

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 2 September 2020 1:25 PM
To: ivy.chen@inmarch.co
Subject: ACCIDENT INVOLVING SKC 4878L & SHD 3177M ALONG/AT OLD UPPER THOMSON ROAD UPPER THOMSON ROAD ON 30/06/2020
Attachments: SHD3177M (30062020).mp4

Our Ref: CC4/AIG20006827/T1ds3

DUSOL BEATURY NOVENA PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SKC 4878L & SHD 3177M ALONG/AT OLD UPPER THOMSON ROAD UPPER THOMSON ROAD ON 30/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 3177M against your motor insurance policy.

We have received the video footage from third party, it shows that your vehicle encroached into third party lane resulted damaged to third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

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