.00
2576106	02 Sep 2020 14:05:58	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD3177M	CHAN JIA LE	xx.xx
2588671	17 Sep 2020 15:55:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3177M	SKC4878L	11.00

