

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1095D/SR**

**WITHOUT PREJUDICE**

27 July 2020

**(By Email)**

**Attn: The Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

Dear Sir/Madam

**ACCIDENT INVOLVING SHD1095D AND SCE8991A ALONG MARINA BOULEVARD // MARINA VIEW LINK ON 26.06.2020**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1095D**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SCE8991A** at the material time of the accident with the driver of our client's vehicle, **Mdm. Lai Shan Lin**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SCE8991A**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 1,926.00
(2) Loss of Rental – 8 Days @\$44.94 per day	\$ 359.52
(3) GIA Search	\$ 2.00
	<b><u>\$ 2,287.52</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, Police report & sketch plan of **SHD1095D**
- (2) Driver's I/C and Driving Licence
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (5) Check In/Out Voucher
- (6) GIA search

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1095D/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Shafawati Md Rabu**

Email: [shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHD 1095D (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD 1095D that was damaged pursuant to the accident which occurred on 26/06/2020 (date) along MARINA BOULEVARD // MARINA VIEW LINK (location) involving vehicle no/s SCE 8991A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 (day) of MARCH (month) 20 21 (year)

Signed by "the third party claimant"  
(with chop if applicable)

Signed by "the workshop"  
(with chop)

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,150.00** (Global Sum) for vehicle no. **SHD 1095D** that was damaged pursuant to the accident which occurred on **26/06/2020** (date) along **MARINA BOULEVARD // MARINA VIEW LINK** (location) involving vehicle no/s **SCE 8991A**.

This is pursuant to the inspection conducted on **30/06/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHD 1095D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 1095D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of MARCH (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

### TAX INVOICE

DATE 24-Jul-2020  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1095 D			\$ 1,800.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,800.00
GST @ 7%				\$ 126.00
GRAND TOTAL				\$ 1,926.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



15 July 2020

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

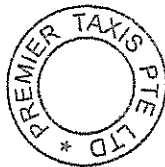
This letter serves to inform that Lai Shan Lin of NRIC Number S7109602E is a registered driver of SHD1095D. Lai Shan Lin is paying a discounted daily rental rate of \$44.94 (Inclusive of GST) on 26 Jun 2020.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Lian", written over a faint horizontal line.



Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H





REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

## CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Lai, Shan Lin</u>											
NRIC S <u>7109602E</u>	HANDPHONE <u>83882477</u>										
TAXI REGN NO. S <u>D 1095D</u>	MAKE / MODEL <u>KOJ</u>										
DATE IN <u>260620</u> TIME IN <u>2200</u>	DATE OUT <u>040720</u> TIME OUT <u>1200</u>										
KILOMETRES IN _____ FUEL IN <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F	KILOMETRES OUT _____ FUEL OUT <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F
E	1/4	1/2	3/4	F							
E	1/4	1/2	3/4	F							

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

DRIVER'S NAME

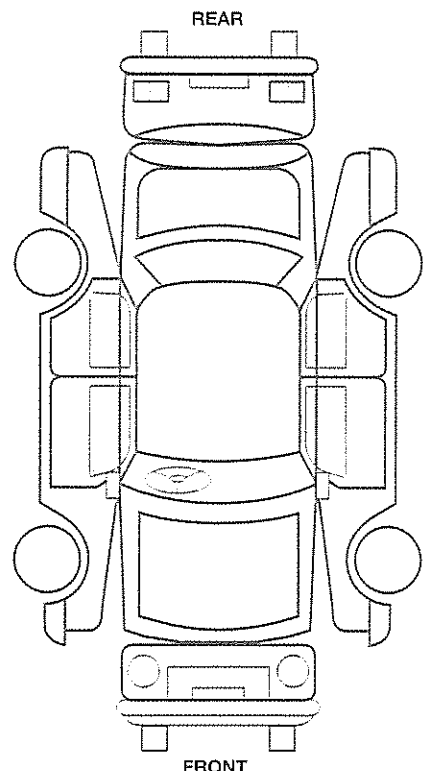
DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

- |   |   |
|---|---|
| <input type="checkbox"/> SERVICING      | <input type="checkbox"/> OTHERS:                            |
| <input type="checkbox"/> T / BELT       |   |
| <input type="checkbox"/> AIRCON SYSTEM  | <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: |
| <input type="checkbox"/> TURBO          | <u>260620 1845</u>  |
| <input type="checkbox"/> BRAKE SYSTEM   | <u>TP/L</u>   |
| <input type="checkbox"/> CLUTCH SYSTEM  |   |
| <input type="checkbox"/> BULB           |   |
| <input type="checkbox"/> UNDER CARRIAGE |   |
| <input type="checkbox"/> CPF            |   |
| <input type="checkbox"/> BATTERY        |   |



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-076872

Date of Request: 30/06/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 30/06/2020  
Enquiry By GOH WEE DEK  
TP Vehicle No. SCE8991A  
Accident Date 26/06/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SCE8991A	AIG Asia Pacific Insurance Pte. Ltd.	23/07/2019-22/07/2020	65-6419-3000
SCE8991A	AIG Asia Pacific Insurance Pte. Ltd.	29/07/2019-28/07/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-20-076872

Date of Request: 30/06/2020

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 30/06/2020  
Enquiry By GOH WEE DEK  
TP Vehicle No. SCE8991A  
Accident Date 26/06/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20006825/Epa3

27 NOVEMBER 2020

**LIM KIM HUA**

BLK 722 JURONG WEST AVE 5

#09-130

SINGAPORE 640722

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD 1095D & SCE 8991A ON 26/06/2020 ALONG/AT  
MARINA BLVD & MARINA VIEW LINK**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Yours faithfully,

*Khanchna*

Case Handler

DID: 6841-2360

FAX: 6741 4108

Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. **AIG Asia Pacific Insurance Pte Ltd**  
**(Motor Claims Dept)**

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jun 2020 15:29	<b>Cim Dtl Modified</b>	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	30 Jun 2020 15:29	<b>Cim Veh Model Changed</b>	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	30 Jun 2020 15:29	<b>Cim Created</b>	Reg No: SHD1095D. Acct Date: 2020/06/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	30 Jun 2020 15:29	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Jun 2020 15:29	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/07/09	[A] HOW MEI KWAN
6	30 Jun 2020 15:29	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Jun 2020 15:29	<b>Cim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	30 Jun 2020 15:30	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	30 Jun 2020 15:30	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	15 Dec 2020 14:36	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[A] HOW MEI KWAN
11	04 Jan 2021 10:18	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	04 Jan 2021 10:18	<b>Cim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	04 Jan 2021 10:18	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2015/11/27.	[A] JOANNE LEE KHANG MIN
14	04 Jan 2021 10:18	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	07 Jan 2021 09:55	<b>Adj Mandate Request</b>	Cur Req:2197.64:Liability: 100%(OID turned our from minor road) *Quantum: (a)CORw/GST: \$1,926.00 + (b)LOR(6days x \$44.94): \$269.64 + (c)LTA/GIA search fee: \$2.00= Total: \$2,197.64 *4 recommendation repair days + 1Sunday + 1PRS = 6days *For your ap	[A] CHEW HSIAO TONG
16	17 Feb 2021 17:16	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[I] Goh, Jeremy-CX
17	17 Feb 2021 17:26	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/07/09. Mandate Remarks: Mandate approved. offer LOR @ 4 days \$44.94.	[I] Goh, Jeremy-CX
18	17 Feb 2021 17:26	<b>Adj Mandate Set</b>	Approved:2107.76:Mandate approved. offer LOR @ 4 days \$44.94.	[I] Goh, Jeremy-CX
19	02 Mar 2021 07:37	<b>Adj Mandate Request</b>	Cur Req:2152.70:Hi, 3rd party proposed g/s \$2,150.00(all-in). For your further mandate. Thanks.	[A] CHEW HSIAO TONG
20	05 Mar 2021 15:16	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/07/09. Mandate Remarks: Mandate approved.	[I] Goh, Jeremy-CX
21	05 Mar 2021 15:16	<b>Adj Mandate Set</b>	Approved:2150.00:Mandate approved.	[I] Goh, Jeremy-CX

Date From   Date To   Audit Type None 

### ACTIVITY

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2529991	01 Jul 2020 14:16:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD1095D	SCE8991A	11.00
2617576	23 Oct 2020 08:38:17	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD1095D	Khanchna Pothuraj	xx.xx
2658563	04 Jan 2021 10:18:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD1095D	SCE8991A	11.00